

Richmond Partnership Minutes

Adult Social Care

22 October 2015

Minutes of the Richmond Partnership Executive Group Meeting

20 October 2015

Attendance

Name	Organisation
Cllr Lord True (LT)	Leader of the Council
Gillian Norton (GN)	Chief Executive, LBRuT Council
Dagmar Zeuner (DZ)	Director of Public Health, LBRuT Council
Gabe Flint (GF)	Principal, RACC
Paul Chadwick (PC)	Assistant Director, Environment LBRuT
Lisa Hicks (LH)	SM, London Fire Brigade
Colin Kennedy (CK)	Borough Commander, London Met Police
David Sidonio (DS)	Chief Executive, RCVS
Mandy Skinner (MS)	Assistant Director, Commissioning Corporate Policy & Strategy, LBRuT
David Done (DD)	Chief Executive RHP
Robin Ghurbhurun	Principal, Richmond College
Carol Clapperton (CC)	Policy & Partnership Manager, LBRuT
Graham Lewis (GL)	GP, RCCG Board Member
Eleni Ioannou (EI)	Partnership Officer, LBRuT

Apologies:

Cllr Pamela Fleming	Strategic Cabinet Member for Environment, Business & the Community
Cllr Susan Chappell	Cabinet Member for Community, Planning and the Voluntary Sector
Nick Whitfield	Director, Education, Children's Services LBRuT
Cathy Kerr	Director, ACS, LBRuT Council
Andy Cane	Borough Commander, London Fire Service
Julia Sobrattee	Chief Nurse, Richmond CCG

In attendance for specific item:

Robert Henderson (RH)	Deputy Chief Executive, AfC
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1. Welcome & apologies

Cllr Lord True welcomed the group and gave apologies.

2. Minutes of last meeting & matters arising

None

3. Future direction of the Council: the Wandsworth & Richmond Agreement - Gillian Norton

Interviews have been held for the senior structure since the last meeting update and 35 officers have been appointed into designate roles. Paul Martin is CE designate and will take over the substantive role in September 2016. Until that point he will not be involved in the running of the Council but in planning for the shared service. Work is ongoing to design the new shared staffing structure and a challenge session will be held later this week with Directors designate presenting to the senior staff of both authorities. Staff have worked hard across all directorates on shared services,

working out complexities and explaining accountability to partners. The Council is confident it will make savings and protect services.

Other partners such as the Met Police are also considering similar work with budget reductions looming, and it is hoped that Wandsworth and Richmond will be included in any Met plans to join up at a council level particularly in light of LSCB and Community Safety issues across boroughs.

4. Strengthening Families - report on programme progress - RH

RH presented his report to the group.

Phase 2 has now been operational for four months and is progressing well so far. In this next phase more work has been done around partner engagement and significant contributions have been received.

A strategic board has also been set up to pool budgets, resources & work more effectively together. In addition, a number of specialist forums on domestic violence, worklessness, mental health & substance misuse are also now operational.

Information sharing issues still continue and conversations are continuing with partners. The number of direct referrals from external agencies is still low but this may be because work is ongoing with the main families who require support.

We are looking beyond the scheme to Complex Families, in particular the top 50 complex families receiving social care services and how care managers can work with them differently.

In terms of sustainability partners need to work together and in particular ensure they work with children and their families over time, identifying adult needs which impact on the children.

In terms of challenges for the future work on data protection issues and information sharing is ongoing, ensuring work continues alongside Wandsworth, especially in respect of sharing resources.

DZ – There have been no referrals from primary care and there is work underway with GPs to inform them of the programme and referral process.

GL – We need to improve awareness with GPs and embed this over time as there are many initiatives going on where GPs are required to participate, and better partnership working is essential to achieve common goals.

DD – where do the 126 families identify live? If they are in RHP properties further discussions are needed. So far Robert Dobbs has been involved in the new forums set up.

CK – The police are in full support of this initiative as many of the families with ASBO issues are involved in the programme. Sharing of data needs to be improved and there is currently work ongoing at the Home Office & DCLG to provide boroughs with more information as some e.g. Lewisham have already requested this.

GF – RACC has some funding for informal learning for those with mental health issues and would like to discuss with RH further.

Action: Discussions to continue with partners, in particular RHP, in respect of identifying families involved in the programme.

5. Progress & Legacy of the Rugby World Cup – PC

PC presented the following [report](#) to the group.

We are now 7 matches into the total 10 held in Twickenham.

The new Transport Strategy implemented for the matches, where sections of the A316 are closed during matches, seems to have worked well. Potential traffic & gridlock has not resulted and roads have remained relatively clear. In addition there has been an overall improvement in spectator experience.

We have had a number of costs associated with the Fan Zone but it has proved a success so far.

There have been some trading standards issues e.g. free food give-aways and unauthorized adverts but overall these have not been serious, and street urination still remains the main issue, although more toilets and better staffing has made a positive impact. Overall ASB & crime levels have remained the same, there have been around 600,000 people in the borough and around 60 rugby related crimes in total across London, 35 were serious crimes, 22 were pickpocketing. Ticket touting has also been an issue and there have been some operations around this however it is not a criminal offence.

GL – Will we be implementing road closures for future matches?

PC – The option is available if we wish to discuss with TFL but no decision has been made.

DD – What plans are there in terms of legacy of the World Cup? Has there been any analysis of economic improvement since the games started for the borough?

PC – We have received feedback from Richmond businesses on a reported drop but this has been hard to track as figures have been consistently the same as before.

There have been discussions with the RFU on investment in physical improvements e.g. pitches but nothing has been agreed contractually going forward.

6. REEC Update – RG

Work on the project is progressing well. The consultation closed and there was low volume opposition - only 35 registered they did not support the proposals. Main opposition comes from local environmental groups and Sports England. The latter have been provided with documentation to show that although one playing field will be redeveloped, extra sports provision will be provided across the campus in terms of additional sports halls and multi-use games areas.

Planning committee decision is due in December, construction planned for March, with the school build starting in late April. A contractor has been appointed for the school build and the housing element of the project.

We have received a proposed name for the school which was voted the most popular and this will be announced shortly.

The project has a number of university partners including St Mary's, Brunel and Roehampton.

7. Refresh of the Richmond Story – DZ

DZ gave a [presentation](#) to the group

Partners are asked to look at the refreshed Richmond story and feedback & refine.

Key point is that we have to maximise prevention opportunities and engage more as an employer and with the community to help people make healthy choices.

Although generally Richmond is a healthy borough there are hidden harms e.g. our levels of young people & self-harm, levels of loneliness & isolation and domestic

violence. Although austerity does influence lifestyle behaviour in many cases it still persists e.g. older people and consumption of alcohol.

RG – The story can include more about employers' responsibilities around health and not focus solely on residents.

DZ – We are currently working with employers & discussing loss of productivity, the Council is now accredited as a healthy workplace and we are working with others to comply with the Healthy Workplace Charter.

Action: Partners to comment on the refreshed Richmond Story & send comments to DZ.

8. Community Plan refresh including RP Conference Evaluation – CC

CC gave a [presentation](#) on the refresh to the group

The Community Plan has been refreshed, updated and extended to 2020. It will go to Cabinet in November, to the wider RP partnership in the next Bulletin and for on-line consultation before Xmas.

The refreshed Plan affirms the direction of travel for partners and the Council is the same, and the results of the RP Conference in June are incorporated. Feedback from the conference was very positive, it went well and the use of I-Pads to for live discussion was popular with delegates.

Partners feedback that more use of social media could be used by all to deliver services & engage with the community & service users.

LT – Can the refreshed Plan be sent to other Cabinet members to give them the opportunity to feed back their comments.

Action: Partners to comment on the refreshed Community Plan and send their comments to CC.

9. AOB

No AOB.

Date of next meeting: TBA