


## Barnes Village Plan - Achievements so far (covering the period September 2012 - May 2015)

The Village Plan describes a vision for your village and identifies what the council, communities, business and partners can do to achieve the vision together. For more information on the village planning process see [http://www.richmond.gov.uk/barnes\\_area\\_village\\_plan.htm](http://www.richmond.gov.uk/barnes_area_village_plan.htm)

Below is a summary of priorities you identified during the village planning process and what we have achieved together so far to help shape and improve your village.

1	Council Projects
Projects / actions	WHAT WE HAVE ACHIEVED TOGETHER
<b>Council Uplift Project</b>	<p>The Castelnu Community Centre has received a £300k makeover with £40k spent on the exterior of the building including new fencing along the allotment boundary, a new footpath to improve access into the allotment and the installation of artificial grass in the play area. There have been repairs to the roof, new insulation, windows, kitchen and boiler, refurbished toilets, lift repairs, general redecoration and the creation of a new 'Youth Zone'.</p> <p>Further information can be found on <a href="#">Uplift</a> page of the Council website. For more information, see the <a href="#">Castelnu Community Project and Centre website</a>.</p>
<b>Parks Improvement Programme (PIP)</b>	<p><a href="#">A Parks' Improvement Programme</a>, was introduced in 2012 with a budget of £3m aims to provide people with the opportunity to live their life through Richmond's Parks and encouraging residents to make parks part of their day to day life</p> <p>Improvement proposals will be the subject of consultation locally, but the key projects will be developed in line with the following themes:</p> <p>1) Access: 2) A river borough: 3) A place to play: 4) A flowered borough</p>
<b>Barn Elms Playing Fields</b>	<p>A new pavilion with six team changing rooms and a community/function room opened in September 2012. The opening of the pavilion is part of a major redevelopment project on the 46-acre site which has seen it transformed into a state of the art multi-sports facility for the whole community.</p> <p>As well as the pavilion, the regeneration of the site has included the construction of three brand new tennis courts, a Multi-Use Games Area (MUGA) and renovation. For more information see the <a href="#">Barn Elms Playing Field</a> page.</p>
2	COMMUNITY PROJECTS

Projects/ actions	WHAT WE HAVE ACHIEVED TOGETHER
<b>Castelnau Community Centre</b>	<a href="#">Castelnau Community Centre</a> is committed to promoting a vibrant, self-sustaining community in the Castelnau estate and surrounding area. With a packed schedule of events and activities, there's something for everyone at CCC, from Community Café, internet and job clubs, play sessions for people with children under 5 years, ballet and tap classes, homework and youth club and a community over 50s lunch to name a few.
<b>Garden Allotment and Flower Bed Improvement Project</b>	The Ethnic Minority Advisory Group in collaboration with Lowther Primary School, and with assistance from the <a href="#">South West London Environment Network</a> (SWLEN) and Richmond Council's Civic Pride Fund organised a Garden Allotment and Flower Bed Improvement Project. The project improved an area of outdoor space making it more attractive and enjoyable for members of the school.
<b>Friends of Barnes Common (Mortlake and Barnes Common)</b>	<a href="#">The Friends of Barnes Common</a> (FOBC) received a grant awarded by Richmond Council's Civic Pride Fund to carry out ecological activities that increase the rare lowland acid grassland cover on Barnes Common. The equipment purchased for this project is used to enhance the meadows, reduce unwanted bracken and scrub, and help maintain open glades and informal paths through wood lands. An information board has also been erected to help improve visitors' understanding of Barnes Common.
<b>Opening the gardens of Barnes</b>	People in Barnes and Sheen took to the streets in June to enjoy local gardens. Over 40 private gardens were open to celebrate the 50th anniversary of <a href="#">FiSH</a> , the local Neighbourhood Care Scheme, providing Friendship, Independence, Support and Help in SW13 and SW14. From large formal gardens to intimate courtyard oases and wildlife refuges, there was something for everyone.
<b>Mosaic to honour the creator of the World Wide Web</b>	In June 2013 a mosaic was placed on the walls of the Sheen Lane Centre to honour the creator of the World Wide Web.  Sir Tim Berners-Lee, a British computer scientist, is best known as the inventor of the World Wide Web, which he created in 1989. He was born and grew up in East Sheen and attended Sheen Mount Primary School. To honour his achievements, local community group the <a href="#">Mortlake and East Sheen Society</a> (MESS) commissioned a mosaic to be installed near his birth place.
<b>Air Raid Shelter Museum</b>	A former World War II air raid shelter and educational resource will be a step closer to opening its doors to the public following a Civic Pride grant from Richmond Council.  The former St Leonard's Court Air Raid Shelter is being lovingly restored as a museum and educational resource by the Mortlake with East Sheen Society. The £4,712 award from the Civic Pride Fund will pay for a full condition

	survey, budget costs for restoration options and a full inventory of artefacts found there, preliminary cleaning of the site as well as the installation of an information plaque.
<b>FiSH Community events</b>	Local charity FiSH has been awarded £2,500 by Richmond Council's Civic Pride Fund to run a series of Tuesday Talks at Barnes Green Day Centre. The money will be used to encourage local people to use their skills and talent and give talks to the local community.
<b>Richmond Card</b>	The new <a href="#">Richmond Card</a> was launched. It combines the previous parking card/discounts, library membership, and the opportunity to join local sports and fitness centres. If you use any of our facilities once a week or more it will be cost effective to add on a leisure subscription when applying for a Richmond Card.
<b>3</b>	<b>HOUSING</b>
<b>Projects/ actions</b>	<b>WHAT WE HAVE ACHIEVED TOGETHER</b>
<b>Affordable Housing</b>	From April 2010 to March 2014, the Council working with its partners has delivered four hundred and thirty three affordable homes for borough residents; this included the Borough's first specialist Extra Care Housing Scheme and supported housing schemes for the learning disability and mental health services. One affordable home has been provided in Barnes.
<b>New Housing Allocation Policy</b>	A new housing allocation policy was implemented in May 2013; it gives greater priority to households where someone is working and who have lived in the borough for three or more years. We are committed to assisting members of the armed forces and rehoused our first ex-serviceman in Armistice week 2013. Since February 2014 residents have been able to apply to the Borough's <a href="#">Housing Register online</a>
<b>Tackling overcrowding</b>	To help tackle overcrowding the Council has provided £750,000 to extend the homes of 22 families in need of larger social housing including two properties in Barnes village. This solution has proved less disruptive for the families; additional funding was provided by the Housing Associations involved.
<b>Tenants Champion</b>	From January 2011 the <a href="#">Tenants' Champion</a> Councillor Lisa Blakemore has supported tenants and leaseholders who rent or lease their property from a Housing Association in the Borough and who have serious unresolved complaints. Tackling issues such as anti-social behaviour, repairs and general housing matters including transfers, the Tenants' Champion has assisted 143 households. To find out more read her <a href="#">Second Annual Report</a>  (pdf, 770KB).
<b>Disabled Facility Grants</b>	Between April 2010 and March 2014 the Council will have facilitated five hundred and fifty four <a href="#">Disabled Facility Grants</a> to help people with adaptations to their homes such as walk in showers and disability access.
<b>Coldbusters grant</b>	We're working in partnership with Climate Energy to provide Coldbusters grants to make homes warmer and more energy efficient, helping to keep fuel costs down. If you are an owner, occupier or private tenant and in receipt of an income or disability related benefit or over 60 and on a low income (subject to a means test), you may be eligible for

	a Coldbusters grant. Check the <a href="#">Coldbusters leaflet</a> (pdf, 1194KB) to see if you are eligible. Discuss your needs with one of our energy advisers on 0800 358 6668.
<b>4</b>	<b>HIGH STREET AND COMMERCIAL CENTRES</b>
<b>Projects/ actions</b>	<b>WHAT WE HAVE ACHIEVED TOGETHER</b>
<b>Improved signage</b>	High quality enhanced signage has been placed strategically on the routes on the periphery of Barnes.
<b>Empty shops</b>	We are tackling empty shops primarily by ensuring Barnes is well kept and is appealing as a place to invest and shop. We are providing information and support that helps residents and community groups make use of empty shops in their area. Although the borough has a relatively low level of empty retail units, residents and businesses would like to see more of these used. Temporary use of empty shops can enliven high streets, provide an outlet for community creativity and entrepreneurialism and also lead to permanent use of the unit. Empty shop grants of up to £2000 are available to help support costs associated with running a temporary shop. For further information, including how to apply, see our empty shops grant page.
<b>Business Rates</b>	The Council supports its key town and district centres through funding from the Town Centre Opportunities Fund which is available for a range of projects and management support. The Council recognises the value of local small businesses and encourages the development of business/traders' networks as well as providing a forum for all the local networks to share their ideas and engage with the Council to help boost local trade.
<b>Town Centre Manager</b>	The Council jointly funded the Town Centre Manager with the Barnes Community Association.
<b>Barnes Trail</b>	Funding for a Barnes Trail was awarded from the Outer London Fund to encourage more visitors.
<b>5</b>	<b>PARKS AND OPEN SPACES</b>
<b>Projects/ actions</b>	<b>WHAT WE HAVE ACHIEVED TOGETHER</b>
<b>Perennial Wildflower Meadow Programme</b>	After several years of sowing the colourful Annual Pictorial Meadows around the borough, we are making the transition to sowing Perennial Pictorial Meadows. These will be long lasting and sustainable meadows that will flower for many years, providing colour and beauty for us, and nectar, pollen and seed heads for wildlife. The Perennial Meadows are a long term project, and therefore the most important factor is that the seedlings are allowed to form a good root system to support a dense overhead canopy of flowers. The best way that this can be achieved is to concentrate the plants energy into root development rather than flower production in the first growing season. For this reason, we will be cutting the meadows back in summer 2014 before they flower. We understand this may be disappointing to some residents, but it will produce the best meadows in the long term and the meadows will be in full flower in 2015.

<b>Vine Road</b>	<ul style="list-style-type: none"> <li>• Consultation on the upgrade of the footpath from Vine Road to Barnes Station will take place in spring. Further footpath improvements will take place from Gypsy Lane along the railway line to improve accessibility.</li> <li>• Summer 2012 saw the London Marathon Trust funding a natural play area installed in Vine Road following extensive consultation with park users. In addition to this the existing play area saw the addition of new play equipment to enhance the play value for users and the paddling pool was repaired. Additional benches were also installed.</li> <li>• The pavilion at Vine Road which houses the Montessori had various improvements including new windows, doors and some internal decoration.</li> </ul>
<b>Park user engagement</b>	<p>Since 2010 the council has undertaken a series of customer engagement exercises and surveys to establish public opinion on the standards of the boroughs parks and open spaces.</p> <ul style="list-style-type: none"> <li>• The Parks Customer Satisfaction Survey attracted over three times the number of respondents when compared to previous years. <a href="#">View the results.</a></li> <li>• In 2010/11 the <a href="#">All-In-One</a> consultation showed that 73% of people said that local parks and open spaces were the most important aspect of living in their area and were one of the things that they valued the most about it.</li> <li>• The Annual Resident's Survey in the autumn of 2013 showed that 93% of park users were satisfied with parks, open spaces and play areas provided by the Council.</li> </ul>
<b>Dog Fouling</b>	<p>Dog fouling, irresponsible dog owners and levels of dog fouling have been raised as specific local concerns by residents in previous years. The Council ran a week long Dog Campaign in October 2013 to raise awareness of the problem and educate park users on how to <a href="#">report repeat offenders</a>.</p>
<b>Castlenau Community Centre</b>	<p>The exterior of the building and allotments were improved in early 2013 with a new allotment fence line and footpath installed; artificial grass installed in the play area to reduce maintenance and a new outdoor seating area. The frontage of the library was planted in the winter</p>
<b>Barn Elms Playing Fields</b>	<p>Has a new pavilion with six team changing rooms and a community/function room, which opened in September 2012. The opening of the pavilion is part of a major redevelopment project on the 46-acre site, which was completed in late Spring 2013, and saw it transformed into a state-of-the art multi-sports facility for the whole community. As well as the pavilion, the regeneration of the site has included the construction of three brand new</p>

	<p>tennis courts and a Multi-Use Games Area (MUGA) and renovation.</p> <ul style="list-style-type: none"> <li>• From 1 April 2013 Barn Elms Sports Trust (BEST) has been formally appointed by the London Borough of Richmond upon Thames to manage Barn Elms Playing Fields (Barn Elms).</li> <li>• <b>BEST</b> has been performing this management role on an interim basis since the site opened in September 2012 during which time various contractors have been finishing works to the London Marathon Pavilion and playing fields.</li> </ul>
<b>6</b>	<b>SCHOOLS</b>
<b>Projects/ actions</b>	<b>WHAT WE HAVE ACHIEVED TOGETHER</b>
<b>Thompson House School</b>	Thomson House Primary School, a free school, was opened in September 2013. The school is designed to serve the Barnes, Mortlake and East Sheen areas.
<b>New school places</b>	The Council has provided an additional 25 forms of reception entry across the borough since 2000 and another will be provided in September 2014. It has also assisted in the enablement of 3 and half forms of entry provided by the two new free schools and the new Catholic Primary School. Lowther School has been expanded to two form entry. St. Osmund's has a shared form of entry with St. Elizabeth's and St. Mary Magdalen's primary schools on the Richmond side of the Thames.
<b>School improvements</b>	The secondary schools in the village are all independent schools. St. Paul's has an ongoing programme of improvements.
<b>7</b>	<b>LIBRARIES</b>
<b>Projects/ actions</b>	<b>WHAT WE HAVE ACHIEVED TOGETHER</b>
<b>Extended opening hours</b>	Extended opening hours were introduced in April 2012:
<b>Community Libraries Manager</b>	A Community Libraries Manager has been appointed to develop links with the local community and ensure that the library is a well-used community meeting space and actively supports local community initiatives.
<b>Graceland Nursery</b>	The hall at Castelnau library is now rented out to Graceland Nursery every morning during term-time, providing a home for this popular local nursery school and much needed income for the library.
<b>Upgraded our ICT</b>	Free Wi-Fi has been available since March 2014. Adults can log in via the password available in the library


	<p>while children at schools on the London Grid for Learning (LGfL) network will use their Universal Sign On (USO) and pick up their school's Internet filtering policy. This is the first time this system has been used anywhere in the UK and is another innovative first for Richmond upon Thames Libraries.</p> <p>In March the Library Service went live with its new computer system, Spydus, which has delivered a 25% improvement in the supply times for reservation requests. Libraries now offer free reservations for items on the library catalogue.</p>
<b>Volunteers</b>	We encouraged volunteers to work in partnership with library staff to spread knowledge and learning. The 100 <sup>th</sup> library volunteer was recently recruited.
<b>Barnes Literary Society Celebrates 10th Anniversary Year</b>	Ten years ago a group of friends got together to set up a new society to offer the opportunity to hear published writers and literary experts speak on literary topics. BLS has hosted top rate speakers and as a thriving society now in its 10 <sup>th</sup> year offers a scintillating <a href="#">programme for 2013-2014</a> . New members welcome
<b>8</b>	<b>Art and Culture</b>
<b>Projects/ actions</b>	<b>WHAT WE HAVE ACHIEVED TOGETHER</b>
<b>OSO Arts Centre</b>	The Old Sorting Office is a vibrant community arts facility that has undergone a major refurbishment and re-opened in the summer of 2013. There is a wide range of active music, drama, dance and visual arts organisations in the local area; details are available on the <a href="#">OSO Arts Centre website</a> .
<b>Richmond Literature Festival</b>	The Richmond Literature Festival hosted successful events in Barnes in 2012 and 2013 working closely with the Barnes Community Association the Barnes Literary Society and Barnes Bookshop. We hope to continue this work for future festivals.
<b>Summer Festival</b>	Mini-Fest –our festival of outdoor arts for children and young people took place on Barnes Common in August 2013 as part of our Summer Festival and we are planning a similar event for summer 2014, working closely with the OSO Arts Centre.
<b>Olympic Cinema</b>	The former Olympic Recording Studios has been transformed into a high quality, boutique cinema. The Olympic Cinema on Church Road has been enjoying very good reviews since it opened in October 2013 and the adjoining brasserie style restaurant and bar is also proving very popular. In addition, the building also has office suites and a small recording studios paying homage to the building's unique musical history. For more information visit the <a href="#">Olympic Cinema website</a> .
<b>Garden Festival</b>	All villages participated in the 2013 Gardens Festival and over the next 4 years will take part in the borough's World

	WarOne Commemorations at the ARHouse Open Studios and the Richmond upon Thames Literature Festival.
<b>9</b>	<b>Community and Sports Facilities</b>
<b>Projects/ actions</b>	<b>WHAT WE HAVE ACHIEVED TOGETHER</b>
<b>Refurbishment of Barn Elms Playing Fields</b>	There has been a £2.25 million refurbishment of Barn Elms Playing Fields. This has included: upgraded pitches, a new pavilion, new tennis courts and a new multi-use games area. The Football Foundation, the London Mayor, the London Marathon Charitable Trust and the English Cricket Board contributed £1.6 million of the total.
<b>Champion for Sport</b>	The Council has appointed a <a href="#">Champion for Sport</a> (pdf, 78KB), Councillor Richard Martin, whose role is to promote participation in sport and physical activity throughout the borough.
<b>10</b>	<b>Health</b>
<b>Projects/ actions</b>	<b>WHAT WE HAVE ACHIEVED TOGETHER</b>
<b>Live Well Richmond (New health and wellbeing service)</b>	<a href="#">LiveWell Richmond</a> is a free NHS health improvement service available to anyone over the age of 16 who lives in the borough of Richmond. LiveWell Richmond can help you to work towards living a healthier lifestyle
<b>NHS Health Checks</b>	The <a href="#">NHS Health Check</a> programme aims to help prevent heart disease, stroke, diabetes, kidney disease and certain types of dementia. Everyone between the ages of 40 and 74, who has not already been diagnosed with one of these conditions or have certain risk factors, will be invited (once every five years) to have a check to assess their risk of heart disease, stroke, kidney disease and diabetes and will be given support and advice to help them reduce or manage that risk.
<b>11</b>	<b>Children and Young People</b>
<b>Projects/ actions</b>	<b>WHAT WE HAVE ACHIEVED TOGETHER</b>
<b>Supporting the youth club programme</b>	We have made further additional curriculum funding available to Castelnau Community project to maintain and support the youth club programme.
<b>Online media presence</b>	We have increased our online media presence with a Facebook page specifically for Powerstation Youth Centre which is providing local information to young people.
<b>Improved ICT facilities</b>	We have further improved the ICT facilities on offer in Powerstation for children and young people to use.
<b>Supporting young people and parents</b>	We are offering information and support through our <a href="#">Youth Enquiry Service (YES)</a> for young people and parents who would like to talk or meet with a professional either at Powerstation or at the one stop hub in Heatham House.



12	SENIOR RESIDENTS
Projects/ actions	WHAT WE HAVE ACHIEVED TOGETHER
<b>Champion for Older Residents</b>	<p>In July 2013 the Champion for Older Residents, Councillor Frances Bouchier, commissioned a <a href="#">publicity leaflet</a> (pdf, 1319KB) highlighting a range of befriending services offered by the Neighbourhood Care Groups across the borough.</p> <ul style="list-style-type: none"> <li>• The befriending leaflet has been published and distributed to the neighbourhood care groups, GP surgeries and to the borough's Social Care Access Team.</li> <li>• You can find out more about the Champion for Older residents in her <a href="#">first annual report</a> (pdf, 668KB).</li> </ul>
<b>Dementia Services</b>	The Council has commissioned The Alzheimer's Society to help develop dementia friendly communities throughout the whole borough. In September 2013 work started to establish what activities can be made available for people with dementia, such as leisure centres, museums and art classes etc.
<b>Activities for people aged50+</b>	The Barnes Green Day Centre, run by Age UK, is a community resource with an extensive programme of activities to help people aged 50 and over to stay physically and mentally fit.
13	TRAFFIC AND CONGESTION
Projects/ actions	WHAT WE HAVE ACHIEVED TOGETHER
Access to the A4 during rush-hour creates a bottle neck over Hammersmith Bridge in the morning and that evening traffic over	The signals at Rocks Lane and Castlenau have been linked together, enhancing their efficiency and improving control of traffic movements. The Council consulted on plans with the aim of targeting congestion and easing the traffic flow at the Rocks Lane/Castelnau junction. The proposal included making Elm Grove Road 'one way' in the southbound direction. It is clear from the consultation response that the plans as drafted would cause inconvenience to residents of Elm Grove Road. We are committed to listening to our residents, so we have withdrawn the proposals and will now be looking to develop a more balanced and broader scheme which will not involve any change to the direction of traffic or turning permissions on Elm Grove Road.
Hammersmith Bridge prevents buses coming into the borough resulting in drivers sitting and waiting at the station.	In 2013, the Council adopted powers to enforce moving traffic offences. Penalty Charge Notices can now be issued to drivers stopping in the yellow box junctions in Castelnau by Trinity Church and Hammersmith Bridge.
Traffic flow between Rocks Lane and Hammersmith Bridge and the resultant pollution.	<ul style="list-style-type: none"> <li>• Traffic lights are constantly being reviewed across London by TFL and the Council to optimise timings.</li> <li>• TFL have installed links between various traffic signals in Barnes to improve and smooth traffic flow.</li> </ul>

School Zig Zag markings	All school zig zag marking adjacent school entrances have been reviewed. Enforcement has increased reducing congestion outside schools at key times and residents benefit from parking during key holiday periods.
<b>14</b>	<b>Transport</b>
<b>Projects/ actions</b>	<b>WHAT WE HAVE ACHIEVED TOGETHER</b>
Improvements to the traffic flow	Improvements to the southbound flow from Hammersmith Bridge have been installed together with improvements carried out in the London Borough of Hammersmith and Fulham.
A316 study	Corridor studies have been undertaken along the A316 with a view to implement improvements at major junctions.
Bike stands	20 new covered bike stands on Barnes Station westbound platform.
Bus Stops	All bus stops on the bus service route 33 through Barnes have been surveyed for full accessibility compliance and work is due to start in bringing any failing bus stops up to standard.
Cycle training	All school children in schools in the Barnes Village area have benefited from cycle training provided by the Council.
Road crossing improvements	Barnes Station – Puffin Crossing and footway improvement works on Rocks Lane.
Barnes Common Cycle Scheme	Barnes Common Cycle Scheme, ongoing implementation, part way completed, completion in 2014/15 financial year
<b>15</b>	<b>PUBLIC TRANSPORT</b>
<b>Projects/ actions</b>	<b>WHAT WE HAVE ACHIEVED TOGETHER</b>
Bus Lanes	The borough wide Bus Lane Review is now complete, the Council is looking at practical implications including the possibility of reducing operational hours where possible.
<b>16</b>	<b>CYCLING</b>
<b>Projects/ actions</b>	<b>WHAT WE HAVE ACHIEVED TOGETHER</b>
Bike Stands	The Council in partnership with South West Trains has provided 20 additional covered spaces at Barnes Station.
<b>17</b>	<b>Walking</b>
<b>Projects/ actions</b>	<b>WHAT WE HAVE ACHIEVED TOGETHER</b>
<b>Barnes Trail</b>	Barnes launched a trail blazing new walk - Nearly 100 residents attended the launch of a new visitor's attraction in Barnes on 22 June 2013. The Barnes Trail is a 2.3 mile circular walk around the historical highlights of the village

	marked out by silver discs in the pavements. It aims to increase the numbers of visitors to the area and support the many businesses which, like many high streets, have felt the impact of online shopping and out-of-town shopping centres in recent years. It was funded through Richmond Council's Uplift programme and the Mayor's Outer London Fund. For more information see the <a href="#">Barnes Village</a> website.
<b>18</b>	<b>Parking</b>
<b>Projects/ actions</b>	<b>WHAT WE HAVE ACHIEVED TOGETHER</b>
<b>Fair Parking Policy</b>	<p>Made changes to enhance the Council's 'fair parking' approach including: If a Penalty Charge Notice (PCN) hasn't been issued when a driver returns to their car, they can leave knowing that a PCN will not be served in the post.</p> <ul style="list-style-type: none"> <li>• Greater discretion for considering mitigating circumstances in the appeals procedures.</li> <li>• Clearer warnings for suspended bays so they can be more easily identified by drivers.</li> <li>• More information on <a href="#">parking</a>  (pdf, 292KB).</li> </ul>
<b>30 minutes free parking</b>	<ul style="list-style-type: none"> <li>• We have introduced 30 minutes free parking outside The Broadway in White Hart Lane and in Castelnau near its junction with Lonsdale Road.</li> <li>• There is now 30 minutes free parking for residents in any Council run car park or on street pay and display using the Richmond Card.</li> </ul>
<b>Yellow Line removal requests</b>	Anyone who would like to suggest unnecessary yellow lines near their home or business could safely be removed should email the location to <a href="mailto:highwaysandtransport@richmond.gov.uk">highwaysandtransport@richmond.gov.uk</a> .
<b>19</b>	<b>MAINTENANCE OF ROADS AND PAVEMENTS</b>
<b>Project/ action</b>	<b>WHAT WE HAVE ACHIEVED TOGETHER</b>
Pavements are damaged, uneven due to raised tree routes	We consider the suitability of trees being planted in each location to reduce the problems that roots cause to pavements.
Coordinated work of utility companies and resurface and rationalise the cycle/walking/jogging lane along the towpath.	New powers to limit road works disruption and congestion caused by utility companies have been put in place. A permit is required every time works are to be carried out.
Council gritting policy	We have reviewed the Council's Winter Service (gritting/snow clearance) and following public consultation the

	revised policy is available.
Some roads and pavements are in need of repair	<p>Following the All in One survey and village planning events, the condition of roads and pavements were two key issues that emerged across nearly all areas as priorities for improvement. The Council has made available a specific annual funding pot of £35,000 per village area through the Community Road and Pavement Fund. This is in addition to the routine maintenance work being carried out.</p> <ul style="list-style-type: none"> <li>• We have upgraded the paving at the junction of Church Road and Castlenau.</li> <li>• New pavements have been installed in Church Road, one of the main shopping streets in Barnes</li> </ul>
<b>Roads and Pavement Fund</b>	<p>The following areas have benefited from the Community Roads and Pavements Funding First Round (2012)</p> <ul style="list-style-type: none"> <li>• Lonsdale Road - Improve road surface from The Terrace towards Nassau Road.</li> <li>• Vine Road - Footway repairs</li> <li>• Bracken Gardens - Footway repairs</li> </ul> <p>Second Round (2013)</p> <ul style="list-style-type: none"> <li>• Vine Road – Bollards installation to protect verge and drainage repairs</li> <li>• Station Road - Improve road surface</li> <li>• Mill Hill – Improve road surface</li> </ul> <p>Third Round (2014)</p> <ul style="list-style-type: none"> <li>• Station Road</li> <li>• Castelnau (Between Lonsdale Road and Washington Road)</li> </ul>
<b>20</b>	<b>Crime and ASB</b>
<b>Project/ action</b>	<b>WHAT WE HAVE ACHIEVED TOGETHER</b>
<b>Residential burglary</b>	<ul style="list-style-type: none"> <li>• The Safer Neighbourhood Teams (SNTs) have been active in setting up new Neighbourhood Watch schemes and supporting existing schemes across the Barnes Village area. This has resulted in significantly higher coverage of Neighbourhood Watches in Barnes.</li> <li>• SNT officers carry out regular patrols across the village area using a variety of techniques including undercover patrols, cycle patrols and high visibility patrols to deter offenders. These are carried out at various times of the day and based on current hotspots and intelligence.</li> <li>• The SNTs have liaised with partners including Richmond Housing Partnership (RHP) to get extra CCTV for the ward including at Rocks Lane car park.</li> </ul>
<b>Theft of pedal cycles</b>	<ul style="list-style-type: none"> <li>• The SNTs have been active in security marking and registering local residents cycles on the Immobilise database through large scale operations and on an individual basis.</li> </ul>

	<ul style="list-style-type: none"> <li>• The SNTs also use the decoy bike in an effort to catch bicycle thieves and stop cyclists who look out of place, as a lot of bike crime is committed by transient criminals on bicycles.</li> <li>• Residents are also kept informed of local crime trends and crime prevention advice through the Police Liaison Groups (PLGs) and the Neighbourhood Watches (NHWs) to reduce thefts.</li> </ul>
<b>Theft from motor vehicles</b>	<ul style="list-style-type: none"> <li>• The SNTs have been researching crime patterns to identify “hot spot” areas and have been patrolling in an unmarked vehicle in problem areas such as Rocks Lane Sports Club and nearby residential roads.</li> <li>• The SNTs have also been raising awareness with owners of vehicles when their vehicles have been left unlocked or if they have left valuable items of property in open view.</li> </ul>
<b>Anti-social behaviour</b>	<ul style="list-style-type: none"> <li>• There have been no regular anti-social behaviour trends in the Barnes area, so the team have responded to each incident on an individual basis, although they have been keeping a watchful eye on the parks and open spaces.</li> <li>• The youth ASB related issue on the Meres Estate has improved since a local resident set up a residents association. Police and council representatives have been involved.</li> </ul>