

## Health and Wellbeing Board Details

ROCR approval applied for  
Version 3

Please select Health and Wellbeing Board:

**Richmond upon Thames**

Please provide:


## Health and Wellbeing Board Payment for Performance

There is no need to enter any data on this sheet. All values will be populated from entries elsewhere in the template

### Richmond upon Thames

#### 1. Reduction in non elective activity

Baseline of Non Elective Activity (Q4 13/14 - Q3 14/15)	13,642
Change in Non Elective Activity	-479
% Change in Non Elective Activity	-3.5%

#### 2. Calculation of Performance and NHS Commissioned Ringfenced Funds

Figures in £

Financial Value of Non Elective Saving/ Performance Fund	713,710
Combined total of Performance and Ringfenced Funds	3,089,306
Ringfenced Fund	2,375,596
Value of NHS Commissioned Services	4,595,700
Shortfall of Contribution to NHS Commissioned Services	0

#### 2015/16 Quarterly Breakdown of P4P

	Q4 14/15	Q1 15/16	Q2 15/16	Q3 15/16
Cumulative Quarterly Baseline of Non Elective Activity	3,432	6,866	10,188	13,642
Cumulative Change in Non Elective Activity	-120	-241	-358	-479
Cumulative % Change in Non Elective Activity	-0.9%	-1.8%	-2.6%	-3.5%
Financial Value of Non Elective Saving/ Performance Fund (£)	178,800	180,290	174,330	180,290

## Health and Wellbeing Funding Sources

### Richmond upon Thames

*Please complete white cells*

	Gross Contribution (£000)	
	2014/15	2015/16
<b>Local Authority Social Services</b>		
Richmond upon Thames		1,051
<Please select Local Authority>		
<Please select Local Authority>		
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<b>Total Local Authority Contribution</b>	-	1,051
<b>CCG Minimum Contribution</b>		
NHS Richmond CCG		10,689
-		-
-		-
-		-
-		-
-		-
-		-
<b>Total Minimum CCG Contribution</b>	-	10,689
<b>Additional CCG Contribution</b>		
<Please Select CCG>		
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<b>Total Additional CCG Contribution</b>	-	-
<b>Total Contribution</b>	-	11,740

## Summary of Health and Wellbeing Board Schemes

**Richmond upon Thames**

*Please complete white cells*

### Summary of Total BCF Expenditure

Figures in £000

	From 3. HWB Expenditure Plan		Please confirm the amount allocated for the protection of adult social care		If different to the figure in cell D18, please indicate the total amount from the BCF that has been allocated for the protection of adult social care services
	2014/15	2015/16	2014/15	2015/16	
Acute	-	-			
Mental Health	-	236			
Community Health	-	5,258			
Continuing Care	-	-			
Primary Care	-	1,036			
Social Care	-	3,713		3,713	
Other	-	1,497			
<b>Total</b>	-	<b>11,740</b>		<b>3,713</b>	

### Summary of NHS Commissioned out of hospital services spend from MINIMUM BCF Pool

Figures in £000

	From 3. HWB Expenditure
	2015/16
Mental Health	236
Community Health	3,324
Continuing Care	-
Primary Care	1,036
Social Care	-
Other	-
<b>Total</b>	<b>4,596</b>

### Summary of Benefits

Figures in £000

	From 4. HWB Benefits		From 5.HWB P4P metric
	2014/15	2015/16	2015/16
Reduction in permanent residential admissions	-	-	
Increased effectiveness of reablement	-	975	
Reduction in delayed transfers of care	-	-	
Reduction in non-elective (general + acute only)	-	714	714
Other	-	-	
<b>Total</b>	-	<b>1,689</b>	<b>714</b>

<Please explain discrepancy between D44 and E44 if applicable>

## Health and Wellbeing Board Expenditure Plan

### Richmond upon Thames

Please complete white cells (for as many rows as required):

Scheme Name	Area of Spend	Please specify if Other	Expenditure					2014/15	2015/16
			Commissioner	if Joint % NHS	if Joint % LA	Provider	Source of Funding	(£000)	(£000)
Universal/Preventative Services	Social Care		Local Authority			Local Authority	CCG Minimum Contribution	-	800
Personal Budgets	Social Care		Local Authority			Local Authority	CCG Minimum Contribution	-	1,034
sector (Adults and Children)	Social Care		Local Authority			Charity/Voluntary Sector	CCG Minimum Contribution	-	514
Community Independent Living Service	Social Care		Local Authority			Charity/Voluntary Sector	CCG Minimum Contribution	-	200
Carers Breaks	Other	Carers Breaks	Local Authority			Charity/Voluntary Sector	CCG Minimum Contribution	-	446
Richmond Response and Rehabilitation Team	Community Health		Joint	45%	55%	NHS Community	CCG Minimum Contribution	-	2,315
Joint Equipment Services (HRCH/LBR) in HRCH Contract	Community Health		CCG			NHS Community	CCG Minimum Contribution	-	600
Falls Service	Community Health		Local Authority			NHS Community	CCG Minimum Contribution	-	275
Early Supported Discharge Service	Community Health		CCG			NHS Community	CCG Minimum Contribution	-	320
Community Ward	Community Health		Joint	50%	50%	NHS Community	CCG Minimum Contribution	-	750
COPD - Respiratory Team	Community Health		CCG			NHS Community	CCG Minimum Contribution	-	290
Improving Home Support Services	Social Care		Local Authority			Local Authority	CCG Minimum Contribution	-	665
Care Bill Implementation	Social Care		Local Authority			Local Authority	CCG Minimum Contribution	-	500
Other Integrated Care Initiatives	Community Health		CCG			NHS Community	CCG Minimum Contribution	-	250
GP led model (incl enhanced DES, community nursing)	Primary Care		CCG			Primary Care	CCG Minimum Contribution	-	1,036
Psychiatric Liaison service within West Middlesex Hospital	Mental Health		CCG			Mental Health	CCG Minimum Contribution	-	236
Community Geriatrician	Community Health		CCG			NHS Community	CCG Minimum Contribution	-	240
Step Up/Step Down beds in the community	Community Health		CCG			NHS Community	CCG Minimum Contribution	-	168
Assistive Technology Service	Community Health		CCG			Private Sector	CCG Minimum Contribution	-	50
Disabled Facilities Grants	Other	Major adaptations to homes	Local Authority			Local Authority	Local Authority Social Services		683
Integrated Care Records	Other	Integrated Care Records	Local Authority			Local Authority	Local Authority Social Services		238
Care Act and Implementation of Care Accounts	Other	Care Act IT developments	Local Authority			Local Authority	Local Authority Social Services		130
<b>Total</b>								-	<b>11,740</b>



		2015/16						
Benefit achieved from		Scheme Name	Organisation to Benefit	Change in activity measure	Unit Price (£)	Total (Saving) (£)	How was the saving value calculated?	How will the savings against plan be monitored?
Reduction in non-elective (general + acute only)		Aggregate of integrated care initiatives (rows 22-27)	NHS Commissioner	479	1,490	713,710	Saving shown reflects benefit of achieving 3.5% reduction in non-elective admissions against baseline period, does not include any mitigation of potential further impact of demographic and non-demographic growth. Unit price from P4P has been used as best estimate because of uncertainty over local cost due to differential impact of marginal rate rules at main two Acute providers.	Savings to CCG will be factored in to 2015/16 QIPP programme, with a PMO approach being used to monitor progress against deliverables and milestones for each initiative.
Increased effectiveness of reablement		Richmond Response and Rehabilitation Team	Local Authority	250	3,900	975,000	Cost Avoidance from preventing/delaying need of long term care	Performance information submitted by the provider
						-		
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						-		
						-		
<b>Total</b>						<b>1,688,710</b>		

**Richmond upon Thames**

Red triangles indicate comments

Please complete the five white cells in the Non-Elective admissions table. Other white cells can be completed/revised as appropriate.

	Planned deterioration on baseline (or validity issue)
	Planned improvement on baseline of less than 3.5%
	Planned improvement on baseline of 3.5% or more

**Non - Elective admissions (general and acute)**

Metric		Baseline (14-15 figures are CCG plans)				Pay for performance period				
		Q4 (Jan 14 - Mar 14)	Q1 (Apr 14 - Jun 14)	Q2 (Jul 14 - Sep 14)	Q3 (Oct 14 - Dec 14)	Q4 (Jan 15 - Mar 15)	Q1 (Apr 15 - Jun 15)	Q2 (Jul 15 - Sep 15)	Q3 (Oct 15 - Dec 15)	Q4 (Jan 16 - Mar 16)
Total non-elective admissions in to hospital (general & acute), all-age, per 100,000 population	Quarterly rate	1,769	1,770	1,712	1,780	1,685	1,686	1,631	1,696	1,605
	Numerator	3,432	3,434	3,322	3,454	3,312	3,313	3,205	3,333	3,196
	Denominator	194,039	194,039	194,039	194,039	196,510	196,510	196,510	196,510	199,127

P4P annual change in admissions	-479	
P4P annual change in admissions (%)	-3.5%	Please enter the average cost of a non-elective admission <sup>1</sup>
P4P annual saving	£713,710	£1,490
		Rationale for change from £1,490

The figures above are mapped from the following CCG operational plans. If any CCG plans are updated then the white cells can be revised:

Contributing CCGs	CCG baseline activity (14-15 figures are CCG plans)				% CCG registered population that has resident population in Richmond upon Thames	% Richmond upon Thames resident population that is in CCG registered population	Contributing CCG activity			
	Q4 (Jan 14 - Mar 14)	Q1 (Apr 14 - Jun 14)	Q2 (Jul 14 - Sep 14)	Q3 (Oct 14 - Dec 14)			Q4 (Jan 14 - Mar 14)	Q1 (Apr 14 - Jun 14)	Q2 (Jul 14 - Sep 14)	Q3 (Oct 14 - Dec 14)
NHS Hammersmith and Fulham CCG	4,776	5,182	5,325	5,354	0.4%	0.4%	19	21	21	22
NHS Hounslow CCG	6,036	7,003	7,050	7,054	5.1%	7.1%	307	356	358	358
NHS Kingston CCG	3,223	3,158	3,180	3,106	1.4%	1.3%	46	45	45	44
NHS Richmond CCG	3,285	3,231	3,106	3,249	92.5%	90.5%	3,040	2,990	2,874	3,006
NHS Surrey Downs CCG	6,261	5,790	5,579	5,823	0.0%	0.1%	-	-	-	-
NHS Wandsworth CCG	5,999	6,722	6,688	6,859	0.3%	0.6%	20	23	23	23
<b>Total</b>					<b>100%</b>		<b>3,432</b>	<b>3,434</b>	<b>3,322</b>	<b>3,454</b>



**Richmond upon Thames**

Red triangles indicate comments

Please complete all white cells in tables. Other white cells should be completed/ revised as appropriate.

Planned deterioration on baseline (or validity issue)  
 Planned improvement on baseline

**Residential admissions**

Metric		Baseline (2013/14)	Planned 14/15	Planned 15/16
Permanent admissions of older people (aged 65 and over) to residential and nursing care homes, per 100,000 population	Annual rate	436.2	396.5	363.3
	Numerator	115	112	105
	Denominator	26,590	28,247	28,900
Annual change in admissions			-3	-7
Annual change in admissions %			-2.6%	-6.3%

Rationale for red rating

**Reablement**

Metric		Baseline (2013/14)	Planned 14/15	Planned 15/16
Proportion of older people (65 and over) who were still at home 91 days after discharge from hospital into reablement / rehabilitation services	Annual %	88.5	85.2	85.2
	Numerator	185	179	179
	Denominator	210	210	210
Annual change in proportion			-3.3	0.0
Annual change in proportion %			-3.7%	0.0%

Rationale for red rating

The number of people accessing the service is relatively small and therefore performance can be affected by a small change in numbers. In Richmond, we have a high

**Delayed transfers of care**

Metric		13-14 Baseline				14/15 plans				15-16 plans				
		Q1 (Apr 13 - Jun 13)	Q2 (Jul 13 - Sep 13)	Q3 (Oct 13 - Dec 13)	Q4 (Jan 14 - Mar 14)	Q1 (Apr 14 - Jun 14)	Q2 (Jul 14 - Sep 14)	Q3 (Oct 14 - Dec 14)	Q4 (Jan 15 - Mar 15)	Q1 (Apr 15 - Jun 15)	Q2 (Jul 15 - Sep 15)	Q3 (Oct 15 - Dec 15)	Q4 (Jan 16 - Mar 16)	
Delayed transfers of care (delayed days) from hospital per 100,000 population (aged 18+).	Quarterly rate	556.9	522.5	748.8	681.3	520.4	520.4	520.4	515.2	463.8	463.8	463.8	458.4	
	Numerator	827	776	1,112	1,025	783	783	783	783	705	705	705	705	
	Denominator	148,509	148,509	148,509	150,457	150,457	150,457	150,457	151,993	151,993	151,993	151,993	153,792	
Annual change in admissions						-608				Annual change in admissions				-312
Annual change in admissions %						-16.3%				Annual change in admissions %				-10.0%

**Patient / Service User Experience Metric**

Metric		Baseline (Oct 13 - Jul 14)	Planned 14/15 (if available)	Planned 15/16
Percentage of patients/service users that are satisfied or very satisfied with RRR service	Metric Value	91.0		95.0
	Numerator	42.0		
	Denominator	46.0		
Improvement indicated by:	Increase			

**Local Metric**

Metric		Baseline (Apr 2012 - Mar 2013)	Planned 14/15 (if available)	Planned 15/16
End of Life Care - Place of death: Percentage of people dying in their usual place of residence.	Metric Value	39.4	42.0	44.0
	Numerator			
	Denominator			
Improvement indicated by:	Increase			

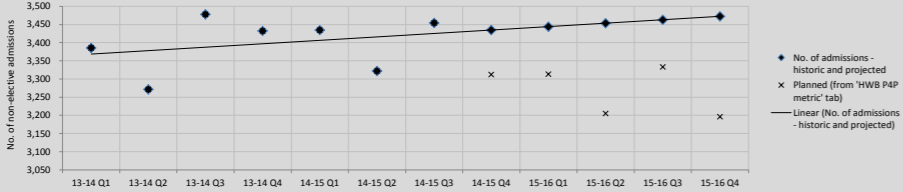
**Richmond upon Thames**

To support finalisation of plans, we have provided estimates of future performance, based on a simple 'straight line' projection of historic data for each metric. We recognise that these are crude methodologies, but it may be useful to consider when setting your plans for each of the national metrics in 2014/15 and 2015/16. As part of the assurance process centrally we will be looking at plans compared to the counterfactual (what the performance might have been if there was no BCF).

No cells need to be completed in this tab. However, 2014-15 and 2015-16 projected counts for each metric can be overwritten (white cells) if areas wish to set their own projections.

**Non-elective admissions (general and acute)**

Metric	No. of admissions - historic and projected	Historic			Baseline				Projection				
		13-14 Q1	13-14 Q2	13-14 Q3	13-14 Q4	14-15 Q1	14-15 Q2	14-15 Q3	14-15 Q4	15-16 Q1	15-16 Q2	15-16 Q3	15-16 Q4
Total non-elective admissions (general & acute), all-age		3,385	3,271	3,478	3,432	3,434	3,322	3,454	3,434	3,444	3,453	3,463	3,472

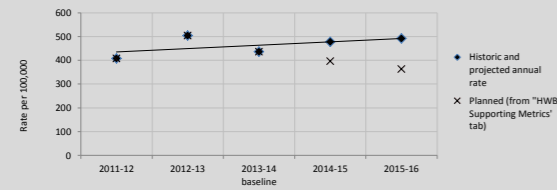


Metric	Quarterly rate	Projected				
		2014-2015 Q4	2015-16 Q1	2015-16 Q2	2015-16 Q3	2015-16 Q4
Total non-elective admissions (general & acute), all-age		1,769.9	1,762.5	1,757.3	1,762.0	1,743.6
	Numerator	3,434	3,444	3,453	3,463	3,472
	Denominator	194,039	196,510	196,510	196,510	199,127

\* The projected rates are based on annual population projections and therefore will not change linearly

**Residential admissions**

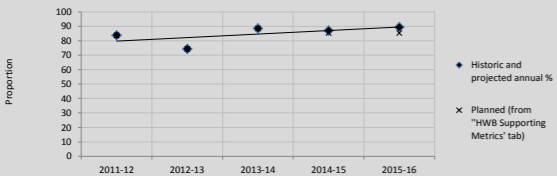
Metric	Historic and projected annual rate	2011-12	2012-13	2013-14	2014-15	2015-16
		Historic	Historic	Baseline	Projected	Projected
Permanent admissions of older people (aged 65 and over) to residential and nursing care homes, per 100,000 population		408	504	436	478	492
	Numerator	105	135	115	135	142
	Denominator	25,500	26,590	26,590	28,247	28,900



This is based on a simple projection of the metric proportion.

**Reablement**

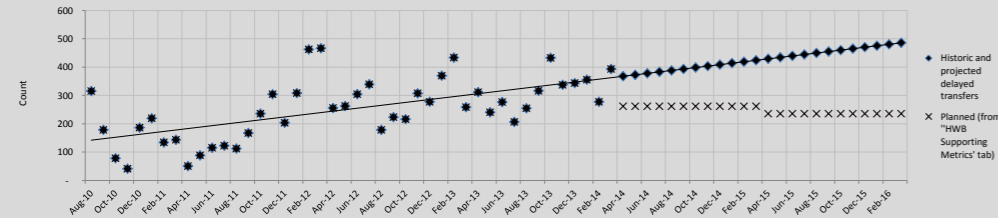
Metric	Historic and projected annual %	2011-12	2012-13	2013-14	2014-15	2015-16
		Historic	Historic	Baseline	Projected	Projected
Proportion of older people (65 and over) who were still at home 91 days after discharge from hospital into reablement / rehabilitation services		83.7	74.3	88.5	87.0	89.4
	Numerator	120	110	185	183	188
	Denominator	140	150	210	210	210



This is based on a simple projection of the metric proportion, and an unchanging denominator (number of people offered reablement)

**Delayed transfers**

Metric	Historic and projected delayed transfers	Historic											
		Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	Jul-11
Delayed transfers of care (delayed days) from hospital		315	178	78	41	186	219	134	143	50	88	115	122



Metric	Quarterly rate	Projected rates*							
		2014-15 Q1	Q2	Q3	Q4	2015-16 Q1	Q2	Q3	Q4
Delayed transfers of care (delayed days) from hospital per 100,000 population (aged 16+)		742.7	773.4	804.1	826.3	856.7	897.1	917.4	936.7
	Numerator	1,117	1,164	1,210	1,256	1,302	1,348	1,394	1,441
	Denominator	150,457	150,457	150,457	151,993	151,993	151,993	151,993	153,792

\* The projected rates are based on annual population projections and therefore will not change linearly

## HWB Financial Plan

Date	Sheet	Cells	Description
28/07/2014	Payment for Performance	B23	formula modified to =IF(B21-B19<0,0,B21-B19)
28/07/2014	1. HWB Funding Sources	C27	formula modified to =SUM(C20:C26)
28/07/2014	HWB ID	J2	Changed to Version 2
28/07/2014	a	Various	Data mapped correctly for Bournemouth & Poole
29/07/2014	a	AP1:AP348	Allocation updated for changes
28/07/2014	All sheets	Columns	Allowed to modify column width if required
30/07/2014	8. Non elective admissions - CCG		Updated CCG plans for Wolverhampton, Ashford and Canterbury CCGs
30/07/2014	6. HWB supporting metrics	D18	Updated conditional formatting to not show green if baseline is 0
30/07/2014	6. HWB supporting metrics	D19	Comment added
30/07/2014	7. Metric trends	K11:O11, G43:H43,G66:H66	Updated forecast formulas
30/07/2014	Data	Various	Changed a couple of 'dashes' to zeros
30/07/2014	5. HWB P4P metric	H14	Removed rounding
31/07/2014	1. HWB Funding Sources	A48:C54	Unprotect cells and allow entry
01/08/2014	5. HWB P4P metric	G10:K10	Updated conditional formatting
01/08/2014	5. HWB P4P metric	H13	formula modified to =IF(OR(G10<0,H10<0,I10<0,J10<0),"",IF(OR(ISTEXT(G10),ISTEXT(H10),ISTEXT(I10),ISTEXT(J10)),"",IF(SUM(G10:J10)=0,"",(SUM(G10:J10)/SUM(C10:F10)-1))))
01/08/2014	5. HWB P4P metric	H13	Apply conditional formatting
01/08/2014	5. HWB P4P metric	H14	formula modified to =if(H13="",",-H12*J14)
01/08/2014	4. HWB Benefits Plan	J69:J118	Remove formula
01/08/2014	4. HWB Benefits Plan	B11:B60, B69:B118	Texted modified
<b>Version 2</b>			
13/08/2014	4. HWB Benefits Plan	I61, I119, J61, J119	Delete formula
13/08/2014	4. HWB Benefits Plan	rows 119:168	Additional 50 rows added to 14-15 table for orgaanisations that need it. Please unhide to use
13/08/2014	4. HWB Benefits Plan	rows 59:108	Additional 50 rows added to 15-16 table for orgaanisations that need it. Please unhide to use
13/08/2014	3. HWB Expenditure Plan	rows 59:108	Additional 50 rows added to table for orgaanisations that need it. Please unhide to use
13/08/2014	a	M8	Add Primary Care to drop down list in column I on sheet '3. HWB Expenditure Plan'
13/08/2014	HWB ID	J2	Changed to Version 3
13/08/2014	6. HWB supporting metrics	C11, I32, M32	Change text to 'Annual change in admissions'
13/08/2014	6. HWB supporting metrics	C12, I33, M33	Change text to 'Annual change in admissions %'
13/08/2014	6. HWB supporting metrics	C21	Change text to 'Annual change in proportion'
13/08/2014	6. HWB supporting metrics	C22	Change text to 'Annual change in proportion %'
13/08/2014	6. HWB supporting metrics	D21	Change formula to =if(D19=0,0,D 18 -C 18 )
13/08/2014	6. HWB supporting metrics	D21	Change format to 1.dec. place
13/08/2014	6. HWB supporting metrics	E21	Change formula to = if(E19=0,0,E 18 -D 18 )
13/08/2014	6. HWB supporting metrics	E21	Change format to 1.dec. place
13/08/2014	6. HWB supporting metrics	D22	Change formula to =if(D19=0,0,D 18 /C 18 -1)
13/08/2014	6. HWB supporting metrics	E22	Change formula to =if(E19=0,0,E 18 /D 18 -1)
13/08/2014	5. HWB P4P metric	J14	Cell can now be modified - £1,490 in as a placeholder
13/08/2014	5. HWB P4P metric	N9:AL9	Test box for an explanation of why different to £1,490 if it is.
13/08/2014	4. HWB Benefits Plan	H11:H110, H119:H218	Change formula to eg. =H11*G11
13/08/2014	2. Summary	G44:M44	Test box for an explanation for the difference between the calculated NEL saving on the metrics tab and the benefits tab