

Twickenham Rediscovered: Parking, Access, Cycling Workshop

Monday 12 September 2016

Lead Facilitators: Paul Chadwick, Director of Environment,

Mick Potter, Principal Engineer

Chair: Mandy Skinner, Assistant Director, Richmond

General Points

Feedback from the sessions will be captured and along with all presentation materials will be published on the Council website. All workshop attendees who leave an email address will be sent a link to the relevant webpage.

Asking a question at a workshop does not preclude anyone asking questions later or in writing.

Not all questions will be able to be addressed in the workshops, but all questions will be captured and the responses will be sent out electronically and available online.

1. How do you define capacity?

Typically at 80-85% to reflect movement of cars. From the data collected so far, we can see that the area is not running at full capacity at all times. However this does vary. For example, demand is very high for car parking spaces at the weekend.

2. Why did the Council carry out this transport survey in November 2015 rather than in the summer period when it is much busier?

We conduct surveys inside school term-time and the November dates met this criterion (the parking survey referenced was conducted in November 2015; a servicing survey was undertaken in July 2016). If we were to conduct a survey in the summer we would have to make sure that this took place before schools break up in mid-July and go back in early September. However, we carry out surveys at all different times of the year as long as they are within school term-time.

3. There is one glaring omission here – you have not discussed the issues around servicing vehicles using the area to load / unload, those going to the boatyard etc. Why have you not taken this into account?

Servicing and access is not accounted for as part of the parking section of this workshop. We will come onto this topic in the next part of this session.

4. Do the Council recognise that there is a need to carry out a full transport survey going forward? This is important to the site for the whole borough.

Yes we agree that there is a need for this going forward. This workshop is anchored around what information we already have. We know that we will have to do more surveys and studies in the future.

5. Are there other locations within Twickenham town centre where non-residential parking could be placed?

We have looked at the existing level of provision and there is some scope to take some spaces away in this area. We could look to remove some yellow lines in the wider area to provide other parking options within this zone. However, there are not many opportunities to do this in close proximity to the site.

6. Would this reduce the number of car parking spaces?

If this resulted in loss of space on The Embankment, we would need to look to re-provide it within the zone.

7. I believe that Eel Pie Island residents and businesses need car parking spaces on The Embankment more than other groups do. Is there something about parallel parking – re-aligning the parking would make it more aesthetically pleasing?

There is a point about where we could move parking spaces to, but there are relatively few options. We have to think about peak times and numbers. We will look at underground parking options, although these are likely to be expensive.

8. Residents can park with a resident permit at the Holly Road car park and also the York House car park.

Residents permits for Zone D (Twickenham) are only valid at the Holly Road car park, not the York House car park. Parking is free for anyone after 6.30pm at Holly Road car park and after 5pm at York House car park.

9. If residents are unable to park on The Embankment they go to Holly Road instead.

Noted.

10. The parking spaces next to the Barmy Arms are generally full. I live near The Embankment and can generally find spaces in this area if none are available near the Barmy Arms.

Noted. The whole zone will be part of any future review carried out.

11. What is the objective of this workshop? Will it help to arrive at a conclusion?

We are here to listen and to get your views on parking, access and cycling issues in particular this evening. As part of this consultation we have had the survey (both online and on paper) as well as the pop-up shop and these workshops. We are publishing what we have heard, and will then summarise this into an additional 'brief' to inform future proposals.

12. Are we headed for failure?

No, this workshop is part of our ongoing consultation process. We have committed to producing a summary of feedback and will then engage with you on that.