

**Appendix 24 – email correspondence with agent from 2018**

## Edward Appah

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**From:** Martin, Hayley  
**Sent:** 08 May 2019 16:02  
**To:** charlotte.senn@petershamnurseries.com  
**Cc:** Philip Villars; norma.worden-rogers@indigoplanning.com  
**Subject:** RE: Petersham Nurseries

Official

Dear Charlotte,

Thank you for your email and information regarding the portaloos. I will pass the reason for the portaloos onto the complainant.

In regards to the future use of portaloos, I have discussed this with the South Team Development Management Manager and she has confirmed that the temporary short term use of portaloos would not be classed as development so it would not require planning permission. However, if Thames Water cannot resolve the matter promptly and you do require the portaloos on a more permanent basis please do get in contact again so we can see if there are any changes to the planning permission requirements.

I would however suggest that if the portaloos are required again, you notify nearby neighbours so they are informed and can come directly to you with any issues, or even place the portaloos in a different location.

Thank you for your assistance in this matter.

In the meantime, if you have any further questions please do not hesitate to contact me.

Many thanks,  
**Hayley Martin**  
**Planning Enforcement Officer**  
Development Control  
Serving Richmond and Wandsworth Councils  
Civic Centre, 44 York Street, Twickenham TW1 3BZ  
Tel: 0208 891 1411

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**From:** Charlotte Senn <charlotte.senn@petershamnurseries.com>  
**Sent:** 03 May 2019 14:11  
**To:** Martin, Hayley <Hayley.Martin@richmondandwandsworth.gov.uk>  
**Cc:** Philip Villars <philip.villars@indigoplanning.com>; Norma Jean Worden-Rogers <norma.worden-rogers@indigoplanning.com>  
**Subject:** RE: Petersham Nurseries

Dear Hayley,

Thanks for your time on the phone. Please see confirmation of what we discussed below.

As a result of emergency water pressure issues internally - as a last minute contingency we hired temporary luxury porta-loos on the following dates:

Arrived 29<sup>th</sup> March ready for following day. Removed morning of 1<sup>st</sup> April (following Mothering Sunday).  
Arrived 19<sup>th</sup> April removed morning Tuesday 23<sup>rd</sup> (directly after Easter weekend).

We continue to investigate the water pressure issues with our onsite toilets via Thames Water so the problem is resolved. We may as a result need to temporarily hire the porta-loos again (though we have no immediate intention of doing so). Can you recommend the best procedure to follow.

The loos were situated directly to the right as you exit our main gates. They were sitting on the portion of Church Lane that is not deemed a public highway, nor owned by Richmond Council or any known owner. The most recent assumption of this piece of land is that Petersham Nurseries has responsibility for it.

Thanks in advance,  
Charlotte.

**Charlotte Senn**  
General Manager

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PETERSHAM NURSERIES  
Church Lane, off Petersham Road  
Richmond, TW10 7AB  
T +44 (0)20 8940 5230

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Registered No 738272 England & Wales  
VAT number 216 3911 79

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Facebook – Instagram – Pinterest  
[www.petershamnurseries.com](http://www.petershamnurseries.com)

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**From:** Norma Jean Worden-Rogers <[norma.worden-rogers@indigoplanning.com](mailto:norma.worden-rogers@indigoplanning.com)>  
**Sent:** 02 May 2019 14:02  
**To:** Charlotte Senn <[charlotte.senn@petershamnurseries.com](mailto:charlotte.senn@petershamnurseries.com)>  
**Cc:** Philip Villars <[philip.villars@indigoplanning.com](mailto:philip.villars@indigoplanning.com)>  
**Subject:** Petersham Nurseries

Dear Charlotte

I hope this finds you well.

We received an email from Richmond's enforcement team yesterday regarding the installation of portaloos on site. Could you please advise how you would like us to respond to Hayley Martin's email below?

Kind regards

Norma

**Norma Jean Worden-Rogers** | Planner

M 07469 157 287

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**From:** Martin, Hayley <[Hayley.Martin@richmondandwandsworth.gov.uk](mailto:Hayley.Martin@richmondandwandsworth.gov.uk)>  
**Sent:** 01 May 2019 16:40

**To:** info <[info@indigoplanning.com](mailto:info@indigoplanning.com)>  
**Subject:** FW: Petersham Nurseries

Official

Dear Indgio Planning,

I have received a complaint regarding the installation of portaloos at Petersham Nurseries.

Can you please confirm if I can speak to you about this or whether it would be best to go directly to the owner?

Many thanks,  
**Hayley Martin**  
**Planning Enforcement Officer**  
Development Control  
Serving Richmond and Wandsworth Councils  
Civic Centre, 44 York Street, Twickenham TW1 3BZ  
Tel: 0208 891 1411

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**From:** Martin, Hayley  
**Sent:** 01 May 2019 16:19  
**To:** Helen McManus <[helen.mcmanus@indigoplanning.com](mailto:helen.mcmanus@indigoplanning.com)>  
**Subject:** RE: Petersham Nurseries

Official

Dear Helen,

I have received a complaint regarding the installation of portaloos at Petersham Nurseries, are you the correct person to discuss this with or should I go directly to the owner?

Kind regards,  
**Hayley Martin**  
**Planning Enforcement Officer**  
Development Control  
Serving Richmond and Wandsworth Councils  
Civic Centre, 44 York Street, Twickenham TW1 3BZ  
Tel: 0208 891 1411

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**From:** Helen McManus <[helen.mcmanus@indigoplanning.com](mailto:helen.mcmanus@indigoplanning.com)>  
**Sent:** 22 January 2019 15:19  
**To:** Martin, Hayley <[Hayley.Martin@richmondandwandsworth.gov.uk](mailto:Hayley.Martin@richmondandwandsworth.gov.uk)>  
**Cc:** Philip Villars <[philip.villars@indigoplanning.com](mailto:philip.villars@indigoplanning.com)>  
**Subject:** RE: Petersham Nurseries

Dear Hayley

Thank you for your email, I have just submitted the pre-application request via wetransfer to Robert Angus, copying you in. The necessary fee has also been paid.

Regards

Helen

**Helen McManus** | Associate Director

T 020 3848 2500  
M 07912 287 037

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**From:** Martin, Hayley <[Hayley.Martin@richmondandwandsworth.gov.uk](mailto:Hayley.Martin@richmondandwandsworth.gov.uk)>  
**Sent:** 21 January 2019 11:16  
**To:** Helen McManus <[helen.mcmanus@indigoplanning.com](mailto:helen.mcmanus@indigoplanning.com)>  
**Cc:** Philip Villars <[philip.villars@indigoplanning.com](mailto:philip.villars@indigoplanning.com)>  
**Subject:** RE: Petersham Nurseries

Official

Dear Helen,

I apologise for not getting back to you sooner after our phone call on Thursday 17 January.

I have just spoken to my manager and we will hold enforcement action in abeyance if pre-application advice is sought. If you still wish to proceed with seeking formal pre-application advice please ensure this is submitted by Tuesday 22 January 2019.

In the meantime, if you have any further questions please do not hesitate to contact me.

Many thanks,  
**Hayley Martin**  
**Planning Enforcement Officer**  
Development Control  
Serving Richmond and Wandsworth Councils  
Civic Centre, 44 York Street, Twickenham TW1 3BZ  
Tel: 0208 891 1411

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**From:** Helen McManus <[helen.mcmanus@indigoplanning.com](mailto:helen.mcmanus@indigoplanning.com)>  
**Sent:** 11 January 2019 16:46  
**To:** Martin, Hayley <[Hayley.Martin@richmondandwandsworth.gov.uk](mailto:Hayley.Martin@richmondandwandsworth.gov.uk)>  
**Cc:** Philip Villars <[philip.villars@indigoplanning.com](mailto:philip.villars@indigoplanning.com)>  
**Subject:** RE: Petersham Nurseries

Dear Hayley

I have tried to call but understand you are away from your desk. Can you give me a call to discuss the above

Kind regards

Helen

**Helen McManus** | Associate Director

T 020 3848 2500  
M 07912 287 037

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**From:** Martin, Hayley <[Hayley.Martin@richmondandwandsworth.gov.uk](mailto:Hayley.Martin@richmondandwandsworth.gov.uk)>  
**Sent:** 10 January 2019 09:05  
**To:** Helen McManus <[helen.mcmanus@indigoplanning.com](mailto:helen.mcmanus@indigoplanning.com)>  
**Cc:** Philip Villars <[philip.villars@indigoplanning.com](mailto:philip.villars@indigoplanning.com)>  
**Subject:** RE: Petersham Nurseries

Official

Hi Helen,

Please find attached the email from Robert Angus dated 21.12.2018.

Many thanks,  
**Hayley Martin**  
**Planning Enforcement Officer**  
Development Control  
Serving Richmond and Wandsworth Councils  
Civic Centre, 44 York Street, Twickenham TW1 3BZ  
Tel: 0208 891 1411

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**From:** Helen McManus <[helen.mcmanus@indigoplanning.com](mailto:helen.mcmanus@indigoplanning.com)>  
**Sent:** 09 January 2019 23:22  
**To:** Martin, Hayley <[Hayley.Martin@richmondandwandsworth.gov.uk](mailto:Hayley.Martin@richmondandwandsworth.gov.uk)>  
**Cc:** Philip Villars <[philip.villars@indigoplanning.com](mailto:philip.villars@indigoplanning.com)>  
**Subject:** Re: Petersham Nurseries

Dear Hayley

We submitted draft applications to Robert Angus prior to Christmas requesting feedback before formally submitting.

I will call you in the morning.

Regards  
Helen

Sent from my iPhone

Helen McManus | Associate Director

T 020 3848 2500  
M 07912 287 037

On 9 Jan 2019, at 16:05, Martin, Hayley <[Hayley.Martin@richmondandwandsworth.gov.uk](mailto:Hayley.Martin@richmondandwandsworth.gov.uk)> wrote:

Dear Helen,

The deadline of January 7 2019 for the submission of the applications has now passed and I cannot see any applications in our system.

Therefore, I will be proceeding to initiate such enforcement action as I consider necessary.

Please be aware that the Council has a range of enforcement powers which can be used for restoring the property to its previous condition including the issue of an enforcement notice, obtaining a court injunction and prosecution for any non-compliance. An enforcement notice is served on all freeholders, lessees, mortgagees and other persons having a material interest in the property. Failure to comply with an enforcement notice is an offence that may result in a fine of up to £20,000 upon conviction in the Magistrate's Court, and an unlimited fine if convicted by the Crown Court. An enforcement notice is also entered on the Local Land Charges records which could make the future sale or financing of the property more difficult.

However, if in the interim you can provide a valid planning application, we will hold formal enforcement action in abeyance.

In the meantime, if you have any further questions please do not hesitate to contact me.

Many thanks,

**Hayley Martin**  
**Planning Enforcement Officer**  
Development Control  
Serving Richmond and Wandsworth Councils  
Civic Centre, 44 York Street, Twickenham TW1 3BZ  
Tel: 0208 891 1411

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**From:** Martin, Hayley  
**Sent:** 20 December 2018 17:01  
**To:** 'Helen McManus' <[helen.mcmanus@indigoplanning.com](mailto:helen.mcmanus@indigoplanning.com)>  
**Cc:** 'Philip Villars' <[philip.villars@indigoplanning.com](mailto:philip.villars@indigoplanning.com)>  
**Subject:** RE: Petersham Nurseries

Dear Helen,

Can you please confirm when the applications will be submitted?

As sufficient time has been given, if no application is submitted 7 January 2019 I will have no option but to consider the expediency of formal enforcement action.

Many thanks,  
**Hayley Martin**

**Planning Enforcement Officer**  
Development Control  
Serving Richmond and Wandsworth Councils  
Civic Centre, 44 York Street, Twickenham TW1 3BZ  
Tel: 0208 891 1411

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**From:** Martin, Hayley  
**Sent:** 14 December 2018 09:32  
**To:** Helen McManus <[helen.mcmanus@indigoplanning.com](mailto:helen.mcmanus@indigoplanning.com)>  
**Cc:** Philip Villars <[philip.villars@indigoplanning.com](mailto:philip.villars@indigoplanning.com)>  
**Subject:** RE: Petersham Nurseries

Official

Dear Helen,

Are you expecting to lodge the applications today?

Many thanks,

**Hayley Martin**  
**Planning Enforcement Officer**  
Development Control  
Serving Richmond and Wandsworth Councils  
Civic Centre, 44 York Street, Twickenham TW1 3BZ  
Tel: 0208 891 1411

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**From:** Helen McManus <[helen.mcmanus@indigoplanning.com](mailto:helen.mcmanus@indigoplanning.com)>  
**Sent:** 07 December 2018 13:17  
**To:** Martin, Hayley <[Hayley.Martin@richmondandwandsworth.gov.uk](mailto:Hayley.Martin@richmondandwandsworth.gov.uk)>  
**Cc:** Philip Villars <[philip.villars@indigoplanning.com](mailto:philip.villars@indigoplanning.com)>  
**Subject:** RE: Petersham Nurseries

Dear Hayley

I have now spoken to our client and can confirm that we are aiming to submit the applications by 14 December.

Regards

Helen

**Helen McManus** | Associate Director

T 020 3848 2500



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**From:** Helen McManus  
**Sent:** 06 December 2018 11:12  
**To:** Martin, Hayley <[Hayley.Martin@richmondandwandsworth.gov.uk](mailto:Hayley.Martin@richmondandwandsworth.gov.uk)>  
**Cc:** Philip Villars <[philip.villars@indigoplanning.com](mailto:philip.villars@indigoplanning.com)>  
**Subject:** Re: Petersham Nurseries

Dear Hayley

Sorry for the delay, our client has been away and I haven't been able to speak to him. I should be able to provide a response early next week

I trust that is ok

Kind regards

Helen

Sent from my iPhone

On 6 Dec 2018, at 10:43, Martin, Hayley <[Hayley.Martin@richmondandwandsworth.gov.uk](mailto:Hayley.Martin@richmondandwandsworth.gov.uk)> wrote:

Dear Helen,

Do you have any updates regarding my email below?

Many thanks,

**Hayley Martin**

**Planning Enforcement Officer**

Development Control

Serving Richmond and Wandsworth Councils

Civic Centre, 44 York Street, Twickenham TW1 3BZ

Tel: 0208 891 1411

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**From:** Martin, Hayley  
**Sent:** 30 November 2018 16:49  
**To:** 'Helen McManus' <[helen.mcmanus@indigoplanning.com](mailto:helen.mcmanus@indigoplanning.com)>  
**Cc:** Philip Villars <[philip.villars@indigoplanning.com](mailto:philip.villars@indigoplanning.com)>  
**Subject:** RE: Petersham Nurseries

Official

Dear Helen,

I note that Jim Thomson responded to Mr Boglione's email on 27.11.2018. Therefore, can you please confirm when an application is going to be submitted.

Many thanks,

**Hayley Martin**

**Planning Enforcement Officer**

Development Control  
Serving Richmond and Wandsworth Councils  
Civic Centre, 44 York Street, Twickenham TW1 3BZ  
Tel: 0208 891 1411

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**From:** Helen McManus <[helen.mcmanus@indigoplanning.com](mailto:helen.mcmanus@indigoplanning.com)>  
**Sent:** 20 November 2018 13:55  
**To:** Martin, Hayley <[Hayley.Martin@richmondandwandsworth.gov.uk](mailto:Hayley.Martin@richmondandwandsworth.gov.uk)>  
**Cc:** Philip Villars <[philip.villars@indigoplanning.com](mailto:philip.villars@indigoplanning.com)>  
**Subject:** RE: Petersham Nurseries

Dear Hayley

I hope to be able to come back to you shortly. Apologies for the delay.

Kind regards

Helen

**Helen McManus** | Associate Director

T 020 3848 2500  
M 07912 287 037

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**From:** Martin, Hayley <[Hayley.Martin@richmondandwandsworth.gov.uk](mailto:Hayley.Martin@richmondandwandsworth.gov.uk)>  
**Sent:** 16 November 2018 09:03  
**To:** Helen McManus <[helen.mcmanus@indigoplanning.com](mailto:helen.mcmanus@indigoplanning.com)>  
**Cc:** Philip Villars <[philip.villars@indigoplanning.com](mailto:philip.villars@indigoplanning.com)>  
**Subject:** RE: Petersham Nurseries

Official

Dear Helen,

Thank you, please provide me with a timeframe as soon as possible.

Many thanks,  
**Hayley Martin**  
**Planning Enforcement Officer**  
Development Control  
Serving Richmond and Wandsworth Councils  
Civic Centre, 44 York Street, Twickenham TW1 3BZ  
Tel: 0208 891 1411

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**From:** Helen McManus <[helen.mcmanus@indigoplanning.com](mailto:helen.mcmanus@indigoplanning.com)>  
**Sent:** 15 November 2018 20:44  
**To:** Martin, Hayley <[Hayley.Martin@richmondandwandsworth.gov.uk](mailto:Hayley.Martin@richmondandwandsworth.gov.uk)>  
**Cc:** Philip Villars <[philip.villars@indigoplanning.com](mailto:philip.villars@indigoplanning.com)>  
**Subject:** RE: Petersham Nurseries

Dear Hayley

Apologies for the delay in coming back to you, I hope to be in a position to do so shortly

Kind regards

Helen

**Helen McManus** | Associate Director

T 020 3848 2500  
M 07912 287 037

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**From:** Martin, Hayley <[Hayley.Martin@richmondandwandsworth.gov.uk](mailto:Hayley.Martin@richmondandwandsworth.gov.uk)>  
**Sent:** 12 November 2018 14:03  
**To:** Helen McManus <[helen.mcmanus@indigoplanning.com](mailto:helen.mcmanus@indigoplanning.com)>  
**Cc:** Philip Villars <[philip.villars@indigoplanning.com](mailto:philip.villars@indigoplanning.com)>  
**Subject:** RE: Petersham Nurseries

Dear Helen,

Do you have any updates regarding my email below?

Many thanks,  
**Hayley Martin**  
**Planning Enforcement Officer**  
Development Control  
Serving Richmond and Wandsworth Councils  
Civic Centre, 44 York Street, Twickenham TW1 3BZ  
Tel: 0208 891 1411

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**From:** Martin, Hayley  
**Sent:** 29 October 2018 12:35  
**To:** 'Helen McManus' <[helen.mcmanus@indigoplanning.com](mailto:helen.mcmanus@indigoplanning.com)>  
**Cc:** Philip Villars <[philip.villars@indigoplanning.com](mailto:philip.villars@indigoplanning.com)>  
**Subject:** RE: Petersham Nurseries

Official

Dear Helen,

Thank you for your call earlier, I apologise for the delay in responding.

I have discussed this with Jim Thompson and unfortunately we do not have the information you have requested on file.

Therefore, in light of this information can you please confirm when you will be submitting the planning application?

In the meantime, should you have any further questions please do not hesitate to contact me.

Many thanks,

**Hayley Martin**

**Planning Enforcement Officer**

Development Control

Serving Richmond and Wandsworth Councils

Civic Centre, 44 York Street, Twickenham TW1 3BZ

Tel: 0208 891 1411

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**From:** Helen McManus <[helen.mcmanus@indigoplanning.com](mailto:helen.mcmanus@indigoplanning.com)>

**Sent:** 09 October 2018 16:10

**To:** Martin, Hayley <[Hayley.Martin@richmondandwandsworth.gov.uk](mailto:Hayley.Martin@richmondandwandsworth.gov.uk)>

**Cc:** Philip Villars <[philip.villars@indigoplanning.com](mailto:philip.villars@indigoplanning.com)>

**Subject:** RE: Petersham Nurseries

Dear Hayley

Thank you for your email. We had now had the chance to review the information Jim Thomson sent to us but we still have not been provided with the internal advice that we would expect to find on an application file.

- there were travel plans, service and operation plans and transport statements issued by the applicant on 29-1-14, 20-6-14, 14-10-14, 11-5-15, 15-6-15, December 2015 and 12-9-16.
- there were noise assessments issued by the applicant on 24-1-14, 23-11-15 and 2-6-17.

We would be grateful if you could:

- confirm the distribution list of the internal consultees of the aforementioned reports;
- provide any internal comments on the above surveys;
- or confirm that there is no further correspondence from either the EHO of Transport officer in relation to application ref. 14-0345-VRC.

Once we receive the information requested above, we can finalise and submit our application within two weeks from the time we receive the aforementioned information.

My client is also asking that we provide the extract below, which is from an Information Paper sent to Lib Dem Peers living in Richmond, who have shown an interest in this local situation. This information was originally sent on Thursday 2<sup>nd</sup> August to Lord Wrigglesworth and Lord Lee of Trafford.

**QUOTE:**

*“To prove and demonstrate that traffic, noise and Metropolitan Open Land are not an issue, we had a number of surveys carried out, partly on request from officers and some voluntarily undertaken, to support our case.*

*These surveys enabled our Planning QC to write an opinion that noise, traffic and MOL are not an issue, and cannot be used against our case.*

*So, what happens? The Officers write a very erudite and long report recommending refusal without making any reference to the results of the undertaken surveys, without taking into account any of the 150+ letters of support and concentrated only on a handful of letters from my one neighbour and a few other residents on River Lane, which are packed with fake news (very fashionable!) and incorrect information.*

*I’ve written to the Officers asking, under the Freedom of Information Act, to see:*

- a. The reports which must have been written by various departments of the Council, upon receipt of the respective surveys.*
- b. The distribution list of the comments to the reports among the relevant colleagues in the council.*
- c. Their respective comments.*

*I’ve been waiting for acknowledgement and a reply for months, but to date, I have nothing.*

*These surveys have cost us a total amount of £62,501 and prove beyond reasonable doubt that the old concerns of noise, traffic etc. are not an issue (John (Lord Lee) came to one of our Supper Clubs recently and he was amazed by the lack of noise and traffic).*

*In addition to the cost of the surveys, we had cost of legal fees, planning consultants etc, thus bringing the total we have spent on this unnecessary drama to £159,250.*

*This does not include the hours and hours, almost on a weekly basis, of my Senior Executives’ time cost. I can easily say that if we take this into account, the grand total should be very close to £300,000.”*

**UNQUOTE.**

I look forward to hearing from you.

Helen

**Helen McManus** | Associate Director

T 020 3848 2500  
M 07912 287 037

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**From:** Martin, Hayley <[Hayley.Martin@richmondandwandsworth.gov.uk](mailto:Hayley.Martin@richmondandwandsworth.gov.uk)>  
**Sent:** 02 October 2018 12:08  
**To:** Helen McManus <[helen.mcmanus@indigoplanning.com](mailto:helen.mcmanus@indigoplanning.com)>  
**Cc:** Philip Villars <[philip.villars@indigoplanning.com](mailto:philip.villars@indigoplanning.com)>  
**Subject:** RE: Petersham Nurseries

Official

Dear Helen,

Thank you for your email.

Once your client is back from leave, please confirm a timeframe for submission of an application.

I look forward to hearing from you.

Many thanks,  
**Hayley Martin**  
**Planning Enforcement Officer**  
Development Control  
Serving Richmond and Wandsworth Councils  
Civic Centre, 44 York Street, Twickenham TW1 3BZ  
Tel: 0208 891 1411

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**From:** Helen McManus <[helen.mcmanus@indigoplanning.com](mailto:helen.mcmanus@indigoplanning.com)>  
**Sent:** 27 September 2018 12:42  
**To:** Martin, Hayley <[Hayley.Martin@richmondandwandsworth.gov.uk](mailto:Hayley.Martin@richmondandwandsworth.gov.uk)>  
**Cc:** Philip Villars <[philip.villars@indigoplanning.com](mailto:philip.villars@indigoplanning.com)>  
**Subject:** FW: Petersham Nurseries

Dear Hayley

We are working our way through the information Jim sent us (there is a lot to go through) and finalising our applications. Our client is away until early next week when I should be in a position to advise on timings for submission.

Please call me if you wish to discuss

Regards

Helen

Helen McManus | Associate

T 020 3848 2500  
M 07912 287 037

Begin forwarded message:

**From:** "Martin, Hayley"  
<[Hayley.Martin@richmondandwandsworth.gov.uk](mailto:Hayley.Martin@richmondandwandsworth.gov.uk)>  
**Date:** 13 September 2018 at 10:34:42 BST  
**To:** Philip Villars <[philip.villars@indigoplanning.com](mailto:philip.villars@indigoplanning.com)>  
**Subject:** RE: Petersham Nurseries

Official

Dear Phil,

I am the enforcement officer for the Petersham Nurseries complaint.

I am aware that Jim sent over the information last week, therefore can you please indicate a timeframe for submission of an application?

In regards to the enforcement investigation, the concerns surround the exceedance of area currently being used by Petersham Nurseries. The complainants are concerned by the extra noise and disturbance it is creating for the neighbouring properties.

Many thanks,  
**Hayley Martin**  
**Planning Enforcement Officer**  
Development Control  
Serving Richmond and Wandsworth Councils  
Civic Centre, 44 York Street, Twickenham TW1 3BZ  
Tel: 0208 891 1411

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**From:** Philip Villars [<mailto:philip.villars@indigoplanning.com>]  
**Sent:** 27 August 2018 20:46  
**To:** Raybould, Craig  
**Cc:** Robert Angus; Martin, Hayley; Boglione Francesco ([francesco@boglione.com](mailto:francesco@boglione.com)); 'Charlotte Senn'; Helen McManus  
**Subject:** RE: Petersham Nurseries

Dear Craig

Thank you for your email. We have been preparing the application but have been waiting for the information requested before submitting. Once we have this we will progress with making the application.

Is there any information you can provide about the complaint?

Kind regards

Phil

**Philip Villars** | Managing Director

T 020 3848 2500

M 07881 781 718

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**From:** Raybould, Craig <[CRaybould@wandsworth.gov.uk](mailto:CRaybould@wandsworth.gov.uk)>  
**Sent:** 22 August 2018 14:31  
**To:** Philip Villars <[philip.villars@indigoplanning.com](mailto:philip.villars@indigoplanning.com)>  
**Cc:** Robert Angus <[R.Angus@richmond.gov.uk](mailto:R.Angus@richmond.gov.uk)>; Hayley Martin <[Hayley.Martin@Richmond.gov.uk](mailto:Hayley.Martin@Richmond.gov.uk)>  
**Subject:** RE: Petersham Nurseries

Dear Philip,

We will be sending you the requested information on the planning history of the site shortly.

I understand from your discussions with Nicki and Rob that you were also intending to submit an application for planning permission. Can you update me on progress?  
We have received a fresh complaint concerning the extent and timing of the unauthorised A3 elements and if no action is taken, we will be pressured to consider enforcement proceedings.

It would be appreciated if you could update me on your intentions.

Kind regards

**Craig Raybould**  
**Planning Enforcement Team Manager**

Serving Richmond and Wandsworth Councils

E-mail: [craig.raybould@richmond.gov.uk](mailto:craig.raybould@richmond.gov.uk)

Email: [craybould@wandsworth.gov.uk](mailto:craybould@wandsworth.gov.uk)

Tel. 020 8871 8358

[www.richmond.gov.uk](http://www.richmond.gov.uk)

[www.wandsworth.gov.uk](http://www.wandsworth.gov.uk)

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**From:** Philip Villars [<mailto:philip.villars@indigoplanning.com>]

**Sent:** 23 April 2018 13:38

**To:** Nicki Dale

**Cc:** Robert Angus; Raybould, Craig; Helen McManus; Cathryn Smith

**Subject:** Re: Petersham Nurseries



Thanks Nicki

I'll send over a suggested agenda during the week.

Kind regards

Phil

On 23 Apr 2018, at 11:25, Nicki Dale <[Nicki.Dale@richmond.gov.uk](mailto:Nicki.Dale@richmond.gov.uk)> wrote:

Hi Phil,

That's confirmed for 1<sup>st</sup> May at 10am.

Regards,

Nicki Dale  
South Area Team Manager

Serving Richmond and Wandsworth Councils  
Tel: 0208 891 1411  
Email: [nicki.dale@richmond.gov.uk](mailto:nicki.dale@richmond.gov.uk)  
Web: [www.richmond.gov.uk](http://www.richmond.gov.uk) /  
[www.wandsworth.gov.uk](http://www.wandsworth.gov.uk)

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**From:** Philip Villars  
[<mailto:philip.villars@indigoplanning.com>]  
**Sent:** 20 April 2018 17:12  
**To:** Nicki Dale  
**Cc:** Robert Angus; Raybould, Craig; Helen McManus; Cathryn Smith  
**Subject:** Re: Petersham Nurseries

Hi Nicki

Thank you for the email. 1st May at 10am would be fine. It will probably just be me. Please confirm when you can. I'll send over a suggested agenda next week.

Have a good weekend

Phil

On 20 Apr 2018, at 12:41, Nicki Dale  
<[Nicki.Dale@richmond.gov.uk](mailto:Nicki.Dale@richmond.gov.uk)> wrote:

Hi Philip,

Robert is currently on leave but we can look to get a date pencilled into the diary and confirm on his return. We're looking good for 1<sup>st</sup> May, either 10am or 2.30pm? If either of those suit you, please let me know as soon as convenient and confirm attendance as suitable rooms tend to get booked up well in advance. It would be helpful if you could also outline the agenda for the meeting.

Regards,

Nicki Dale  
South Area Team Manager

Serving Richmond and Wandsworth  
Councils

Tel: 0208 891 1411

Email: [nicki.dale@richmond.gov.uk](mailto:nicki.dale@richmond.gov.uk)

Web: [www.richmond.gov.uk](http://www.richmond.gov.uk) /  
[www.wandsworth.gov.uk](http://www.wandsworth.gov.uk)

*The views expressed in this email  
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may make on any future application  
which may be submitted in respect  
of the above property.*

---

**From:** Philip Villars  
[<mailto:philip.villars@indigoplanning.com>]

**Sent:** 19 April 2018 12:40

**To:** Robert Angus

**Cc:** Nicki Dale; Raybould, Craig;  
Helen McManus

**Subject:** RE: Petersham Nurseries

Hi Robert

Further to our recent meeting, we have been looking further at the history of uses on the site. We would like to have one further meeting with you to agree on a course of action to deal with the historic evening use and areas of use which the Council's recent decision letter refers to. We are planning to apply for planning

permission/s73 application rather than a CLEUD. We would like to discuss the content of these applications with you.

Could you let me know when would be a good time to meet please.

Kind regards

Phil

---

**From:** Robert Angus  
[mailto:[R.Angus@richmond.gov.uk](mailto:R.Angus@richmond.gov.uk)]  
**Sent:** 08 March 2018 17:27  
**To:** Philip Villars  
<[philip.villars@indigoplanning.com](mailto:philip.villars@indigoplanning.com)>  
>  
**Cc:** Nicki Dale  
<[Nicki.Dale@richmond.gov.uk](mailto:Nicki.Dale@richmond.gov.uk)>;  
Raybould, Craig  
<[CRaybould@wandsworth.gov.uk](mailto:CRaybould@wandsworth.gov.uk)>;  
Karolina Hall  
<[karolina.hall@indigoplanning.com](mailto:karolina.hall@indigoplanning.com)>  
>  
**Subject:** RE: Petersham Nurseries

Dear Philip

I will discuss your email with Nicki and Craig when they are both in the office next week. We can then undertake a review of what requested information is already publicly available and what additional information we have.

In relation to point 2, I understood that officers have responded to the FOI and a follow-up request to our Legal Services department for information and they have no further information to disclose. However, I will double check this with Nicki next week.

I recall that you were also going to review what licenses for the sale of alcohol and temporary event notices Petersham Nurseries have applied for and supply us with details of these. As discussed, this would be useful to cross-reference with any records may we have.

Regards

Robert Angus  
Head of Development

Management (Richmond)  
Serving Richmond and  
Wandsworth Councils  
Tel: 020 8891 7271  
Email:  
[r.angus@richmond.gov.uk](mailto:r.angus@richmond.gov.uk)  
[www.richmond.gov.uk](http://www.richmond.gov.uk)

This e-mail contains my opinion only that I give without prejudice to any consideration that the Local Planning Authority may give to an application on this site in the future.

---

**From:** Philip Villars  
[<mailto:philip.villars@indigoplanning.com>]  
**Sent:** 07 March 2018 13:30  
**To:** Robert Angus  
**Cc:** Nicki Dale; Raybould, Craig; Karolina Hall  
**Subject:** Petersham Nurseries

Dear Robert

Thank you for your, Craig's and Nicki's time last week. It was very valuable to us and our client to discuss the informatives included in the 14/0345/VRC refusal. As you understand, it is imperative to maintain Petersham Nurseries as a prosperous and contributing business.

We are encouraged by the Council's spirit of cooperation and willingness to share information that will help to advance matters. As we discussed, below is a list of documentation that we request from the Council, of course let us know if you have any questions.

1. All temporary event notices issued to Petersham;
2. All internal consultation prepared by Richmond officers in consideration of planning application 14/0345/VRC. The advice/comments should include, but not be limited to, highways officer comments and environmental officer comments. If you are able to provide these materials, we will withdraw the pending FOI request;

3. Any correspondence from the Council concerning applications references 07/1235/FUL, 08/4312/FUL, 12/0067/VRC and 14/0345/VRC; and
4. Table of enforcement complaints lodged with Richmond since 2005 to present, with date of complaint and summary of complaint (we understand that details or names/addresses could be redacted.)

Thank you again, and we look forward to hearing from you.

Kind regards

Phil

**Philip Villars** | Managing Director

**T:** 020 3848 2500 **M:** 07881 781 718 **E:** philip.villars@indigoplanning.com

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