

Traffic and Parking Policy  
 London Borough of Richmond upon Thames  
 Customer Service Centre: 020 8891 1411  
 Email: HighwaysandTransport@richmond.gov.uk

Our Ref: 2245\_L\_06/18\_Whitton Station Consult

17 September 2018

Roads around Whitton station  
 (Area within blue boundary on drawing)

Dear Resident / Occupier

### **Whitton Station Parking Consultation– Questionnaire for Completion**

The Council is undertaking a consultation in the roads around Whitton station as part of a review of parking in the locality – see area within the blue boundary on the enclosed map.

This consultation follows consideration of petitions received by the Council from residents south of the station concerning the difficulties they have in finding a parking space near to their home, dangerous parking at road junctions, as well as obstruction of driveways and issues with traffic flow. It is understood that these difficulties are primarily caused by the parking of vehicles during the day by non-residents (all day commuters and long stay parking). The consultation also includes roads to the north of Whitton Station where ongoing parking problems have been reported. Concerns have also been expressed about the increased levels of parking demand during major events held at Twickenham Stadium.

We are seeking feedback from residents and businesses within the boundary on the enclosed map as to whether they would wish to see a Controlled Parking Zone (CPZ) implemented, which is aimed at prioritising parking for local residents and businesses all year round, and, if so, what days and hours it should operate.

If a CPZ is introduced in this area, residents, their visitors and businesses wishing to park on street will be required to purchase and display a valid parking permit. The costs of these permits are dependent on the hours of operation and the current costs are:-

<b>Resident</b>	<b>4 hour CPZ</b>	<b>6.5 - 10 hours CPZ</b>	<b>10 hours or longer CPZ, 7 days a week</b>
	e.g. Mon-Fri/Sat 10am to 2pm	e.g. Mon-Fri/Sat 10am to 4.30pm or Mon-Fri/Sat 8.30am to 6.30pm	e.g. Mon-Sun 8.30am to 6.30pm or Mon-Sun 8am to 10pm
1 <sup>st</sup> permit	£48.50 per year	£82.50 per year	£109 per year

<b>Business</b>	<b>4 hour CPZ</b>	<b>6.5 – 10 hours CPZ</b>	<b>10 hours or longer CPZ, 7 days a week</b>
	e.g. Mon-Fri/Sat 10am to 2pm	e.g. Mon-Fri/Sat 10am to 4.30pm or Mon-Fri/Sat 8.30am to 6.30pm	e.g. Mon-Sun 8.30am to 6.30pm or Mon-Sun 8am to 10pm
1 <sup>st</sup> permit	£155 per year	£262 per year	£349 per year

Subsequent permits purchased per household / business per year are approximately 50% more for the 2nd permit issued and approximately 50% more again for 3rd and subsequent permits issued per household / business.

### **Resident visitor permits**

Resident visitor permits (scratchcards) cost £13.20 per book of ten permits. These are half price to the over 60s. The permit must be validated for the relevant time period. One resident visitor permit, correctly validated, allows parking all day in a zone that operates for four hours. Two resident visitor permits correctly validated allow parking all day in a zone that operates for longer than four hours.

### **Event days**

We are also asking whether you would like the event day CPZ (Zone R) to operate in your road during events at Twickenham Stadium. Permits are free of charge. More information is here:

[https://www.richmond.gov.uk/twickenham\\_event\\_parking](https://www.richmond.gov.uk/twickenham_event_parking)

There are two ways of providing your response:

### **Online survey**

Please complete the online survey by entering this link into your internet browser (such as Safari, Chrome or Explorer), **not** an online search engine (such as Google or Yahoo). <https://haveyoursay.citizenspace.com/richmond/bc103ccb>

### **Paper questionnaire**

Alternatively, please complete the enclosed questionnaire and return it in the postage paid envelope.

Please ensure we have received your responses by **Monday 15 October 2018**.

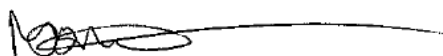
Please note that the responses will be analysed over the whole area as well as on a street by street basis meaning that a CPZ could be introduced over the whole area if widely supported, or in some streets and not others, if appropriate. The Council would like to demonstrate that any measures have the support of local residents so a good response is very important. All feedback to this consultation will be considered by the Cabinet Member for Transport, Streetscene and Air Quality along with all relevant traffic management and other highway factors, prior to a decision being made on the way forward.

Further information on this consultation/review, CPZ and charges can be viewed by visiting the webpages below or by calling the Customer Service Centre on 020 8891 1411.

[https://www.richmond.gov.uk/whitton\\_station\\_parking\\_study](https://www.richmond.gov.uk/whitton_station_parking_study)

[www.richmond.gov.uk/controlled\\_parking\\_zones](http://www.richmond.gov.uk/controlled_parking_zones)

Yours faithfully



Michael Potter  
Parking Policy Manager