

Declaration of Lost or Stolen Permit



See www.richmond.gov.uk/parking for the latest version

- Read through this form before completing, then fill in all sections of the form and sign it. Incomplete or unsigned forms cannot be processed
- When you have completed your form, you can **scan and email** to parkingpermits@richmond.gov.uk; or **post** to Parking Permits, PO Box 466, Twickenham TW1 9JT
- You will have to pay an administration fee of £10 for your replacement permit unless a police crime reference number is provided
- Allow 14 days for the delivery of your replacement permit.

If you have any problems or queries making your application, please then call **020 8891 1411** for assistance.

About you...Please write clearly in BLOCK CAPITALS

Title	Mr / Mrs / Miss / Ms / Other (please specify):
Forename(s)	
Surname	
Full address	
Telephone no.	
Email address	

About your lost or stolen permit

Permit number	
Vehicle registration	
Details of loss or theft	
Police crime reference number	

Payment method...Tick one, if paying the £10 administration fee

Cheque
(Make out to 'LBRuT')

Credit/Debit card

Daytime telephone number
(for staff to contact you for
your card details)

Use of your information statement

Under the General Data Protection Regulation 2018 (GDPR) and the Data Protection Act 2018, the London Borough of Richmond upon Thames is the controller of your personal information.

The Council respects your privacy rights and is committed to ensuring that it protects your details and the information about your dealings with the Council. The personal information that you provide to process your application will only be used by the Council to

- process and administer your parking arrangements with the Council,
- process Penalty Charge Notices and collect debt in relation to those Notices,
- prevent and detect fraud in relation to parking permits and/or accounts, and
- conduct surveys and research relating to parking permits/accounts and controlled parking zones.

The Council may share your information with other organisations (but only the minimum amount of information necessary to do the above and only where it is lawful to do so), specifically

- third parties for Penalty Charge Notice appeals and enforcement, i.e. London Tribunals, the Traffic Enforcement Centre, enforcement agencies, European collection agencies,
- the police or security organisations to prevent or detect crime,
- other departments within the Council (including elected members), other local authorities, central Government departments (e.g. TfL, London Councils), statutory and judicial bodies, and
- authorised contractors (i.e. software suppliers and payment processing agents).

Application data and proofs will be stored for a period of six years from the expiry or cancellation of the latest issued/renewed parking permit.

In relation to the personal data which we may hold about you, you have the right to request to be informed, have access to, or rectify incorrect information. You also have the right to object to or restrict our processing of your data. Under Data Protection law we must verify your identity and explain to you our reasons if we do not agree to carry out your request.

If you would like more information about how we use your data, please read the Council's Privacy Policy online at www.richmond.gov.uk/data_protection. Data protection questions can be made by telephone on 020 8891 1411, by email to dpo@richmondandwandsworth.gov.uk, or in writing to the Data Protection Officer, London Borough of Richmond upon Thames, Civic Centre, 44 York Street, Twickenham TW1 3BZ.

Declaration

I declare that

- All of the information I have given on this application is correct
- The permit which was issued to me has been lost or stolen and that if it is found being used in a vehicle the owner of that vehicle may be liable to prosecution
- I understand that my information will be used by the London Borough of Richmond upon Thames as specified in the 'Use of your information' statement.

Signature...Must be completed by all applicants

Signature

Date

Unsigned applications will not be processed.

Offences

Parking permits/accounts obtained under false pretenses, or where payment is required and is not made, will be revoked and the vehicle will be liable for penalty charge notices if parked where a valid permit/parking session would normally be valid. The Council may also prosecute under the Theft Act or other relevant legislation.

If you need this form in Braille, large print, audio tape or in another language, please call 020 8891 1411 or textphone on 020 8831 6001