

## Kew Ward Community Conversation

**Date:** Tuesday 11 June 2019

**Time:** 6.30 – 9.00pm

**Venue:** The Barn, Kew

### Ward and cabinet members in attendance

- Cllr J-F Buford
- Cllr Lotte Campanale
- Cllr Ian Craigie

Chair: Roger Mason

### Agenda Item One: Achievements

<b>Headline Topic: Ward Achievements</b>	
<b>Cllr Buford</b>	<ul style="list-style-type: none"><li>• More Kew residents voted for 20mph than in any other ward</li><li>• TfL have agreed to put signage up on the Mortlake Road to stop lorries driving down it and getting stuck. They are late in doing this, but it is coming shortly</li><li>• There is lots of rubbish around Kew Village because of the events that happen around here, so we have had extra bins put in and are continually cleaning</li><li>• We are working on CPZ's around Kew Green</li><li>• We are working on the telecommunications issues</li><li>• We are working with the council on the issue of speeding traffic down Sandycombe Road. The weight of vehicle signage was different at either end of the road which has now been rectified</li><li>• We are looking at Red and Yellow, the new development</li><li>• We are looking into the Ultra-Low Emission Zone</li><li>• We are supporting our shops in Kew Village</li><li>• We are monitoring potholes, pavements and trees</li><li>• A new gluten free restaurant is opening on Sandycombe Road</li><li>• We have liaised with RHP to remove some dangerous Leylandii trees</li></ul>

**Agenda Item Two – Pre-Submitted Questions**

<b>Headline Topic: Illegal Parking in Kew / Crime (Matthew Dodd) Did not attend</b>	
<b>Question 1</b>	<p>Apart from recent upsurge in crime, am very taken aback by the volume of illegal parking in Kew Village. It amazes me that a CCTV camera can't not be installed and give people immediate fines for double parking.</p> <p>With the recent murder, knife stabbing and other theft in Kew, am sure a tragic accident is waiting to happen!</p>
<b>Response</b>	<p>Cllr Campanale:</p> <ul style="list-style-type: none"> <li>• Traffic wardens should be dealing with this, they are also able to fine people for idling</li> <li>• 20mph is being implemented in Kew first, so we will do a push on illegal parking too</li> <li>• Fines by cameras are possible but we could go too far and have them everywhere. We do have some. When 20mph is implemented we can look at the cameras too</li> <li>• We are working collectively with the Royal Botanic Gardens Kew on illegal parking</li> <li>• Despite central government cuts the Council has boosted the community safety budget by £100,000 towards local policing</li> <li>• We have an excellent working relationship with law enforcement officers</li> <li>• Recent incidents are unusual, the crime stats are still good for this area</li> <li>• People need to report crime so that we can get the statistics to back this up. It is no good just posting it on a forum, people need to call either 999 or 101</li> </ul>
<b>Supplementary Question</b>	<p>On Saturday night my next-door neighbour had 4 masked and hooded people come into her house, she called 999 but no police turned up. Are the Ward Councillors aware of this?</p>
<b>Answer</b>	<p>Cllr Campanale:</p> <ul style="list-style-type: none"> <li>• I was not aware of this crime, that is very scary. Please come to the Police Liaison Groups, the next one is on Tuesday 25th June at the National Archives. They are very well attended. The dedicated Kew Police Officers are at these and police response times are a question for the police to answer</li> <li>• I will report this to David Noakes (council safety officer) and the PLG</li> <li>• Please follow the police on Twitter</li> <li>• The local police do meet regularly in coffee shops as well</li> </ul>
<b>Supplementary Question</b>	<p>Scams are getting very sophisticated, people are pretending to be the police. Can we publicise these more?</p>

<b>Answer</b>	<p>Cllr Burford:</p> <ul style="list-style-type: none"> <li>• Absolutely. Scams are very talked about on Social Medi</li> <li>• We will talk to local police about how to publicise this more</li> <li>• Most importantly do not give your bank account details or money out over the phone</li> </ul>
<b>ACTION</b>	<p>Cllr Campanale to report to David Noakes (council safety officer) and the PLG Cllr Burford: Discuss with police how to publicise scams more</p>
<b>Headline Topic: Brentford Football Club £50,000 (Jane Spencer) Did not attend</b>	
<b>Question 2</b>	<p>Have you received the £50,000 promised as part of the Section 106 agreement in respect of the Brentford Football Club development from the London Borough of Hounslow? If so, when do you expect to begin the CPZ consultation process around Kew Green and which roads will be included?</p>
<b>Response</b>	<p>Cllr Burford:</p> <ul style="list-style-type: none"> <li>• No, we haven't received the money yet - we are asking everyday where it is. It was promised in March / April</li> <li>• We realise how frustrating this is. As soon as we get the money we will start the consultation which goes all around Kew Green and the surrounding roads</li> </ul>
<b>Supplementary response</b>	<p>Why can't Kew Bridge be widened? It is more to do with the volume of traffic as well as where to park.</p>
<b>Answer</b>	<p>Cllr Buford:</p> <ul style="list-style-type: none"> <li>• The bridge is not in the council's domain</li> <li>• There is a consultation online to add a cycle lane to Kew Bridge, please fill this out</li> </ul>
<b>Headline Topic: Compostable Plastic Bags (Susanne Groom) - did not attend</b>	
<b>Question 3</b>	<p>Can the council put some pressure on the government to subsidize compostable plastic bags? Surely this makes sense. Even now, they are not widely available and where they are they are 4-5 x the price of non-recyclable plastic - why are these even still on sale?? ++ so many other green things the local council and government could do - if they were working hand in hand!</p>
<b>Response</b>	<p>Cllr Campanale:</p> <ul style="list-style-type: none"> <li>• The environment is in the back of our mind in every decision we make</li> <li>• We have started the Fair-Trade forum again</li> <li>• We have re-written the Air Quality Plan and the Sustainability Strategy which will both be passed in July</li> <li>• We intend that by 2022 the Council will be plastic free, and we are working to influence the wider community</li> <li>• Kew used to be a leading light in being plastic free – perhaps we need to re-visit that and have discussions with new shop owners too</li> </ul>

	<ul style="list-style-type: none"> <li>We cannot answer questions about central government as this conversation is about Kew</li> </ul>
<b>Headline Topic: Aircraft noise and pollution campaign (Susanne Groom) Did not attend</b>	
<b>Question 4</b>	How can we campaign more effectively against aircraft noise and pollution?
<b>Response</b>	<p>Cllr Craigie</p> <ul style="list-style-type: none"> <li>We are doing quite a good job at this this already. The Council works together financially with several other boroughs to campaign against Heathrow. The joint judicial review with other councils in the area is under appeal. The changes of it being successful are slim, but it is about fighting the fight.</li> <li>Our MP is adamantly against Heathrow as are our local groups. Every button that we can press has been / is being pressed</li> </ul> <p>Roger Mason:</p> <ul style="list-style-type: none"> <li>Heathrow Ltd are due to release the final plans soon.</li> <li>The Richmond Heathrow campaign are going to organise a local meeting in July (Date TBC) in Duke St Church. Please attend to find out more</li> </ul>
<b>Headline Topic: Support for local traders (Angela Fenhalls) Did not attend</b>	
<b>Question 5</b>	<p>Can you do more to help local traders, the life blood of the community?  For example: reverse the Sandycombe Road pavement extension. Remove the additional double yellow lines. Both have affected trade.  Kew Village. Parking could be revised to help traders. Motorbike/moped parking provision. They use car spaces.  Kew Green shops. Provide a short-term bay. The News Agent and general supplies shop on Mortlake Terrace provide a valuable service. One could purchase more heavy items, rather than go further afield.</p>
<b>Response</b>	<p>Cllr Campanale:</p> <ul style="list-style-type: none"> <li>The previous administration put in the crossing and there are no plans to reverse it</li> <li>We can look at putting a motorcycle bay in but there would have to be a demonstrable demand for it</li> <li>As Cllr Burford has explained – there will be a review on parking around Kew Green</li> <li>When 20mph is introduced and more people walk to work and school, there is evidence that there is an increase in spending in local shops</li> </ul> <p>Cllr Burford:</p> <ul style="list-style-type: none"> <li>We have no jurisdiction over Mortlake Road as it is owned by TfL</li> </ul>
<b>ACTION</b>	Cllr Campanale: Look into installation of motorcycle bay
<b>Headline Topic: Bonfire ban on allotments (Angela Fenhalls) Did not attend</b>	

<b>Question 6</b>	Can you reverse the bonfire ban on allotments? Far more pollution produced by driving to the recycling unit which is already at peak use.
<b>Response</b>	<p>Cllr Campanale:</p> <ul style="list-style-type: none"> <li>The Scrutiny Committee unanimously voted to ban bonfires on allotments, which was then fully backed by the full council</li> <li>Officers are working with BRAG to look into how to dispose of garden waste</li> </ul> <p>Cllr Craigie:</p> <ul style="list-style-type: none"> <li>We are ahead of the time – it is only a matter of time before the Mayor of London Sadiq Khan brings this ban in across London. Bonfires are quite cariogenic.</li> </ul>
<b>Supplementary Question</b>	Is it permitted to have a bonfire in one's own garden? Is it possible for the Council to ban these?
<b>Supplementary Answer</b>	<p>Cllr Campanale:</p> <ul style="list-style-type: none"> <li>Yes, it is currently legal, however watch this space</li> </ul>
<b>Headline Topic: Waste and recycling collections (Roger Metcalfe)</b>	
<b>Question 7</b>	What are the Council's plans to preserve weekly collections for all categories of waste and recycling, and what plans does the Council have to improve provision for recycling for those residents who live in flats?
<b>Response</b>	<p>Cllr Craigie:</p> <ul style="list-style-type: none"> <li>There are no plans to change weekly collections</li> <li>There is no case to move to bi-weekly collections</li> <li>Recycling provision – there has been a trial on 500 flats on recycling food waste which has been successful, and we plan to trial this on 100 flats by the end of the year. It is a priority for us.</li> </ul>

### Agenda item three: Open Questions from the floor

<b>Headline Topic Kew Retail Park</b>	
<b>Question 1</b>	What is the current situation with Kew Retail Park – is it being sold for development?
<b>Response</b>	<p>Cllr Burford:</p> <ul style="list-style-type: none"> <li>There are lots of rumours around this. No developer has come forward or expressed an interest in this.</li> </ul>
<b>Headline Topic Green walls</b>	
<b>Question 2</b>	Can we introduce green walls into Kew to mitigate against climate change and pollution?

	Sandycombe Road shops own the pavements at the front – can they make them greener?
<b>Response</b>	<p><b>Cllr Craigie:</b></p> <ul style="list-style-type: none"> <li>• Some of these ideas will be a prime target for Ward Based Budgets</li> <li>• These are great ideas and worth looking into</li> </ul> <p><b>Cllr Campanale:</b></p> <ul style="list-style-type: none"> <li>• We should all try to green our concreated areas</li> <li>• All 3 state school in Kew are next to TfL roads. The schools are desperately fundraising for green walls, which is a great start</li> <li>• We are very keen on improving the environment and greenifying Kew</li> </ul>
<b>Supplementary Questions</b>	It would be nice to ask the community about where they think are good places that can be greenified, then we can come up with a plan and involve SWLEN etc at not too much cost.
<b>Answer</b>	<p><b>Cllr Campanale:</b></p> <ul style="list-style-type: none"> <li>• GoodGym etc can also get involved in this</li> <li>• You're right, we need to pull this all together and produce an audit</li> </ul>
<b>ACTION</b>	Audit on greenifying Kew
<b>Headline Topic:</b>	<b>Disability access to Kew Station</b>
<b>Question 3</b>	Any progress on disabled access to Kew Station?
<b>Response</b>	<p><b>Cllr Campanale:</b></p> <ul style="list-style-type: none"> <li>• A year ago, Councillors had a meeting with the heritage officer from the council. We are not allowed to use the tunnel or the bridge as they are listed, so it would need a completely new bridge. We have identified 2 possible sites; however, it will cost a minimum of £3 million. South West Trains have decided that it is accessible on both sides of the station.</li> <li>• Kew Society have looked at the station with station officers and come up with the same answers as us.</li> <li>• Next plan is to hold an open forum with Kew residents to see if they wish to take this forward</li> <li>• Meetings have been held with partners including the Royal Botanic Gardens Kew</li> </ul> <p><b>Roger Mason:</b></p>

	<ul style="list-style-type: none"> <li>• Kew Society have applied to the Community Fund for a feasibility study for the station. Results of this are due in September</li> </ul>
<b>ACTION</b>	All Councillors: Forum with Kew residents to see if they would like to take this forward – looking into fundraising ideas
<b>Headline Topic 20mph signage</b>	
<b>Question 4</b>	Are 20mph signs going to litter signage everywhere?
<b>Answer</b>	<p><b>Cllr Craigie:</b></p> <ul style="list-style-type: none"> <li>• Street furniture has been looked at quite extensively, it was one of the reasons to have 20mph across the whole borough</li> <li>• At every transition they must be a new sign</li> </ul>
<b>Headline Topic: Sandycombe Road businesses</b>	
<b>Question 5</b>	I have a business in Kew. Why at Christmas time can we not get funded for lights along Sandycombe Road, currently they are only around the horseshoe. I mentioned this 5 years ago and nothing has happened. I went around Sandycombe Road and asked other business for money, but they said no.
<b>Answer</b>	<p>Cllr Burford:</p> <ul style="list-style-type: none"> <li>• It is up to the traders to apply to the Town Opportunities Fund for Christmas lights</li> </ul>
<b>ACTION</b>	Cllr Burford: Arrange a meeting with the local traders to discuss this
<b>Supplementary Question</b>	What about hanging baskets too? Everything seems to be around the horseshoe. We also need a sign to point people to Sandycombe Road shops
	<p>Cllr Burford:</p> <ul style="list-style-type: none"> <li>• The Royal Botanic Gardens Kew are looking at new signage and we will piggy back onto this with way finding signage to Sandycombe Road</li> </ul> <p>Cllr Campanale:</p> <ul style="list-style-type: none"> <li>• The Fairtrade Forum are looking a map around Fairtrade businesses – perhaps this will help</li> </ul>
<b>ACTION</b>	Cllr Burford: Arrange a meeting with the local traders to discuss this

<b>Headline Topic: Hammersmith Bridge closure</b>	
<b>Question 6</b>	Hammersmith bridge closure is affecting the traffic in Kew. How do we ensure that Kew is not going to suffer more?
<b>Answer</b>	<p>Cllr Campanale:</p> <ul style="list-style-type: none"> <li>• Cllr Ehmann is meeting next week regarding transportation over the bridge. We are doing what we can.</li> </ul>
<b>Action</b>	<p>Cllr Campanale:</p> <ul style="list-style-type: none"> <li>• We will raise this with Cllr Ehmann and look at what they are doing in Mortlake with the No Entry signs</li> </ul>
<b>Question 7</b>	Cycle lanes - what is happening with Kew Road and cycling versus parking? Is parking going to be removed?
	<p>Cllr Burford:</p> <ul style="list-style-type: none"> <li>• This is being looked at with officers, Kew Society and Royal Botanic Gardens Kew as part of the 20mph implementation</li> <li>• Coach parking is being looked at too</li> <li>• We are trialing electric bikes, Richmond is too far for Boris bikes. We are also looking at improving cycle lanes.</li> </ul> <p>Cllr Campanale:</p> <ul style="list-style-type: none"> <li>• I have applied for cycle racks outside the Montessori school</li> </ul>
<b>Question 8</b>	Please can you persuade the dustman to be more thorough, they are leaving litter, plastic trays etc everywhere
<b>Answer</b>	<p>Cllr Craigie:</p> <ul style="list-style-type: none"> <li>• Please call Customer Services and they will pass this onto the contractor. It will be logged as a problem</li> </ul>
<b>Question 9</b>	Anti Idling – outside North Sheen station this is a terrible problem, no-one turns off their engines there. What arrangements are there in place to enforce this?
<b>Answer</b>	<p>Cllr Campanale:</p> <ul style="list-style-type: none"> <li>• Traffic wardens can fine people £40 for this</li> <li>• The implementation of 20mph means more traffic wardens for the area and we will be concentrating on these issues at the same time</li> </ul>
<b>Question 10</b>	Also look into mobile phones usage in cars at the same time
<b>Answer</b>	Cllr Campanale:



	<ul style="list-style-type: none"> <li>The police enforce this – perhaps we can have a joined-up approach with the police and our wardens when 20mph is instigated</li> </ul>
<b>ACTION</b>	Cllr Campanale: Discuss joint approach to anti-idling and mobile phone usage in cars when 20mph is implemented
<b>Question 11</b>	What happens to plastic that is collected and supposedly recycled?
<b>Answer</b>	<p>Cllr Campanale:</p> <ul style="list-style-type: none"> <li>I don't know the answer to this, but council officers will</li> </ul>
<b>Added Answer</b>	<p>Find out what happens to your recycling and dustbin rubbish after it has been collected:</p> <p><a href="https://www.richmond.gov.uk/services/waste_and_recycling/household_recycling/what_happens_to_your_recycling">https://www.richmond.gov.uk/services/waste_and_recycling/household_recycling/what_happens_to_your_recycling</a></p>
<b>ACTION</b>	Cllr Campanale to speak to council officers and obtain an answer on this