

Hampton Wick Ward Community Conversation

Ward/s: Hampton Wick

Date: Tuesday 1 October 2019

Time: 6.30 – 9.00pm

Venue: Normansfield Theatre, Teddington TW11 9PS

Ward members:

- Cllr Dylan Baxendale
- Cllr Robin Brown
- Cllr Jim Millard

Chair: Rev Karen Wellman from St Marks Church

Agenda Item One: Achievements

Headline Topic: Ward Achievements	
Cllr Brown	<ul style="list-style-type: none">• Udney Park Playing Fields development – All Cllrs are firmly against the development. Quantum have appealed the planning decision which has gone to the planning inspector, hearing to be held in November• Fruit trees have been planted at Kingsfield• New playground equipment has been installed in Langdon Park and Kingsfield• The hole in the ground opposite the station has been boarded up• HWA are happy that the council have granted £86,283.58 from the Community Fund for Bullen Hall refurbishment which will also allow the library to stay open at lunchtimes• Sheddington have been awarded £6,352.92 from the Community Fund• 20mph is being rolled out in Hampton. The A310 will not be 20mph, but the High Street will be included• 5 more parking spaces have been found on the High Street• NWR and SW trains had nominated Hampton Wick Station for disability access but unfortunately, we did not receive funding

Agenda Item Two – Pre-Submitted Questions

Headline Topic: Helena Kotkowska	
Question 1	<p>A question that I would like to ask is whether anything can be done about noise levels in flats. I live in a flat - a nice flat - but noise travels down to me from the flat above. Richmond Housing Partnership does not wish to do anything about this.</p> <p>Is there anywhere that residents can go for help?</p>
Response	<p>Cllr Millard: Richmond Housing Partnership (RHP) have a duty to investigate noise complaints submitted to them and act against tenants that cause a noise nuisance. They will have a formal complaints procedure that a tenant would need to engage with if they feel that they are not fulfilling their duties in this regard.</p> <p>Issues that relate to everyday living noise that might be transmitted into another flat due to poor sound insulation would not be actionable and cannot constitute a nuisance in the formal sense. An example of living noise would be footfall, doors slamming or cupboard doors banging. RHP would, therefore, be likely to advise that in these circumstances there is no action that can be taken. Only noise that could be considered as unreasonable and excessive would be considered under current nuisance legislation. Poor sound insulation is not in its self-actionable although there may be grounds for floor coverings to be maintained to prevent bare floor boards, but this would again be a matter for RHP to investigate under their tenancy agreements.</p> <p>The council operates an out of hours noise team on Friday and Saturday night who would visit to assess reports of noise made to them on the night. This service is available to RHP tenants with assessments passed to RHP to action if a complaint is justified by our officers. Our officers will also attempt to intervene with the noisemaker on the night as well. Full details of the out of hours service is on our website. RHP will generally recommend the use of this service to support any complaint of noise if it is likely to occur at the weekend.</p>
Headline Topic: Paul Martin	
Question 2	<p>What is the council doing to protect pedestrians from cyclists, who ignore the highway code, riding on the pavement, particularly along Church Grove and Park Road after the shared use section? I would also mention ignoring the give way on the cycle path near the foot of Kingston Bridge, the pedestrian crossings, where pedestrians become slalom poles to be ridden around, cyclists typically filtering between the lanes approaching the pedestrian crossings (which is also contrary to the highway code), never mind riding the wrong way down the one-way section of Park Road??</p>
Response	<p>Cllr Baxendale: The council is not responsible for enforcing the highway code. Where possible the Council is looking to improve conditions for cyclists and potential cyclists. The Council is currently reviewing one-ways streets in the borough to formalise more contraflow cycling which may result in less pavement cycling which we</p>

	know is a concern. Please look on the council website for more info: https://www.richmond.gov.uk/services/roads_and_transport/cycling/cycling_strategy
Headline Topic: Christopher Coveney	
Question 3	Does the Borough Council have any plans to introduce segregated cycle lanes in the Borough in the manner in which Kingston Borough Council is doing?
Response	Cllr Baxendale: The Council is currently developing plans for protected cycling infrastructure on Strawberry Vale/ Cross Deep, which would a link from Hampton Wick to Twickenham. The council will soon be consulting on its Active Travel Strategy which will include ambitions for its borough wide cycle network.
Headline Topic: George Jones	
Question 4	In Hampton Wick High St, will the Council view with favour a conversion to residential use, in the case of ground-floor shops which have been abandoned?
Response	Cllr. Brown: We want to keep the High Street as alive and vibrant as possible. There are only 2 or 3 vacancies at the moment. Any planning application will be assessed in accordance with the Development Plan. Of particular relevance are policies LP 25 'Development in Centres'; LP 26 'Retail Frontages' and LP 27 'Local Shops and Services'. If the applicant would like to seek pre-application advice to discuss the likely acceptability of any proposal, there is a formal process and information on such can be found on the Councils website. Any conversions from retail to residential is unlikely to benefit from permitted development / prior approval allowances of the General Permitted Development Order given Hampton Wick is located within a conservation area. You can talk to the Council on a pre-application basis. We do need to try and keep a balance.
Supplementary question	One property has been derelict for a very long time - No 13.
Response	Cllr Brown: The AMPM building is an odd property, it is residential, and someone is living in it, though it doesn't look like it.

Agenda Item Three: Open Questions from the floor

Headline Topic Cross Rail 2	
Question 1	Cross Rail 2 is going to have a huge impact in Hampton Wick. After HW they are going to be turned around to go back to London. What are HW Cllrs doing about having the turn around after Teddington. There will be lots of disruption along Sandy Lane and due to new sidings.

Response	<p>Cllr Brown: This hasn't featured that heavily over the last 18 months, as the consultation ended some time ago.</p> <p>Cllr Elengorn: The intention is to turn the train around in Kingston. They will not entertain the proposition to turn the trains around in Strawberry Hill. The Tedding Society has been told this repeatedly too. However, there will be more destinations for us to go to with a better timetable. Due to compulsory purchase of a shed next to the station, it is proposed that the lift for Teddington Station will happen in 2022.</p>
Headline Topic: Loss of Green Space Due to Development	
Question 2	I have never seen so much development in such a short space of time. I am worried about the loss of green space that encourages little bits of wildlife and birds. We need to look after the micro management of small green spaces in towns. We need joined up thinking between planning, residents, tree and environment officers.
Answer	<p>Cllr Baxendale: Green space and the environment is a priority, we are putting in measurements for future planning applications that there must be environmental aspects to it.</p> <p>Cllr Millard: The Biodiversity Strategy is coming out soon. This will allow strips of land such as grass verges to grow naturally to support wildlife.</p>
Headline Topic: Stop Over Mowing Grass Verges	
Question 3	Please can we stop mowing the grass verges – we need wild flowers for bees and insects.
Response	<p>Cllr Baxendale: We are piloting this in certain areas and hope to roll this out across the borough.</p> <p>Cllr Elengorn: Private gardens can make a huge difference too. The loss of front gardens to car parking has an impact. If you have a hard surface front garden, you can turn it back to green. There will be a competition to recognise this soon.</p> <p>Chair: We have a natural meadow coming soon at St Mark's.</p>
Headline Topic: Idling Outside Hampton Wick Station	
Question 4	Can we have an anti-idling sign outside the rear of Hampton Wick Station?
Answer	Cllr Brown: Yes, I have been talking to officers about this and we will be getting some signage.
Headline Topic: 20mph	
Question 5	20mph on residential side streets is a good idea, but not on the main roads.

Response	<p>Cllr Brown: Kingston Road residents are happy with 20mph. HWA have been pushing for 20mph along Teddington High Street. 20mph is safer.</p> <p>Cllr Baxendale: 20mph is part of a bigger picture. We will increase cycle lanes too.</p>
Headline Topic: Sycamore Road Litter	
Question 6	<p>Sycamore Road needs Keep Britain Tidy – there is so much litter around. Recycling men are leaving plastic and paper lying around. We need lids on our boxes. The postman puts junk mail through our door which then goes straight into recycling – we have to stop this for the sake of our environment.</p> <p>Cllr Baxendale: We are very aware of this issue and we are looking into this. The waste and recycling contract is coming up for renewal, this issue will form part of this contract.</p> <p>Cllr Elengorn: You can get nets to go across the top of your recycling bin. Residents need to be mindful of how they present their recycling as well.</p> <p>Cllr Brown: You can register with the post office to say that you don't want junk mail through your door.</p>
Headline Topic: Big litter bins at the station are over-flowing	
Question 7	The big litter bins around the station are always totally full
Response	Cllr Brown: There was a problem here as there was an out of action bin, but this has now been fixed. The new Waste and Recycling contract will mean that a new fleet of vehicles will be in place when the new contract is awarded in May 2020.
Headline Topic: Does residents rubbish go to landfill?	
Question 8	Where does residents rubbish go - does it go to landfill?
Response	Cllr Elengorn: Black bag waste goes to South Gloucestershire via West London Waste. It is years since our waste has gone to landfill. The waste is burnt, and the energy emitted goes to power the national grid. This is all on Council website. However, reducing waste is the first priority.
Headline Topic: Udney Park Playing Field Development	
Question 9	On behalf of Teddington Society - we are worried about how long this development review is taking. Councillors, Sport England, Friends of Groups etc all need to work together on this.
Response	Cllr Millard: We are all opposed to this planning application, but we have to take advice from officers.

	<p>Cllr Elengorn: The good news is that the planning application inspector will not make a decision until the Local Green Space Review has been solved. We have an extremely strong argument against the development. We are employing a Queen's Council to take on this case.</p>
<p>Headline Topic: Mini roundabout and Teddington Lock</p>	
<p>Question 10</p>	<p>The mini roundabout has made the problems worse. It is now used as a rat run via Teddington Lock. Has any assessment been made on the roundabout?</p>
<p>Response</p>	<p>Cllr Brown: Many people have complained about this and there are concerns over pedestrian safety. It was put in as a traffic calming measure. Officers are looking to improve the roundabout, though not to remove it entirely. There will be a consultation, please fill this in.</p>
<p>Headline Topic: Emergency Service Sirens</p>	
<p>Question 11</p>	<p>There are too many emergency police with sirens blaring going through Hampton Wick.</p>
<p>Response</p>	<p>Cllr Millard: Cuts in police and stations means that cars that must go to emergencies in Kingston are now based in Twickenham. This is unexpected. We have had lots of discussions with Chief Superintendent Sally Benatar who oversees policing in Kingston, Merton, Richmond and Wandsworth as the Commander for South West London on this. We need to put the pressure on central government. I believe that this issue will change in due course as Kingston police station is due to be refurbished soon.</p>