

Kew Virtual Community Conversation

Date: 6th August 2020

Time: 18:30 – 20:00

Venue: Zoom

Ward members in attendance

Councillor Campanale: Chair of the Policy and Performance Review Board
 Councillor Craigie

Special Guests

Cllr Ehmann: Deputy Leader and Chair of the Transport and Air Quality Services Committee

Apologies

Councillor Burford: Party Spokesperson for Sports

Agenda Item One: LBRUT Covid 19 Response Video

Agenda Item Two: Ward Achievements

Agenda Item Three: Local Area Fund Video

Agenda Item Four: Question and Answers from the floor

Agenda Item Two: Ward Achievements

Headline Topic: Ward Achievements	
Councillor	Achievements
Cllr Campanale	<ul style="list-style-type: none"> • Thank you to Kew Neighbourhood Association during the pandemic • Non digitally able people can phone or write to all councillors
Cllr Craigie	<ul style="list-style-type: none"> • Teething issues with the new waste and recycling contractors have now been rectified. There was a lot more household rubbish during lockdown • Very much appreciated the huge amount of people that volunteered their time during this crisis

Agenda Item Three: Local Area Fund Video (2 Minutes)

Agenda Item Four: Question and Answers from the floor

Headline Topic Parking	
Question 1	Churches Together in Kew. Can we ensure that there is responsible parking outside the churches on Sunday mornings? Please can this be taken into consideration in the Kew parking consultation.

Response	Cllr Ehmann: The council will take into consideration all parking aspects and look at suitable parking for all. Cllr Campanale: St Anne's on the Green have their own parking warden. We will make sure that we raise this with officers when the consultation ends.
Supplementary comment	
ACTION	Cllr Campanale: Make officers aware that responsible parking outside the churches on Sunday mornings needs to be taken into consideration when looking at CPZ's
Headline Topic: Domestic Violence	
Question 2	Has there been an increase in domestic violence across the borough, and do the Council have the resources to go towards this?
Response	Cllr Campanale: There has not been an increase in the Borough yet. However, we are expecting an increase as lockdown continues. We are prepared for this. We carried out a scoping project last year looking at emergency places to stay in the Borough, and we have enough places. There is also free train travel for people fleeing abusive relations during lockdown.
Supplementary question	
Response	
ACTION	
Headline Topic: Rough Sleepers	
Question 3	Issue of rough sleepers during Covid.
Response	Cllr Campanale: SPEAR have temporarily homed 250 people across 5 Boroughs. In Kew there are a handful of people who refused accommodation. You can report a rough sleeper via the SPEAR website, and they will go out to see them.
Supplementary question	SPEAR is a charity, but what is the Council going to do about the 47 rough sleepers homed during Covid in the Borough.
Response	Cllr Campanale: The Council 'employs' SPEAR to work with rough sleepers. We have a programme to support people. Please look at the website for further info.
ACTION	
Headline Topic: Parking around Kew and CPZ's	
Question 4	Concerned the council's approach to parking is a sledgehammer approach. CPZ's need to respond to parking in Kew along residential areas.
Response	Cllr Ehmann: We want people to come to the borough in the most sustainable method they can. We can look at subsections of Kew that want different parking restrictions. We do need to have a credible and sustainable approach to parking in Kew and around Kew Gardens. Cllr Craigie: If the view is taken that existing CPZ's are ok and people like them, they will stay. We want to protect the rights of residents parking at the homes, but we need to look at parking around Kew Gardens, maybe looking at a seasonal approach.
ACTION	
Headline Topic: Signage to businesses in Sandycombe Road	
Question 5	We need some signage to businesses in Sandycombe Road outside the station, like there is for other shopping areas in Kew. CPZ's in Sandycombe Road will be hit badly, it will deter people from parking outside our shops.

Response	<p>Cllr Campanale: We will be responding to the results of the CPZ consultation, so please fill it in and get other shop owners too. We are waiting on Kew Gardens new signage so that we can replicate this. There are applications we are expecting about signage to the Community Fund. Finger posts would be good around Kew.</p> <p>Cllr Craigie: We are keen to make it easier to change transport modes – extra bike parking might be an idea outside your parade of shops?</p>
Supplementary Question	
ACTION	
Headline Topic: Royal Parks vehicle traffic	
Question 6	Royal Parks vehicle traffic consultation – we need to allow traffic to go through the Royal Parks during the closure of Hammersmith Bridge.
Response	Cllr Ehmann: We are talking to the Royal Parks, but we can't force them to keep the parks open to vehicles.
Supplementary question	
ACTION	
Headline Topic: There is a general push towards	
Question 8	There is a general push towards encouraging cycling. TfL are increasing the lanes across Kew Bridge for cars, surely, we need to look at incorporating a cycle lane during these works.
Response	<p>Cllr Ehmann: TfL do not currently have the money for this scheme. It would be good to connect the cycle lanes in Kew. We will take this up with them in more detail.</p> <p>Cllr Craigie: Yes, we need to link up the cycle lanes across Kew Bridge. We absolutely agree with this.</p> <p>Cllr Campanale: We did ask TfL for this when they first looked into this piece of work.</p>

Headline Topic 20pmh Zone	
Question 1	20pmh Zone – it is a major step forward in residential areas, however along main roads like Kew Road, it is not working. Is the under review and being monitored?
Response	Cllr Ehmann: We did look at Kew Road, but it is a dreadfully unsafe road, the worst road in the Borough. Because of this, it does need measures in place to make it safer. We are monitoring 20mph across the Borough though.
Supplementary Question	
ACTION	
Headline Topic: Recycling – is it really recycled or dumped?	
Question 2	Recycling – is it really recycled or dumped?
Response	Cllr Campanale: The new rubbish collection vans look like the rubbish is going into one container, but there are separate containers for rubbish in the trucks. Recycling in Richmond is definitely recycled, not sent to landfill.
Supplementary Question	
ACTION	

Headline Topic: Non-Digital Residents	
Question 3	We know that over 100 Kew Neighbourhood Association users are non-digital. What can the council do to reach these people?
Response	Cllr Roberts: I have brought this up with our Comms team, we are looking into this. Cllr Campanale: I am aware that we have an older, digitally compromised group of people in Kew. I am more than happy to speak to residents on the phone.