

Kew Virtual Community Conversation

Date: 25th November 2020

Time: 18:30 – 20:00

Venue: Zoom

Ward members in attendance

Councillor Craigie

Councillor Burford: Party Spokesperson for Sports

Councillor Roberts: Leader of the Council

Apologies

Councillor Campanale: Chair of the Policy and Performance Review Board

Police Representatives Attending

PS Scott Brodie

PC Jordan Wharmsby

Inspector Rebecca Robinson

Police Liaison Group (PLG)

David Nelson: Kew PLG

Safer Neighbourhood Board (SNB)

Peter Burrows-Smith

The Chair for this event is: Andrew Brown: Kew Neighbourhood Association

Agenda Item One: Ward Achievements

Agenda Item Two: Question and Answers from the floor

Agenda Item One: Ward Achievements

Headline Topic: Ward Achievements	
Councillor	Achievements
Cllr Burford	<ul style="list-style-type: none">Worked with SPEAR and officers to help and house rough sleepers in Kew village

	<ul style="list-style-type: none"> • There has been ASB during the summer at North Sheen Rec. This has ceased due to our collaborative work with Kew SNT, Sainsburys and council officers. • There has been speeding along Sandycombe Road and along the Manor Road roundabout part cars are still having their wing mirrors broken. The SNT are aware of this and it has been speed gunned 3 times during the summer. • There has been an increase in scams – people knocking on doors, around parking machines and at ATMs. The SNT are aware of this as well as council officers. We are stickering pay machines and putting warnings out across our social media sites and in newsletters. • During the Covid lockdown we had lots of complaints regarding builders working – however, this was legal. Officers did attend and found that they were all working within the law. • Cycling on pavements along Mortlake Road, we have had continuing complaints. Police are aware of this and do patrol this area. • Talking to residents about safety, not everyone seems to want to report to the police. Everyone needs to report a crime, or the police can't log it.
David Nelson	<ul style="list-style-type: none"> • Kew Police Liaison Group is now known as the Kew Ward Panel. • The panel meets quarterly at the National Archives with the SNT • The police give us details of trends etc. We discuss these trends and local issues and look at priorities to be looked at • All people and businesses are welcome, we have around 25 people attending the meeting.
Peter Burrows-Smith	<ul style="list-style-type: none"> • The Safer Neighbourhood Board (SNB) is a pan borough neighbourhood group that looks at issues and properties across the 18 Wards

Agenda Item Two: Question and Answers from the floor

Headline Topic Domestic Abuse	
Question 1	Has there been an increase in domestic abuse (DA) since Covid?
Response	Inspector Robinson: We are following London trends, there has been an increase in reporting of DA. We are working closely with Richmond safeguarding team and have measures in place. We continue to put out messages about DA. We are keen to push out the 55 number. If you dial 999 and can't speak, press 55 and the operator will just ask yes / no questions to assist the caller.
ACTION	
Headline Topic: Electric Scooters	

Question 2	Electric Scooters are riding across the Mortlake Road junction at the traffic lights to the retail park. They are zooming along the pavement at high speed – 20mph, or in the road which I think is illegal. They are going across red traffic lights.
Response	PS Brodie: We are very aware of this issue. need to be road worthy etc, which naturally they don't. We are looking at, take it as a driver. Legislation needs to go through parliament.
ACTION	
Headline Topic: New Policing Arrangements	
Question 3	Could our local councillors please account for the metropolitan police precept in our area, and recent increases in this charge? Could inspector Robinson please explain how new arrangements and technology will reduce crime and increase detection rates, especially for theft and burglary?
Response	Inspector Robinson: Used to be 32 separate boroughs, now amalgamated into command units. Richmond is part of the South West Command Unit. This consists of Kingston, Merton, Wandsworth and Richmond. This is further divided into West and East; West is Kingston and Richmond. 999 response units for Richmond and Kingston are now based solely out of Twickenham. There is now have a dedicated Robbery and Burglary Team which has improved detection rates.
ACTION	
Headline Topic: Cycle Lanes	
Question 4	Cycle lanes disappear at dangerous places along the Mortlake and Kew Road and over Kew bridge. What can be done about this?
Response	Cllr Craigie – You have highlighted a genuine problem. We would love it if people could cycle safely all the way into London from central Richmond. The roads you have mentioned are TfL roads, who are marginally bankrupt. There is a problem with the traffic lights, and we have put in multiple requests for TfL to investigate this. We are in constant contact with them. Unfortunately, TfL are not working well with us. It is a priority to work with TfL to investigate cycle lanes across Kew bridge. Cllr Burford: There are some very narrow roads and issues with car parking space issues which can't be removed. We have already looked at this. We will continue to work with officers and TfL on this.
ACTION	
Headline Topic: Late Evening Shopping	
Question 5	Concerns about possible muggings in Kew Village around Christmas shopping and late evening shop openings – Has there been a correlation between lock-down and crime?
Response	PS Brodie: We are unsure what tier will be in, but we are already working on our winter nights campaign. There is no intelligence that they will be a surge in crime.
Supplementary Question	Cllr Burford: The government are looking at supporting 24 hours shopping before Xmas – are you able to police this?
Response	Inspector Robinson – Unfortunately we don't have the resources to police shops staying open longer hours.
ACTION	
Headline Topic: Kew Road Cycle Lanes	

Question 6	Following the introduction of 24-hour cycle lanes along Kew Road, is there not a road safety issue around (particularly) where buses stop making a passing manoeuvre risky given reduced road width?
Response	Cllr Craigie: The bus stops haven't moved, so not much has changed regarding the safety here.
ACTION	
Headline Topic: Coach Drop Off Points for Kew Gardens	
Question 8	What is going on with the provision of a safe drop-off / pick-up point for coaches serving Kew Gardens?
Response	Cllr Craigie: Now that it is impossible to drop off at Victoria gate, there are lots of ongoing discussing about where coaches will drop off in the future, due to the new cycle lane. There is an ongoing CPZ on parking in the area and the movement of coaches. This is a large piece of work that we are looking at getting right.