

Traffic & Parking Policy
 London Borough of Richmond upon Thames
 Customer Service Centre: 020 8891 1411
 Email: WS@richmondandwandsworth.gov.uk

Our Ref: 2245_11/21_WS CPZ Review

22 November 2021

Dear Owner / Occupier

Review of the Whitton South Controlled Parking Zone (Zone WS) – Have your say

In March 2020, the Council implemented the Whitton South Controlled Parking Zone (CPZ), Zone WS, operating 10am to 2pm, Monday to Friday, following consultation with residents and businesses in the area.

Since its implementation, the Council has received feedback from the public concerning the zone's operation. The Council has noted the feedback received and is now consulting residents as we review the road design in the CPZ and considering whether any modifications are required in light of comments received.

We are aware that residents are concerned about the potential impact the opening of Turing House School could have on local parking conditions. We will be keen to hear from residents again once the school has been open and running at full capacity for a period of time.

See enclosed boundary plan.

Operational hours/days and permit prices

Resident/Business permits

We are seeking feedback from residents and businesses within the CPZ on the operation of the zone including whether you would like the operational hours/days to be reduced, extended or the existing ones retained. A change to the operational hours/days 'could' affect the cost of your resident/business permit depending on the change. The current costs are below and are reviewed annually:-

	2 or 4 hour CPZ	6.5 - 10 hours CPZ	10+ hours CPZ
1 st permit	e.g. Mon-Fri/Sat 10am to Noon or Mon-Fri/Sat 10am to 2pm	e.g. Mon-Fri/Sat 10am to 4.30pm or Mon-Fri/Sat 8.30am to 6.30pm	e.g. Mon-Sun 8.30am to 6.30pm or 8am to 10pm
Resident	£53.50 per year	£91.00 per year	£120.20 per year
Business	£170.90 per year	£288.90 per year	£384.80 per year

Resident visitor permits

Resident visitor permits (scratchcards) currently cost £14.55 per book of ten half day permits. These are half price to the over 60s. The permit must be validated for the

relevant time period. One permit, correctly validated, would be required for one full day's parking in a CPZ that operates for two to four hours. Two permits would be required for zones operating for more than four hours a day.

How to respond

Since the launch of the original consultation, the Council has altered its consultation process switching to a more online based system for feedback via its website.

Please complete the survey here:

<https://haveyoursay.citizenspace.com/richmondcs/ws21>

If you are unable to complete the survey online and you would like a paper copy of the questionnaire, please call (020) 8871 8929 leaving your name and address including postcode and quoting reference 'WS' and one will be posted out to you with a postage paid return envelope.

Closing date for online or paper consultation responses and/or e-mails is **Sunday 19 December 2021**.

Should you wish to make any additional comments, including regarding the effectiveness of the present parking layout/design and any suggested improvements, you may do so by emailing the address at the top of this letter. Please write 'WS' in the subject heading. All comments will be considered but it will not be possible to respond to individual emails/comments.

What happens next

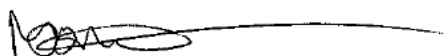
The Council would like to demonstrate that any measures have the support of the local community, so a good response is important. Whilst we would like to apply the most supported options among responding households, the final decision will not be based on residents' views alone. All feedback will be considered along with relevant traffic management and other highway factors, prior to a decision being made on the way forward.

Further information, including on parking charges is available on the Council's Parking Reviews webpage and website (links below) or by calling the Customer Service Centre on 020 8891 1411 and asking for the Parking Policy Team.

https://richmond.gov.uk/whitton_south_cpz_review

www.richmond.gov.uk/controlled_parking_zones

Yours faithfully



Michael Potter
Parking Policy Manager