

SAFER NEIGHBOURHOOD BOARD MEETING
Tuesday 25 January 2022 starting at 6pm
(Virtual meeting via Zoom)

M I N U T E S

SNB MEMBERS ATTENDING	REPRESENTING
WKP Wendy Kyrle-Pope	MPS Link advisor & LCP2 – Joint Chair, IAG Richmond, IAG Frontline Policing, IAG BTP
CA Carole Atkinson MBE	Hampton Hill Association and S&S CMG - Joint Chair
PBS Peter Burrows-Smith	Treasurer & Royal Parks Link – Joint Chair
JTE John T Evans	Whitton & Heathfield PLG Chair
TL Anthony Lindsay	NHW Whitton
JM John Murray	NHW Hamptons/Met Volunteer/PLG Chair
AC Cllr Avril Coelho	Business
AJ Anne Johnstone	PLG Chair/Met Volunteer
PM Pam Mcmillen	SNB Minutes Secretary
LP Cllr Lesley Pollesche	Community
MS Martin Sands	Hampton Wick / Teddington Community
BK Cllr Ben Khosa	Community St Margarets & North Twickenham
RE Richard Eason	LBRUT LGBT Forum
Jonathan Green	Richmond Youth Programme
Michael Clifford	Student Liaison – Richmond College
Ravi Arora	Multicultural Richmond
SNB MEMBER APOLOGIES	
Barbara Lingle Elliott	Co-Chair Mothers against Mugging
Felicity Barkus	Co-Chair Mothers against Mugging

POLICE ATTENDING	REPRESENTING
ES Chief Supt Elisabeth Chapple	Commander SW BCU
Jon M Inspector Jon Mcloughlin	Richmond Neighbourhood Inspector

COUNCIL ATTENDING	REPRESENTING
ZL Zoe Lyons	LBRUT Community Safety Service

ORGANISATIONS / PUBLIC	REPRESENTING
SL Stephen Lloyd	Chair St Margarets & North Twickenham PLG
Francis McInerny	Heatham Alliance Neighbourhood Watch and community group

APOLOGIES	REPRESENTING

1. Welcome and Apologies.

Carole Atkinson (CA) welcomed everyone to the meeting and apologies were noted. IOPC were due to attend the meeting tonight but have had to drop out at late notice.

2. Minutes of the last meeting (26.10.21 via zoom)

These were approved as being a true record and will be placed on the council website.

TL raised a question regarding the possible omission from the Minutes of the October 2021 SNB regarding the policy of SW BCU Police towards law enforcement and prosecutions. He believed he may have heard a statement made by a uniformed member of the police during the October meeting that it was policy within the BCU SW that the Police would only undertake enforcement action if there was a likelihood of the perpetrator being found guilty as the Police did not wish to overburden the judiciary system. TL sought confirmation from this meeting that the Police's role in BCU SW was one of enforcing the law, the protection of property, and to limit civil disorder and not to act as the judiciary, it being the Crown Prosecution Service to decide on possible prosecutions.

The Joint Chairs advised the meeting they had no personal recollection of such a statement being made in October, with the BCU SW Commander confirming the role of the Police was as stated by TL and that it was the CPS who decided on possible prosecutions.

EC noted this.

TL asked if point 3 on the agenda, is correctly worded? CA – yes.

3. Matters Arising from the last meeting on 26 October 2021

MS – At recent Teddington and Hampton Wick PLG – main point was ASB on High Street eg fireworks, shoplifting, shopkeepers very concerned. This initiative would be very welcome in Teddington and Hampton Wick – can police link this in, in this area please.

ACTION MPS / AC / MS

What is the progress re Shopwatch in Teddington and Hampton Wick? Jon M - it is still building, there are 2 new officers joining next week and will be tasked with this as part of their duties.

CA – NHW groups do share CCTV so we need to find out what can and can't be done.

ACTION CA

CCTV viewing – CA looked at OurWatch – good article on what people can and can't do with CCTV. Taken from the Our Watch website:

<https://www.ourwatch.org.uk/crime-prevention/crime-prevention-advice/cctv-domestic-property>

Cllr AC – Children and Care council could put 2 reps onto the SNB, to engage.

Excellent idea

ACTION AC/CA/DE to liaise

Finding a Representative from Children on SNB - ongoing

*TL - why don't we get car transport offences at this meeting? Who collates this? Would be good to have information every other meeting? RR – information comes from Transport Police, can invite them to the next meeting. **ACTION MPS***

CA - We were hoping to set up a small transport group to look at transport issues but have been unsuccessful in identifying a willing person to chair the group. We will continue looking.

4. Presentation by MPS - MOPAC Data October 2021 – December 2021

WKP: please note complaints dealt with by BCU not by Borough

Presentation from Jon M;

“Confidence figure” – he referred to ‘knows how to contact ward officer’ and wants to get this figure up, through engagement. We are 34%. Met average is 25%

Total offences: 12 week breakdown figure, quite a decrease in crime, only 3 rises. Real problem is breaking down the figures. Burglary is now a priority, an officer will respond and report, will cocoon, ie knock on doors either side. Use patrols, door knocking, street briefings, contact points. Low figures in Richmond. Violence against person 686 offences, need to be broken down. Police need to have conversations with each ward and PLG Chair as to specifics.

999 Response performance: I calls 84.8%, S calls 70.5%

Our figures sit pretty high against the Met, now having less abstractions so hope figures will increase more.

Offences by ward: decrease in every ward, apart from West Twickenham which is up 6%, busiest ward is South Richmond. This ward now has a full team, so has led to improved figures.

Still conversation re a police station in Richmond, discussions taking place. PBS asked about IT spend for a new station? Jon M – it would be a base for the officers, would not need IT. JM – is this a hub? Jon M – a mini hub.

ASB calls 757 across 12 weeks, 53% reduction – cannot account for this decrease.

TL – re ASB, have any ASB case reviews been done in Borough?

ZL – community trigger is also known as ASB case reviews, gives victims right to apply to local authority if they feel they have reported ASB and it has not been dealt with properly, thresholds need to be applied, 3 national and 1 local. Application is made online.

If case meets threshold goes to a panel, police, council, agencies etc. process is used, figures from June 2020 – have had 20 referrals from Richmond, 64 from Wandsworth, MOPAC are supporting and pushing it.

ZL - re the ASB Case Review Process, (see attachment with minutes). All information can be found on the Richmond website: https://www.richmond.gov.uk/community_trigger

Jon M deals with community triggers in Wandsworth and another officer deals with Richmond ones.

Good news stories

Resourcing levels: thanks to PLG Chairs who assist police greatly. Changeover of officers, but have 5 new recruits who are staying on permanently on the wards, so will keep continuity, public will get to know them, increases confidence etc.

Closure notice was made on an address in Twickenham.

Regular operations with BTP. Regular monthly knife arches at Twickenham and recently did Richmond station. 200 leaflets given out with crime prevention advice.

SNB Minutes 25 January 2022

Operation re importation of drugs going on.

White Torch event re VAWG was supported by police.

Questions

JTE – any news re Murray Park mini hub? Jon M will update on that. **ACTION Jon M**

ZL – re figures at start of presentation – Wandsworth put out all their ward SNT contact numbers on an A4 sheet. Jon M – yes Richmond have a contact sheet, but biggest question is how to contact DWO. Want more use made of the police email addresses. Public ring numbers and get no answer or a message. Also turnover of officers, means audit of phones needed. Want 18 new phones, 1 for each ward, so will have a phone and contact number.

MS – positive news re new officers for wards. Re Teddington police station is there any news? **ACTION Jon M**

Cllr AC – has engaged with 50 businesses in Borough re White Ribbon. Would be useful to have a resource or lanyard to show when going to these businesses. WKP – new Go Girl leaflet has been produced. WKP to liaise with Cllr AC.

TL – re contacts, can you include how contact is covered when officers are off or on leave, how to get to speak to an 'actual' officer.

JTE – Twickenham MP is going to attend their March PLG.

SL – re technology, are police using new tech eg 5G?

ES and Jon M – not aware of anything new coming on, can make enquiries.

5. BTP Crime Figures (see attachment)

6. Report from SNB (including the following areas and sent prior to meeting)

Comments from meeting:

- PLGs
Looking at producing a handbook to help Chairs, will have a meeting in February. Will be £200 available to each PLG for advertising, projects, admin etc
Communications and newsletters, would anyone like to step into this role?
WKP would like to send out a note to every household with the rates letter re PLGs, SNBs etc to be written with Jon M. **ACTION WKP/Jon M**
- NHW (and OWL) – see OWL report sent out with minutes
- Stop and Search
New S&S meeting coming up, CA and WKP will review footage. Will have a talk about tasers and section 60. CA and WKP will circulate minutes from this meeting. Project is going to be done with ROTC and Michael Clifford, a questionnaire is to be done by students with feedback on S&S, hope to gain good insight into student views.
- Funding

MOPAC funds eventually came in last week, most of it will be targeted at VAWG.

- Current projects

Crime prevention work is going on with Chris Waldron.

Outreach work going on: Want to reach local community hubs, eg in Barnes do education about S&S at the youth club, also hope to do this in the college as well.

Project also with ESOL classes to bring police officers to talk about law and how police operate. Useful and positive thing to do, has hundredfold effect.

If anyone knows of groups who would benefit from these talks, also about scams please let Wendy know.

- Newsletter

- VAWG – new leaflet has been created. Going to offer it to college and allow them to adjust it for their students. Need to reach young mums and womens' groups.

- White ribbon Walk last year from Richmond to Twickenham, very successful, will have more of them around the Borough and wards, draw attention to DA which must be stopped, get the Go Girl and anti-violence message out.

<https://www.whiteribbon.org.uk/>

7. Priority Setting for Borough

Violence against Women and Girls (VAWG)

Crimes that beget Violence

Community Engagement

TL – can ES or Jon M guide us on what they feel priorities are?

JM – mindful in Borough Burglary is low, new ways of tackling it. Sexual offences sit high on list.

CA – each PLG will have it's own priorities.

MS – re VAWG – concern re early closure of tube lines, can Met address with TFL train times so that women can travel home safely.

ES – this is a question for the Mayor, not something police would be lobbied about.

CA - LCP2 can write to Mayor.

ZL – there is a petition on line to reopen the night tube, there has been an agreement to run trains later on certain lines.

JTE – catalytic converter crime, 3 men approached a house in Heathfield, at 1am, trying to break in.

SL – this would be burglary and motor crime surely, not catalytic convertor?

JM – used to have a committee called Focus, group for NHW, can this be revived, covers community engagement.

8. Any Other Business

Thanks to Zoe for preparing an OWL report, this will be circulated with the minutes.

TL – police are not responsible for all transport issues, council are responsible for some, we have never had a full report on what council do. PBS – transport data is not prime importance to SNBs, matters do get discussed a lot at PLGs. Compiling a list of what goes to police, what goes to council to be circulated.

JTE – happy for any person to raise any issue at the PLG, there are 4 councillors there who will take back and deal with council issues. Do not want to discourage people attending.

TL – perception of safety ripples out, so irritants like graffiti, parking are seen as police matters, so information needs to be got out.

PBS – yes perception is very important, this document will be a recommendation.

SL – councillors take actions at the PLGs, but 3 months on, actions are still outstanding.

PBS – hold councillors to account.

Richard Eason – issues from Stephen Port case, need to find out in this Borough how people are feeling, need to put it out in perceptions of policing. Needs to be some outreach work, going to be talking to Lis Chapple.

ES – raised this with the IOS – there is a lot of central intelligence work being done, this case has been used as a case study and is being used as a training tool. Police want to engage with the groups, real area of focus.

WKP – will help and organise as required.

8. Dates of Next Meeting 2022

Tuesdays **19th April**, 26th July (inc AGM), 25th October – confirmation, venues and times to be informed at a later date.

Thanks to everyone for attending.

Meeting closed at 7.40pm

Attachments:

OWL Report

Our Watch information sheet

Community Trigger Information

BTP report