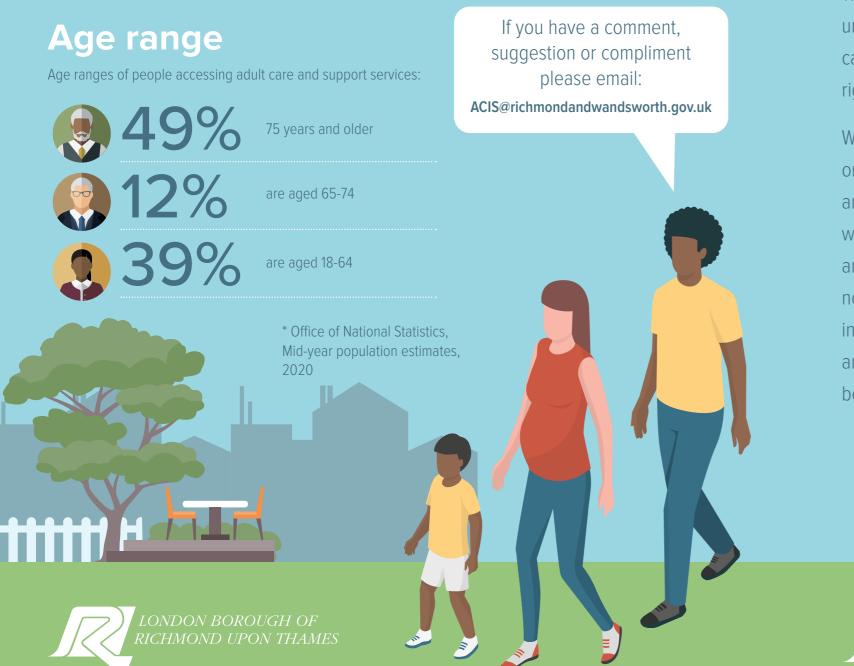## Our population

199,157 The total population of Richmond is 199,157*

76% Richmond has the tenth highest proportion of working adults in London.

86/82 Richmond has one of the highest levels of life expectancy in England. 86 years for women, 82 years for men

8% of older people are from Black, Asian and minority communties

Age range

Age ranges of people accessing adult care and support services:

49% 75 years and older

12% are aged 65-74

39% are aged 18-64

* Office of National Statistics, Mid-year population estimates, 2020

If you have a comment, suggestion or compliment please email:

ACIS@richmondandwandsworth.gov.uk

Richmond Adult Social Care Annual Report 2020-2021

This report highlights the achievements over the last year. Our aspiration is to "deliver the best for residents" and support our residents in staying as independent as possible.

When people become less independent or unwell, we want to ensure they can access care and support at the right time and in the right place.

We do this by supporting people at home or in a home-like setting wherever possible and having positive conversations about what they can do for themselves and their ambitions, rather than focussing on what is not going so well in their life. We will work in partnership with residents, their families and local communities to find solutions before introducing council services.

2027 residents supported by Adult Social Care in 2020-2021
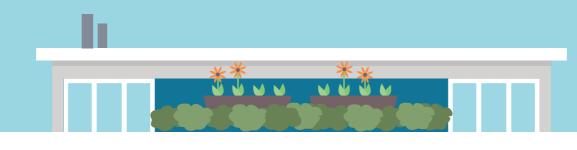
So how did we do?

91% of people needed less care or no care at all after receiving short term support

90% of people aged 65 and over remain in their home 91 days after hospital discharge

98% of people's outcomes were achieved as a result of a safeguarding enquiry

56% of people receiving homecare are receiving intensive support to remain at home

40% of people supported are receiving a direct payment and make their own arrangements to receive support they need in their own homes

1371 people supported in their own home

How we support our residents

2,027 people provided with care and support

565 carers were supported

524 people received a direct payment

1,700 people supported to return home after a period of stay in hospital

483 people supported in care homes

210 people in supported living accommodation

1,721 safeguarding concerns responded to