

# Domestic abuse advice and support

at the

## ONE • STOP • SHOP

### Are you experiencing domestic abuse from a partner, ex-partner or a family member?

The one stop shop is a weekly drop in service based in Richmond-Upon-Thames.

This service offers free, discrete support, advice and information from agencies that are all under one roof concerning domestic abuse, stalking and sexual violence.

Free legal advice and assistance is available as well as other professional advice including information about injunctions and other orders, child contact arrangements, issues with housing, debt or drug and alcohol addiction.

**No appointment necessary.**

#### RICHMOND ONE STOP SHOP

Hampton Hill Citizens Advice, 1st Floor,  
94-102 High Street, Hampton Hill,  
TW12 1NY

Open every Friday, 10am to 12pm  
(excluding Bank Holidays)

For more information,  
contact Hestia's  
Independent Domestic  
Abuse Advisor (IDVA)

**020 3879 3544**

(Monday to Friday,  
9am to 5pm).

# Other support services



## Hestia

Provides Independent Domestic Abuse Advocacy (IDVA) support to survivors of domestic abuse.

**020 3879 3544** (Monday to Friday, 9am to 5pm).



## Achieving for Children

**020 8891 1411** (Monday to Friday, 9am to 5pm).



## Richmond Housing Department

**020 8891 7409** (Monday to Friday, 9am to 4:30pm)



## Richmond Adult Social Services

**020 8891 7971** (Monday to Friday, 9am to 5pm)



## National Domestic Abuse Helpline

Freephone, 24 hours a day, seven days a week

**0808 2000 247**



## Men's Advice Line

Support and advice for men experiencing domestic abuse

**0808 801 0327**



## Metropolitan Police

If you're in immediate danger, call **999**.

For non-emergencies, dial **101**.

**Hestia.org**