

# Our population

**195,200** The total population of Richmond is 195,200\*

**48%** The number of people aged 75-84 increased by 48% since the 2011 census; this age group is most likely to need some kind of support

**86/82** Richmond has one of the highest levels of life expectancy in England. 86 years for women, 82 years for men

**9%** of older people are from Black, Asian and minority communities

**2%** of Richmond's population is aged 85 and over, 7th highest in London

## Age range

Age ranges of people accessing adult care and support services:

 **48%** 75 years and older

 **12%** are aged 65-74

 **40%** are aged 18-64

\* Census 2021

# Richmond Adult Social Care Annual Report 2021-2022

This report highlights the achievements over the last year. Our aspiration is to “deliver the best for residents” and support our residents in staying as independent as possible.

When people become less independent or unwell, we want to ensure they can access care and support at the right time and in the right place.

We do this by supporting people at home or in a home-like setting wherever possible and having positive conversations about what they can do for themselves and their ambitions, rather than focussing on what is not going so well in their life. We will work in partnership with residents, their families and local communities to find solutions before introducing council services.

**1976**

residents supported by Adult Social Care in 2021-2022

If you have a comment, suggestion or compliment please email: [ACIS@richmondandwandsworth.gov.uk](mailto:ACIS@richmondandwandsworth.gov.uk)



## So how did we do?

**92%** of people needed less care or no care at all after receiving short term support

**92%** of people aged 65 and over remain in their home 91 days after hospital discharge

**98%** of people's outcomes were achieved as a result of a safeguarding enquiry

**39%** of people supported are receiving a direct payment and make their own arrangements to receive support they need in their own homes

**66%** of people are satisfied with their care and support, best in London

**79%** of people who use services say they have control over their daily life, 2nd best in London

**88%** of people who use services say those services make them feel safe and secure, 2nd best in London

**1355**  
people supported  
in their own home

## How we support our residents

**1,976** people provided with care and support

**573** carers were supported

**507** people received a direct payment

**2,098** people supported to return home after a period of stay in hospital

**477** people supported in care homes

**266** people in supported living accommodation

**1,883** safeguarding concerns responded to

