

Traffic and Parking Policy  
London Borough of Richmond upon Thames  
Customer Service Centre: 020 8891 1411  
Email: [countiesandfulwell@richmond.gov.uk](mailto:countiesandfulwell@richmond.gov.uk)

Our Ref: PP2121\_L\_08/23\_Counties Estate measures

August 2023

Dear Resident / Occupier

### **Counties Estate, Twickenham – Reinstatement of footway parking areas and new double yellow lines**

In April the Council contacted residents of the Counties and Fulwell Park Estates to advise of the reinstatement of the marked footway parking areas and the implementation of new lengths of double yellow lines.

In response to requests from some residents during the consultation, and in light of an ongoing review of how non-compliant vehicular crossovers should be treated in the future, it was decided not to reinstate line markings of existing parking bays in front of these crossovers. This was to allow for more clarity to be sought about potential policy changes (now envisaged to be discussed by the relevant decision-making Committee in October). The Council accepts that this decision was not properly communicated to residents.

However, postponing the marking of parking bays at these locations resulted in more complaints from residents of the Counties and Fulwell Park Estates about the treatment of non-compliant crossovers, suggesting that this had also created confusion about where parking on street is permitted.

This has compelled the Council to act in line with the existing policy and so we are unable to continue with this approach. Therefore, non-compliant crossovers will be treated the same as other viable parking locations and the scheme will now be delivered as was originally consulted in April. This work is expected to be undertaken by the Autumn.

If you have a non-compliant crossover and wish to use your hard standing for parking, you will need to apply for a dropped kerb. The Council can then consider your application to ensure it meets the appropriate criteria. If it does meet the criteria, the bay markings will be removed during the construction phase. More information on the application process is available here: [https://www.richmond.gov.uk/dropped\\_kerbs](https://www.richmond.gov.uk/dropped_kerbs).

#### New lengths of double yellow lines

Double yellow lines that were implemented on road safety grounds will remain unchanged and become operational from **Monday 4 September**.

From **Monday 4 September to Sunday 17 September** any parking contraventions for parking on these double yellow lines may result in a warning notice being issued. From **Monday 18 September**, Penalty Charge Notices will be issued.

As advised in our April 2023 letter, the double yellow lines have been implemented with an Experimental Traffic Management Order. This will provide a statutory consultation period of six months **up to Friday 8 March 2024**, in which time representations can be made. Representations may be made either by letter to the Head of Engineering (Traffic

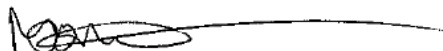
and Parking Policy), Civic Centre, 44 York Street, Twickenham, Middlesex, TW1 3BZ or by email to the address at the top of this letter.

More information

To view the map showing the final layout of parking bays and double yellow lines, please visit the Council's web page: <https://www.richmond.gov.uk/counties>.

Large size drawings of the measures will also be available to view at Twickenham Library, Garfield Road, Twickenham, Middlesex TW1 3JT during normal opening hours.

Yours faithfully

A handwritten signature in black ink, appearing to read 'Michael Potter', followed by a long horizontal line extending to the right.

Michael Potter  
Parking Policy Manager