

Richmond Partnership Bulletin

Adult Social Care

7 June 2016

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Richmond Partnership
upon Thames

June 2016

The Richmond Partnership brings together the public, private and voluntary and community sectors to improve the quality of life for all those who live, work or visit the borough. Published monthly the Richmond Partnership Bulletin provides an update on the work of partners, links to more information and resources and highlights areas for action.

On the agenda

1. Richmond Partnership Conference – register your place

This year the **Richmond Partnership** conference will be held on **Wednesday the 15th June**, from 9.30am – 1pm, at the Stoop Stadium, Longhorn Drive, Twickenham, TW2 7SX. The conference takes place annually and provides an opportunity for the wider partnership of local organisations to get together to review the last 12 months and look forward to the year ahead. This year the theme for the conference is “*What next for Village Planning*”. As financial resources become increasingly limited, public sector bodies will find it more and more challenging to continue to provide the same range of services to communities in traditional ways. They will need to look at ways of working with communities and individuals so they can become more self-reliant and mutually supportive. This can bring benefits of its own – involvement in shared activities builds a sense of belonging and promotes individual and community wellbeing, which in turn improves quality of life. The conference will look at:

- What will this mean for Richmond?
- What do we as partners need to do to help make the change?

- How do we build this into our approach to Village Planning?

If you would like to attend and discuss these issues, hear from key partners and share your views with colleagues across the Borough, please register [here](#). A light lunch will be available at the end of the event. If you have any queries please contact eleni.ioannou@richmond.gov.uk

2. RACC Wellbeing Research Project

RACC is providing a number of courses as part of a research project to help employees reduce stress, and generally improve their mood and wellbeing. This has great benefits in reducing sickness rates and improving staff productivity, motivation and retention. Spaces are available on courses for both June and July and are completely free to anyone who is experiencing stress, low mood or difficult sleeping and is willing to take part in our research project. Participants will be required to complete an initial and exit health assessment. RACC are also looking for local employers to contribute to free and open workshops on

workforce wellbeing in September at RACC Richmond Business School. Contact Manoj Nanda, Project Manager, Wellbeing Project manoj.nanda@racc.ac.uk for more information, project helpdesk: wellbeing@racc.ac.uk , 020 8439 8943.

A full list of Wellbeing Courses held by RACC in June & July are available in this leaflet. Contact wellbeing@racc.ac.uk or above.



Courses for
Wellbeing May 2016.

3. Richmond Care and Support website is now live

The [Richmond Care and Support](#) website (provided by Quickheart) has been developed in partnership with the local voluntary sector. It takes residents through a pathway to establish how their needs can be met and supports them to contact the Council, CILS or Carers Hub and self-refer. The site is now live and can be accessed above. As part of Be Online Month earlier this year, the Council also successfully launched a local resource directory **Careplace**, aimed at residents who know what they are looking for and are ready to choose a provider to help them.

4. Help for residents to live at home

The new Help to Live at Home service has been created by the Council to make sure elderly residents receive the help they need in their day-to-day lives to be as independent as possible. It will be delivered by Mears Care and Medacs Healthcare and was commissioned by Richmond Council. Intensive rehabilitation support to regain independence and enable people to live within their communities is available within the new service. For more information see [here](#)

5. JSNA newsletter on special educational needs & disability

The latest JSNA focuses on the local picture of special educational needs and disability (SEND) for infants, children and young people aged 0-25 years in Richmond upon Thames. The Children's and Families Act 2014 introduced major changes in the system for children

and young people with SEND. The vision of these reforms is of a system which joins up help across education, health and care, from birth to 25; with a focus on outcomes, improved relationships with parents, greater engagement with children and young people, and improved transition to adulthood. If you have any queries email jsna@richmond.gov.uk. The next newsletter will have a focus on homelessness.



JSNA Newsletter
19th issue - SEND.pdf

6. How Can You Make Every Contact Count?

Richmond Public Health, together with Me Learning, has developed a series of free, online training courses for those working with the public. Topics include 'Addressing Loneliness and Isolation' and 'Accessing New Technologies'. The courses are designed to equip volunteers and frontline staff with the essential skills needed to identify, raise the issues and refer the person to local services. Having completed the short, interactive courses, participants reported feeling more confident about having a discussion with people about these important issues, and better informed about the services available locally. Access the training [online](#) or contact Catherine.Stelling@richmond.gov.uk for further information.

7. New Police Superintendent for the Borough

Rob Applegarth is the newly appointed police Superintendent based in Twickenham. Chief Superintendent Glenn Tunstall, the current Kingston borough commander, will act as interim for the borough of Richmond until a new Chief Superintendent is appointed.

For more information:

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