Ham Close Newsletter

July 2017

What's the latest?

The latest timeline of activities connected to the redevelopment is set out below. We'll be letting you know about opportunities to learn more and share your views at various stages of the project.

What	When
Monthly Ham Close residents' drop-in events	To continue monthly
Housing needs assessment carried out	Summer 2017
See more below	
Technical surveys and other studies	Summer 2017
See more below	
RHP funding approval	Summer 2017
Start of detailed design	Autumn 2017
Planning application	Spring 2018
Planning approval	Autumn 2018
Building technical drawings	Winter 2018
Work to commence on site	2019

Help us meet your needs

We'll soon be carrying out a housing needs assessment which will help us to make sure that any new homes built on Ham Close will meet customers' needs. In order to collect this important information, a member of an independent research company (BMG Research) will be visiting you from Tuesday 11 July to Saturday 15 July. As we work towards a planning application to redevelop Ham Close, it's important that we have the most up to date information possible about you. You'll be asked to confirm details about yourself, others living in your household and your current housing needs. By confirming these type of details we'll be able to ensure that future homes are the right size for customers, and that they are adapted to meet people's needs. We also need to make sure that we have your current contact details so that we can keep you up to date with progress and news about how you can get involved.

The survey will take no more than 10 minutes to complete and we can reassure you that any information you provide will remain within RHP and won't be shared beyond BMG research.

Technical site surveys

You might have recently seen people from a company called EDI around Ham Close. They have been there to carry out technical site surveys which include topographical assessments. This involves taking measurements to help them map the level and contours of the ground. Anyone there from EDI will have ID with them so you'll be able to identify who they are.

Fire Safety advice

Our thoughts are with all those affected by the fire that took place at Grenfell Tower in West London last month.

Fire Safety is a key priority for us at RHP Group. All our blocks have up to date fire risk assessments which confirm we have appropriate fire precautions in place. When controls need strengthening, we do things such as fit fire rated front entrance doors and heat detectors.

The existing flats at Ham Close are not classified as 'high rise' and do not have any cladding on them. We can reassure you that fire safety precautions will be paramount as we move forward with the plans for the redevelopment.

In the event of a fire, our advice to you is to follow the guidance given by the London Fire Brigade at www.london-fire.gov.uk: If you live in a purpose built flat you should 'stay put' until you receive advice from the emergency services to do differently. If smoke, heat or flames enter your home and only if it is safe to do so, leave straight away. If you live in a converted property you are advised to evacuate immediately when you hear the fire alarm.

Today we ask all of our customers to:

- > Check you have a working smoke detector
- > Talk to members of your household about what to do in the event of a fire and practise using your escape route
- > Book an appointment to have a fire door or heat detector fitted if we have identified you need one.
- > Take a look at the fire risk assessment relevant to you through your online account

A fair to remember

The sun was shining bright for Ham's 34th annual summer fair. Amongst the alpacas and the dog show there was a hive of activity of a different kind. Both RHP and Richmond Council were there to showcase the latest regeneration proposals for Ham Close.

Visitors to our Ham Close stall were asked to write their 'Hopes for Ham' or draw what they'd like Ham Close to look like in the future. Hopes that both Ham Close residents and the local community had for the project included: "I would hope that Ham Close continues the great tradition of forward thinking and innovative architecture", "I've been renting in Ham but would like my own place. I'm currently renting a room that's very expensive" and "playground and play spaces for children." All the 'Hopes for Ham' submitted will help inform the development of designs for Ham Close.



Adam Tucker, Project Director at RHP says: "It was brilliant to meet so many Ham Close residents and members of the Ham community. We're heartened to hear so many positive opinions of the new proposals and to answer any questions visitors had."

Were you there on the day? Make sure you check out our Facebook page (@HamCloseRegeneration) to see your artwork exhibited! And if you missed the event, let us know your #Hope4Ham by tweeting @rhp_uk.

Drop-in and see us

Upcoming drop-ins are as follows:

12 July: 2.00pm - 4.00pm

9 August: 6pm – 8pm

Homeowner specific meeting

After the success of the homeowner drop-in session in May, we're planning to hold another event specific to homeowners in the autumn. We'll keep you updated on the date of this through these newsletters and the Ham Close website.

Share your story

Do you like being on camera and have views on Ham Close you'd like to share? If the answer is 'yes' we have the perfect opportunity for you. We're putting together a Ham Close 'vlog series' (a story presented as a video) showcasing what life at Ham Close is like. We'll be there on hand to do the filming of you as you share your experience. All that's left for you to do is practice getting ready for your close-up! If you're interested please email ham.close@rhp.org.uk by Monday 3 August.



Stay in touch

Keep up to date with all the latest news on the Ham Close website at www.hamclose.co.uk and if you have a comment or question email ham.close@rhp.org.uk.