

Traffic & Parking Policy
 London Borough of Richmond upon Thames
 Customer Service Centre: 020 8891 1411
 Email: consultation@richmondandwandsworth.gov.uk



Our Ref: 2108_12/25_WC CPZ Review Consult

December 2025

Dear Resident / Occupier

Whitton Central Controlled Parking Zone (CPZ), Zone WC Review – Questionnaire for Completion

We are carrying out a consultation with all properties in the CPZ on how the scheme is working. This includes seeking views on whether the CPZ's operational hours/days are about right or need to be changed.

The current daytime operational hours/days, 10am to 2pm, Monday to Friday, are in Tier-1 as shown in the table below. The table indicates the current parking permit costs and how these could alter if the CPZ's operational hours/days are changed.

Tier	Operational Hours	Operational Days	Annual Residents' Permit Charge	Annual Business Permit Charge	Daily Resident Visitor Permit charge
1	4hrs or less	Mon - Fri/Sat/Sun	£66.00	£220.90	£1.70
2	Between 4hrs and 10.5hrs	Mon - Fri/Sat	£112.30	£373.30	£3.40
	Between 4hrs and 6.5hrs	Mon - Sun	£112.30	£373.30	£3.40
3	More than 6.5hrs	Mon - Sun	£148.20	£497.30	£6.80
	More than 10.5hrs	Mon - Fri/Sat/Sun	£148.20	£497.30	£6.80

All parking charges are reviewed annually.

At this time, we are not proposing any changes to the parking controls that solely operate 11am to 11pm when major event days are held at Twickenham Stadium. These hours take into account the various start and end times involved with the holding of these events (rugby matches, concerts etc). However, should you wish to provide feedback on these controls, these may be provided in the 'Further comments' section of the online survey.

Resident and Business permits

The above resident and business permit prices are for the first permit issued per household / business for one year. Subsequent resident permits purchased per year are approximately 100% more for the second permit and 200% more for the third and further permits issued. Subsequent business permits purchased are approximately 50% more for the second permit purchased per year and 50% again for third and further permits issued.

Resident visitor permits

Currently one resident visitor permit (scratch card) is required to be validated and displayed in a vehicle to allow parking for one day in Zone WC. In zones that operate for longer than four hours, two permits are required to allow parking for one day. These

permits are available at half the standard price to the over 60s. These permits must be validated for the relevant time period.

Please be informed that following requests received from residents, the Council is separately consulting properties in the Willowdene Close / Nelson Road area on the possibility of extending Zone WC. The Council is also reviewing the parking controls in Whitton High Street.

Online survey

To respond to the online survey, please visit:

<https://haveyoursay.citizenspace.com/richmondcs/zone-wc-review>

You can also access the online survey by scanning the QR code below.



If you are unable to complete the survey online and you would like a hard copy of the questionnaire, please call 020 8871 8929 leaving your name and address and quoting reference 'Zone WC Review' and one will be posted out to you with a postage paid return envelope.

Please ensure we have received your responses by **Sunday 25 January 2026**.

The Council would like to demonstrate that any changes to a CPZ have the support of residents so a good response is very important, although the Council will not base its decision on residents' wishes alone. All feedback, both received to date and in response to this consultation, will be considered by the Council along with all relevant traffic management and other highway factors prior to a decision being made on how the CPZ operates in the future.

Further information on this review and on CPZs generally can be viewed by visiting the webpages below or by calling the Customer Service Centre on 020 8891 1411.

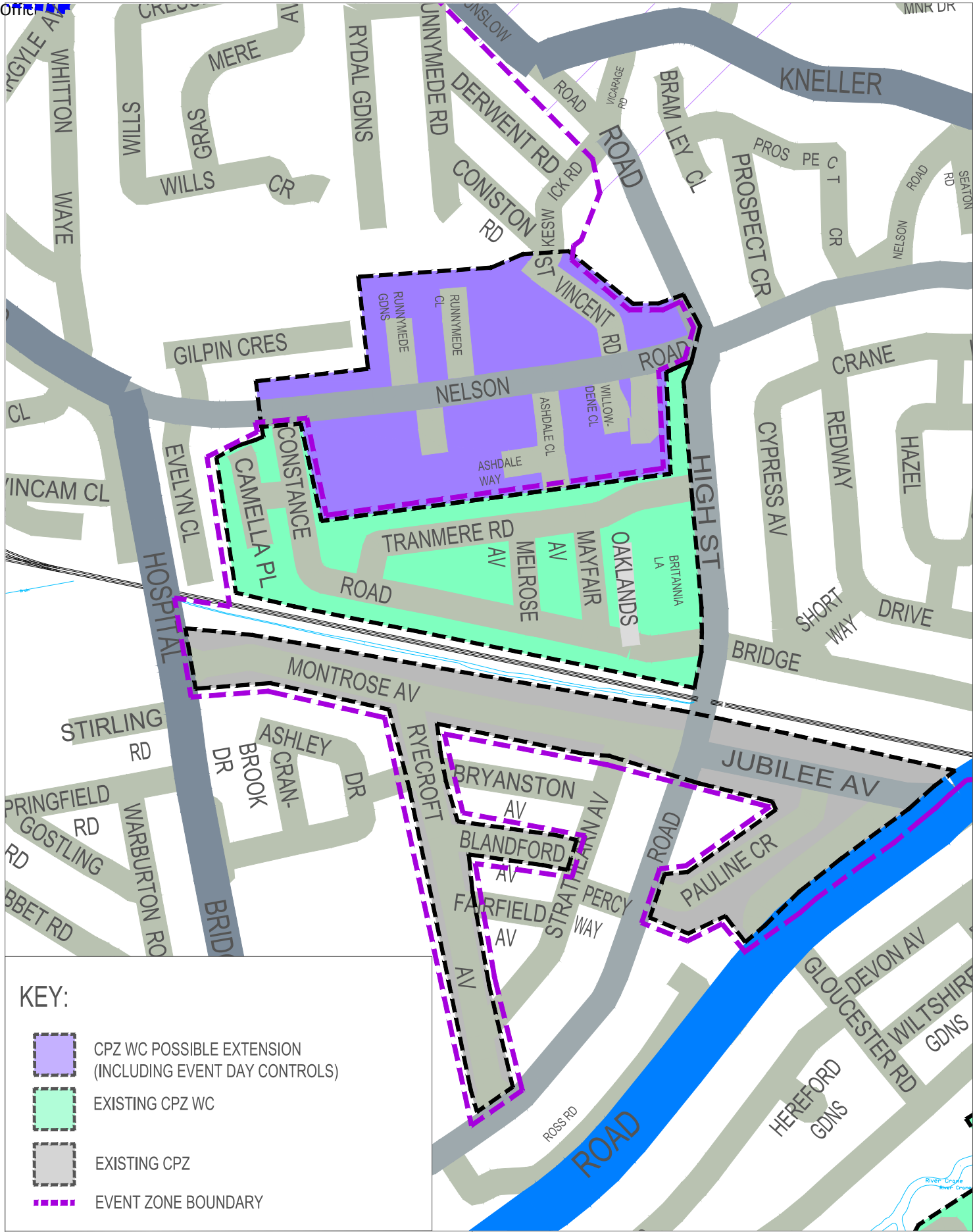
www.richmond.gov.uk/controlled_parking_zones

www.richmond.gov.uk/whitton_central_cpz_review

Yours faithfully

A handwritten signature in black ink, appearing to read 'Michael Potter', with a long horizontal line extending to the right.

Michael Potter
Parking Policy Manager



KEY:



- CPZ WC POSSIBLE EXTENSION (INCLUDING EVENT DAY CONTROLS)
- EXISTING CPZ WC
- EXISTING CPZ
- EVENT ZONE BOUNDARY

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CLIENT LONDON BOROUGH OF RICHMOND UPON THAMES

PROJECT CPZ WORK PROGRAMME

DRAWING TITLE CPZ WC REVIEW



ISSUING OFFICE TWICKENHAM

TELEPHONE 020 8891 1411

DRAWING NUMBER CPZ-CON-WC-01

REVISION 1

REVISION	DRAWN & DESIGNED BY CRW 10/25	CHECKED BY CG 10/25	APPROVED BY MP 10/25
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Draft	
Issue	✓
Scale (at A4 size)	N.T.S