Date **Format** 1 08/01/2014 Letter 15/01/2014 Drop-in 16/01/2014 Drop-in 17/01/2014 Drop-in 20/01/2014 Meeting 2 11/02/2014 Letter 24/02/2014 Meeting 3 01/12/2014 Letter 4 01/03/2015 Newsletter 5 01/04/2015 Newsletter 6 01/05/2015 Newsletter 7 01/07/2015 Newsletter 20/07/2015 Open Meeting 8 01/08/2015 Newsletter 12/08/2015 Drop-in 18/08/2015 Drop-in 21/08/2015 Drop-in 28/08/2015 Drop-in 02/09/2015 Drop-in 9 01/09/2015 Newsletter 10 01/11/2015 Letter 11 01/12/2015 Customer Offer 12 01/01/2016 Letter 13 01/06/2016 Newsletter 14 27/06/2016 Workshop 15 29/06/2016 Workshop 16 29/06/2016 17 04/07/2016 SRG 18 05/07/2016 Workshop 19 05/07/2017 Workshop 09/07/2016 Workshop 20 09/07/2016 Workshop 21 09/07/2016 Workshop 22 11/07/2016 Workshop 23 11/07/2016 Workshop 24 13/07/2016 Workshop 16/07/2016 Workshop 16/07/2016 Workshop 25 18/07/2016 SRG 20/07/2016 Workshop 26 07/09/2016 SRG 27 01/10/2016 Customer Offer 28 12/10/2016 SRG 29 01/10/2016 Consultation 19/10/2016 Drop-in 20/10/2016 Visit 20/10/2016 Drop-in 21/10/2016 Drop-in

22/10/2016 Drop-in

- 24/10/2016 Drop-in
- 25/10/2016 Drop-in
- 26/10/2016 Drop-in
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- 30 01/11/2016 Newsletter
 - 03/11/2016 Drop-in
 - 04/11/2016 Drop-in
- 31 30/11/2016 SRG
- 32 01/01/2017 FAQs
- 33 01/01/2017 Newsletter
- 34 25/01/2017 SRG
 - 15/02/2017 Drop-in
- 35 20/02/2017 SRG
- 36 01/03/2017 Newsletter
- 37 07/03/2017 SRG
 - 15/03/2017 Drop-in
- 38 01/04/2017 Newsletter 19/04/2017 Drop-in
- 39 26/04/2017 SRG
 - 03/05/2017 Drop-in
 - 10/05/2017 Drop-in
 - 07/06/2017 Drop-in
 - 10/06/2017 Ham Fair
- 40 21/06/2017 SRG
- 41 01/07/2017 FAQs
- 42 01/07/2017 Newsletter 12/07/2017 Drop-in
- 43 01/07/2017 Survey
- 44 01/08/2017 Newsletter 09/08/2017 Drop-in
- 45 01/09/2017 Document 13/09/2017 Drop-in
- 46 01/10/2017 Newsletter 04/10/2017 Event
- 47 01/10/2017 Document
- 48 01/10/2017 FAQs
- 49 17/10/2017 SRG 18/10/2017 Drop-in
- 50 30/11/2017 SRG
- 51 01/12/2017 Newsletter 24/01/2018 Drop-in
- 52 31/01/2018 SRG
 - 07/03/2018 Drop-in
- 53 21/03/2018 SRG 18/04/2018 Drop-in
- 54 01/05/2018 Newsletter
 - 23/05/2018 Drop-in
 - 09/06/2018 Ham Fair

- 55 16/07/2018 SRG
- 56 01/10/2018 Newsletter
- 57 01/10/2018 SRG
- 58 05/02/2019 SRG
- 59 01/03/2019 Newsletter 01/04/2019 Drop-in
- 60 02/04/2019 SRG 04/04/2019 Drop-in
 - 29/04/2019 Drop-in
 - 30/04/2019 Drop-in
- 61 01/05/2019 Newsletter
- 62 01/07/2019 Newsletter
- 63 09/09/2019 SRG
- 64 01/10/2019 Newsletter
- 65 01/12/2019 Newsletter 16/12/2019 Drop-in
- 66 19/12/2019 Leaseholder letter
- 67 01/03/2020 Newsletter
- 68 01/07/2020 Newsletter

- 69 18/08/2020 SRG
- 70 01/10/2020 Newsletter
- 71 04/11/2020 SRG
 - 12/11/2020 Meeting
- 72 12/11/2020 Meeting
- 73 12/11/2020 Meeting
- 74 12/11/2020 Meeting
- 76 12/11/2020 FAQs
- 75 01/12/2020 Newsletter
- 77 05/01/2021 Leaseholder Letter
 - 05/01/2021 Homeowner Survey
 - 01/03/2021 FAQs
 - 11/03/2021 Leaseholder letter
 - 11/03/2021 Homeowner Survey

09/04/2021 Letter

23/04/2010 Letter

11/06/2021 Newsletter 11/06/2021 Letter 11/06/2021 Letter 14/06/2021 Press Release

Title

Uplift

Princes Trust

Princes Trust

Princes Trust

Open Meeting with Princes Trust

Princes Trust

Princes Trust findings

Ham Close: Update for Homeowners on potential improvements

Newsletter - March 2015 Newsletter - April 2015 Newsletter - May 2015 Newsletter - July 2015

Open Meeting @ Grey Court School

Newsletter - August 2015

General

General

General

General

General

Newsletter - September 2015

<u>Letter - 10th November 2015</u>

What full redevelopment means for you

Letter from RHP/LBRuT

Newsletter - June 2016

Workshop - Financial Viability

Workshop - Traffic and Transport - Presentation

Workshop - Traffic and Transport - Feedback

SRG Minutes - 04 July 2016

Workshop - Design Approach

Workshop - Design Approach - Feedback 1

Workshop - Traffic and Transport

Workshop - Open Space and Landscaping Presentation

Workshop - Open Space and Landscaping - Feedback

Workshop - Community Facillities and Local Services

Workshop - Community Facilities and Local Services - Feedback

Workshop - Impact of Construction

Workshop - Design Approach

Workshop - Community Facillities and Local Services

SRG Minutes -18 July 2016

Workshop - Open Space and Landscaping

SRG Minutes - 07 Sept 2016

What regeneration could mean for you

SRG Minutes - 12 October 2016

Consultation document with indicative design

Consultation

Open event at Cave Road development

Consultation

Consultation

Consultation

Consultation

Consultation

Consultation

Consultation

Consultation

Consultation

Newsletter - November 2016

Consultation

Consultation

SRG Minutes - 30 November 2016

Ham Close Uplift Programme - Homeowner FAQs

Newsletter - January 2017

SRG Minutes - 25 January 2017

General

SRG Sub-Group- 20 Feb 2017

Newsletter - March 2017

SRG Minutes - 7 March 2017

General

Newsletter - April 2017

General

SRG Minutes - 26 April 2017

Homeowner Drop-in

General

General

Ham Fair - 2017

SRG Minutes - 21 June 2017

Ham Close regeneration - Homeowner FAQs

Newsletter - July 2017

General

Housing Needs Survey - BMG

Newsletter - August 2017 - interested in selling your home

General

TPAS Review of Customer Offer

General

Newsletter - October 2017

Homeowner Event - Woodville Centre

Key Information on Shared Equity Mortgages

Buy Back Programme FAQs

SRG Minutes - 17 October 2017

General

SRG Minutes - 30 November 2017

Newsletter - December 2017

General

SRG Minutes - 31 January 2018

General

SRG Minutes - 21 March 2018

General

Newsletter - May 2018

General

Ham Fair

SRG Minutes - 16 July 2018

Newsletter - October 2018

SRG Minutes - 01 October 2018

SRG Minutes - 05 February 2019

Newsletter - March 2019

General

SRG Minutes - 02 April 2019

General

General/Repairs

General / Repairs

Newsletter - May 2019

Newsletter -- July 2019

SRG Minutes -09 September 2019

Newsletter - October 2019

Newsletter - December 2019

General / Winter issues

Letter to Leaseholders advising that RHP have activated the Customer Offer for buying back

Homes

Newsletter - March 2020

Newsletter - July 2020

SRG Minutes - 18 August 2020 Newsletter - October 2020

SRG Minutes - 04 November 2020

Shortlisted Bidders Presentations

Countryside Summary

Hill Summary

London Square Summary

Q&A's following bidders presentation

Newsletter - December 2020

Cover letter to remaining leaseholders reminding them of buyback offer and complete a survey

Homeowner Survey

FAQ - Indicative Rents

First Reminder letter to remaining leaseholders reminding them of buyback offer and complete a survey

Further copy sent of the Homeowner Survey for those that did not respond.

Customer	Letter re:	updates
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Customer Letter re: site surveys

Newsletter - June 2021 Cover Letter to homeowners who have completed survey Cover letter to homeowners who have NOT completed survey Press Release announcing Hill as Developer. Also posted to Ham Close website

TE - side note on social media - can we check what posts relevant to leaseholders we have posted on the Ham Close Facebook page (not many I think)

Notes promoting drop-ins as per 001 as per 001 as per 001 as per 001

promoting drop-ins as per 008 as per 008 as per 008 as per 008 as per 008

Introducing Newman Francis
Ifirst version - later updated to reflect feedback

includes revised Customer Offer Presentation by BNP Paribas Workshops held on 29th June 2016 and 09th July 2016

Inaugural meeting of SRG Princes Foundation

as per 015 / 016
Princes Foundation
Princes Foundation
LBRuT
LBRuT

as Per 018 / 019 as per 022 / 023

as per 020 / 021

Revised Customer Offer
Introduce BMG Research re: consultation
Used for Autumn consultation period
as per 030

as per 030
as per 030
as per 030
as per 030
as per 030
as per 030
Delivered early to promote consultation
as per 030

as per 030

need to find final version of survey

Part of Handover Pack to Homeowner Event Part of Handover Pack to Homeowner Event includes further FAQs

Might not be relevant TE, but is there any way of recording that we tried to call all of our leaseholders through Summer 2020 to ask how they were and whether they would be able to participate in a Virtual Update meeting? CRM notes etc or is that classed as case by case work rather than Consultation and/or Engagement?

Recording available on Ham Close website. SDC - We need a date when that recording was uploaded. Bidder presentations and Q&A and maybe the newsletter were uploaded in January 2021 I think. Need to check on that date.

Are the indicative rents relevant to leaseholders?

includes further FAQs. SDC need to check. We posted a copy of the letter on noticeboards (use the date of the letter) but check with Brett on the date we posted to leaseholders who have provided an alternative address.

includes further FAQs. SDC need to check. We posted a copy of the letter on noticeboards (use the date of the letter) but check with Brett on the date we posted to leaseholders who have provided an alternative address.

Announces Selected Developer - hand delivered to Ham Close. SDC - Check with Brett who we sent the letter to that have an alternative address.