

McDonalds

Address Mcdonald's, Twickenham Road, Hanworth, TW13 6HB

Applicant(s) MLS Operations Limited, McDonalds Restaurants Ltd

Application Type Premises Licence Variation [For existing licence LN/000037204 see Premises Licence Register]

Application Reference WK/202483808

Closing Date for Representations Thursday, 3 April 2025

What the new set of permissions would be

Late Night Refreshment

Indoors

Monday 23:00 _ 05:00

Tuesday 23:00 _ 05:00

Wednesday 23:00 _ 05:00

Thursday 23:00 _ 05:00

Friday 23:00 _ 05:00

Saturday 23:00 _ 05:00

Sunday 23:00 _ 05:00

Premises Opening Hours

Whole Premises

Monday 00:00 _ 00:00

Tuesday 00:00 _ 00:00

Wednesday 00:00 _ 00:00

Thursday 00:00 _ 00:00

Friday 00:00 _ 00:00

Saturday 00:00 _ 00:00

Sunday 00:00 _ 00:00

PROPOSED VARIATION

The application is to vary the hours on the Premises Licence for late night refreshment from 23:00-02:00 to 23:00-05:00, and the opening hours from 05:00-02:00 to 05:00-05:00, allowing the premises to remain open and operate 24/7.

LICENSING OBJECTIVES

a. General - all four licensing objectives (b, c, d and e): This restaurant understands that in extending our opening hours we have a duty to the local community and that we continue to protect our staff and customers from danger and harm. We believe that the systems we have in place are robust, thorough and will, as far as reasonably practicable, secure the promotion of the four licensing objectives. It should be noted that no McDonald's restaurant within the United Kingdom serves alcohol and further none of our drinks or food are served to customers in glass receptacles. We are eager to work in partnership with all responsible authorities to ensure the promotion of the four licensing objectives. We also seek to work with the local communities, whom we serve, in achieving a successful cohesion between our business operations and our neighbours.

b. The prevention of crime and disorder: This restaurant is keen to work in partnership with the local police service to prevent crime and disorder. CCTV McDonald's operates a robust CCTV Policy to ensure compliance with Data Protection Legislation and to assist the Police with the prevention and detection of crime. At all stores where CCTV is in operation appropriate signage reflecting this information is displayed. McDonald's operate digital motion activated CCTV systems where images are retained on a hard drive system. All CCTV equipment is of a standard suitable to record images of a proper quality, it meets the industry standard and has LGC Forensics or Kalagate Certification. As part of the digital system an alarm will sound if the equipment is faulty or not recording, thereby alerting management for the need to intervene. The CCTV system is regularly serviced by qualified maintenance technicians. Access to the CCTV system will be provided to Police Officers at their request where reasonable. Staffsafe A Staffsafe system with both audio and visual monitoring capability is installed in the restaurant, this system, can be activated by either fixed or mobile panic buttons. Once activated the system links the restaurant to an external monitoring centre capable of intervening to resolve crime and disorder issues and/or provide the appropriate advice or instruction to support and protect the restaurant - staff and customers. At this restaurant all shift managers have safety and security training; including Maybo SIA accredited Conflict Management Training.

c. Public safety : This restaurant is keen to work in partnership with the local Fire Service and Environmental Health Officer to ensure public safety. This restaurant has safety systems in place to protect the safety of customers and staff at all times (such as Staffsafe). We work with the local Environmental Health Office and local Fire Service to ensure we are complying, as far as reasonably practicable, with relevant Health and Safety and Fire Safety Legislation. This restaurant is also subject to inspections from our own safety and security teams to ensure our systems are being maintained. All of our restaurant staff receive comprehensive safety training to ensure that safe working methods are adopted and all staff are trained on the restaurant's evacuation procedure in the event of a fire or other dangerous occurrence. This store operates a No Open Alcohol Containers policy to prevent persons carrying open alcohol into the in-store area.

d. The prevention of public nuisance: Litter McDonald's were the first company in our sector to introduce litter patrols in the early 1980's. McDonald's is committed to carry out litter patrols collecting both McDonald's packaging and any other litter that has been carelessly discarded. We are happy to act on recommendations from the Environmental Health Officer should they feel that we should extend our patrol to a nearby area, as far as this is reasonably practicable. All of McDonald's packaging displays the recycle symbol to encourage our customers to deal with their waste responsibly. Further details regarding McDonald's commitment to reducing waste and litter nuisance can be found at the Our World section of the McDonald's website: <https://www.mcdonalds.com/gb/en-gb/our-plan-for-change.html> Noise Where it is practical to do so we are content to put measures in place to limit noise. All McDonald's restaurant doors are self-closing and we try to encourage our customers to be considerate to our neighbours and to limit noise both when ordering their food and on leaving the local area.

Annex 2 - Conditions consistent with the operating Schedule

1. A digital CCTV system will be installed, or the existing systems maintained, such system to be fit for the purpose and to be to the reasonable satisfaction of the Police.

2. The CCTV system shall be capable of producing immediate copies on site. Copies of recordings will either be recorded digitally onto CD/DVD or other equivalent medium.

3. Any recording will be retained and stored in a suitable and secure manner for a minimum of 14 days and shall be made available, subject to Data Protection legislation, to the Police for inspection upon reasonable request.
4. The precise locations of the cameras may be agreed, subject to compliance with Data Protection legislation, with the Police from time to time.
5. The system will display, on any recording, the correct time and date of the recording.
6. The CCTV system will be maintained and fully operational throughout the hours that the premises are open.
7. Signage shall be displayed at the premises warning that CCTV is in operation.
8. Regular litter patrols to be undertaken by the licence holder and to be extended in accordance with any recommendations of the Council's Environmental Health Officer.
9. Children's parties will not be held during the licensed period.
10. A Staffsafe system with audio and visual monitoring capability shall be installed at the premises. This system can be operated by fixed or mobile panic alarm buttons. This system shall link in to an external monitoring centre capable of intervening and / or providing appropriate support / instruction to staff at the premises.
11. All shift managers at the premises shall receive training in safety and security. This training shall include Maybo SIA accredited Conflict Management Training.
12. Premises shall operate a 'no open alcohol containers' policy.

Annex 3 - Conditions attached after a hearing by the licensing authority

N/A

Annex 4 - Plans

McDonald's - Ground Floor Plan - DRG No L/0566/001 - dated April 2017

Statutory Notes

A register of existing premises licences and club certificates within the London Borough of Richmond is available online at https://richmond.gov.uk/services/business/services_for_business/business_and_street_trading_licences/licensing_act_2003.htm. Applications can be inspected by email request or at the Civic Centre by appointment during office hours. Representations must be made in writing to The Licensing Team. Advice regarding making representations is available on our website.

Premier Wines**Address** 91 Stanley Road, Teddington, TW11 8UB**Applicant(s)** Precious Link (UK) Limited, Precious Link (UK) Ltd**Application Type** Premises Licence Variation [For existing licence LN/000036682 see Premises Licence Register]**Application Reference** WK/202483847**Closing Date for Representations** Thursday, 3 April 2025**What the new set of permissions would be****Supply of Alcohol**

On and Off the premises

Monday	08:00 _ 23:00
Tuesday	08:00 _ 23:00
Wednesday	08:00 _ 23:00
Thursday	08:00 _ 23:00
Friday	08:00 _ 23:00
Saturday	08:00 _ 23:00
Sunday	10:00 _ 22:30

Seasonal variations:

Christmas Day 12:00 to 15:00 and 19:00 to 22:30

Good Friday 08:00 to 22:30

Premises Opening Hours

Whole premises

Monday	08:00 _ 23:00
Tuesday	08:00 _ 23:00
Wednesday	08:00 _ 23:00
Thursday	08:00 _ 23:00
Friday	08:00 _ 23:00
Saturday	08:00 _ 23:00
Sunday	10:00 _ 22:30

PROPOSED VARIATION - ADDING ON SALES FOR ALCOHOL

LICENSING OBJECTIVES

a. General - all four licensing objectives (b, c, d and e): In general we will make sure our staff training and the policies are well kept and up to date. We will promote the policies via clear signs and get all measures in place checked regularly.

b. The prevention of crime and disorder: We have installed CCTV cameras throughout the shopping area and outside of the shop (CCTV footages were provided to the local police already to help them in a violent action nearby on the street). We are currently open as an off license and coffee shop and have created an image as quite and peaceful place for people to relax and chat. Signs will be put up inside and outside of the premise. Staff are trained to remind the customers if necessary and not to sale alcohol to those appear to be drunk or in unstable conditions.

c. Public safety:

1. We will keep our staff training and policies up to date to make sure that IDs are verified and proper responses are taken in the scenarios of incidents. We will conduct self check regularly.
2. For customer safety measures, we will display taxi numbers and offer designated driver perks. We will also encourage food with alcohol via combo deals to slow alcohol absorption.
3. We will limit the number of the customers to make sure the premise will not get over crowded.
4. Incident management: Log incidents for legal protection. We will train our staff to use non-confrontational language when intervening. We have first aid kits in place and will get it maintained as well as fire extinguishers.
5. We will promote Safe Rides Home via social media and signage. We will encourage customer input via surveys on safety perceptions.

d. The prevention of public nuisance:

1. We will do this via staff training. Firstly teach staff to address disruptive behaviours. Secondly, train employees to politely remind patrons to keep noise levels reasonable. Finally using reservations to avoid overcrowding.
2. Comply with legal and operational rules by adhere to noise ordinances, manage litter properly and apply for outdoor seating.
3. Ensure outdoor areas are well lit but avoid overly bright lights that disturb neighbours. Designate smoking area and make sure it is clean up regularly.
4. We will try to build relationships with nearby residents/business. Share contact info with them for reporting issues and respond promptly to complaints.
5. CCTV monitor outdoor areas and entry points to address loitering, littering or disruptive behaviour quickly. We will partner with apps like Uber/Lyft to reduce drunk driving and prevent patrons from lingering outside while waiting for rides.
6. We will display rules e.g no shouting, no public urination and ban repeat offenders. We will operate last call and closing protocols. We will implement drink caps per customer and stop serving alcohol 30-60 minutes before closing to reduce intoxication-related issues.

e) The protection of children from harm:

1. We have designated a separate family area away from the bar zone.
2. We will train staff to monitor adults who appear overly intoxicated around children and discreetly intervene e.g. offer water or notify a manager. We will refuse service to adults who are visibly intoxicated and responsible for supervising children. We will train staff in pediatric first aid choking rescue.
3. We will promote responsible alcohol service practices, i.e. parental awareness signs, alcohol free options and limit alcohol access.
4. We will strictly adhere to age restrictions. We will post clear rules e.g. Children must be supervised at all times.
5. We will avoid placing alcoholic drinks within reach of children, clean up empty glasses and bottles promptly and train our staff to politely inform parents if a child is handling alcohol and offer alternatives.

Annex 2- Conditions consistent with the Operating Schedule

1. A CCTV system shall be installed and maintained in full working order at the premises.
2. 5. Recordings from the CCTV system shall be kept for a minimum of 14 days and shall remain accessible to authorities upon request.
3. 6. A notice shall be displayed at the entrance to the premises advising that CCTV is in operation.
4. 7. At least one CCTV camera shall be in operation at the front of the premises at all times when the premises are in use.

Security, incidents

5. All instances of crime and disorder shall be reported to the Police as soon as reasonably practicable

Age verification - challenge 25

6. The premises shall operate a Challenge 25 proof of age policy, requiring consumers of age-restricted products to show legal proof of age if they appear to be under 25 prior to purchase.

Refusals Book

7. A refusals book or digital log to record every instance that sales of alcohol are refused shall be maintained.
8. The refusals book or digital log shall document the date and time a refusal of sale is made and the member of staff refusing the sale.
9. The refusal book or digital log shall be available for inspection by the police or authorised local authority officer.

Staff Training

10. A Personal Licence holder or an in-house age restricted sales trained member of staff will be at the premises at all times when alcohol is being sold or regulated entertainment is being provided

Conduct of premises

11. All ventilation and extract systems are designed and maintained to prevent noxious smells causing a nuisance to nearby properties
12. All external lighting is directed away from adjacent occupiers.
13. Lights used outside the premises and any security or access lighting installed shall not cause a nuisance to nearby occupiers.
14. Adequate and appropriate First Aid equipment and materials shall be available on the premises at all times.
15. A suitable Fire Risk Assessment shall be conducted at the premises, and the necessary control measures shall be implemented.
16. Step and stair edges shall be appropriately highlighted to ensure they are conspicuous.
17. Adequate arrangements shall be in place to enable the safe movement of disabled people within the premises and their safe evacuation in the event of an emergency.
18. A complete no smoking policy shall be operated at the premises at all times.

Notices

19. Crime prevention notices shall be displayed, warning customers of the possibility of crime targeting them, such as "Bags should not be left unattended" and "Watch out for Pickpockets."
20. Notices detailing the actions to be taken in the event of fire or other emergencies shall be prominently displayed and maintained in good condition.

Annex 3 - Conditions attached after a hearing by the licensing authority

N/A

Annex 4 - Plan

Drawing No. P - 02, Date: January 2023

TABLE OF EMBEDDED RESTRICTIONS UNDER THE LICENSING ACT 1964

This licence is granted on the condition that the restrictions contained within the enactments specified under Licensing Act 2003 Schedule 8, Para 6(8) are adhered to.

Alcohol shall not be sold, supplied, consumed in or taken from the premises except during permitted hours.

In this condition, permitted hours means:

- a. On weekdays, other than Christmas Day, 08:00 to 23:00
- b. On Sundays, other than Christmas Day, 10:00 to 22:30
- c. On Christmas Day, 12:00 to 15:00 and 19:00 to 22:30
- d. On Good Friday, 08:00 to 22:30

The above restrictions do not prohibit:

- a) during the first twenty minutes after the above hours, the taking of the alcohol from the premises, unless the alcohol is supplied or taken in an open vessel;
- b) the ordering of alcohol to be consumed off the premises, or the despatch by the vendor of the alcohol so ordered;
- c) the sale of alcohol to a trader or club for the purposes of the

trade or club;

d) the sale or supply of alcohol to any canteen or mess, being a canteen in which the sale or supply is carried out under the authority of the Secretary of State or an authorised mess of members of Her Majesty's naval, military or air forces.

Alcohol shall not be sold in an open container or be consumed in the licensed premises.

Statutory Notes

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Local Hero Teddington

Address 59 High Street, Teddington, TW11 8HA

Applicant(s) Miss Emma Blazevic

Application Type New Premises Licence

Application Reference WK/202484660

Closing Date for Representations Wednesday, 9 April 2025

Permissions being applied for

Live Music

Indoors

Monday

Tuesday

Wednesday

Thursday 17:00 _ 22:00

Friday 17:00 _ 22:00

Saturday

Sunday

Music will not be amplified

Recorded Music

Indoors

Monday

Tuesday

Wednesday

Thursday 16:00 _ 22:30

Friday 16:00 _ 22:30

Saturday

Sunday

Supply of Alcohol

On the premises

Monday

Tuesday

Wednesday

Thursday 17:00 _ 22:00

Friday 17:00 _ 22:00

Saturday

Sunday

Premises Opening Hours

Whole premises

Monday 07:30 _ 16:00

Tuesday 07:30 _ 16:00

Wednesday 07:30 _ 16:00

Thursday 07:30 _ 16:00 and 17:00 _ 22:30

Friday 07:30 _ 16:00 and 17:00 _ 22:30

Saturday 08:00 _ 16:00

Sunday 08:00 _ 16:00

Thursdays & Fridays close from 16.00 - 17.00 in order to prepare for the sale of alcohol

LICENSING OBJECTIVES

a) General - all four licensing objectives

Ensure that staff are thoroughly trained in safety and are able to responsibly serve alcohol

b) The prevention of crime and disorder

Ensure that good quality CCTV cameras are functioning and have a wide and visible angle of the premises

c) Public safety

Fire extinguishers are installed and staff are trained to be prepared for emergency situations.

d) The prevention of public nuisance

Ensure that the area surrounding the premises is clear from litter and we communicate our opening times with our neighbours and local community.

e) The protection of children from harm

Have strict policies in regards to allowing under-18s into the premises after a certain time.

Annex 2

Conditions consistent with the Operating Schedule

NONE

Annex 3

Conditions attached after a hearing by the licensing authority

NOT APPLICABLE

Statutory Notes

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Popeyes**Address** 27F The Quadrant, Richmond, TW9 1DN**Applicant(s)** PLK Chicken UK Ltd**Application Type** New Premises Licence**Application Reference** WK/202484756**Closing Date for Representations** Thursday, 10 April 2025**Permissions being applied for****Late Night Refreshment**

Outdoors and indoors

Monday	23:00 _ 00:00
Tuesday	23:00 _ 00:00
Wednesday	23:00 _ 00:00
Thursday	23:00 _ 01:00
Friday	23:00 _ 02:00
Saturday	23:00 _ 02:00
Sunday	23:00 _ 00:00

Friday-Saturday, premises will close to the public at 01:00 and delivery only thereafter.

Premises Opening Hours

Whole premises

Monday	08:00 _ 00:00
Tuesday	08:00 _ 00:00
Wednesday	08:00 _ 00:00
Thursday	08:00 _ 01:00
Friday	08:00 _ 02:00
Saturday	08:00 _ 02:00
Sunday	08:00 _ 00:00

Delivery only between 0100 and 0200 on Fridays and Saturdays whilst the premises are closed to the public.

LICENSING OBJECTIVES - Please see document attached to actions

a. General - all four licensing objectives (b, c, d and e):

Suggested conditions are attached designed to promote the licensing objectives

b. The prevention of crime and disorder: Suggested conditions are attached designed to promote the licensing objectives

c. Public safety : Suggested conditions are attached designed to promote the licensing objectives

d. The prevention of public nuisance: Suggested conditions are attached designed to promote the licensing objectives

e) The protection of children from harm : Suggested conditions are attached designed to promote the licensing objectives

Annex 2

Conditions consistent with the Operating Schedule

NONE

Annex 3

Conditions attached after a hearing by the licensing authority

NOT APPLICABLE

Statutory Notes

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