

Traffic & Parking Policy
 London Borough of Richmond upon Thames
 Customer Service Centre: 020 8891 1411
 Email: consultation@richmondandwandsworth.gov.uk

Our Ref: 2102_05/24_CR CPZ Review

May 2024

Dear Resident / Occupier

South-West Twickenham Controlled Parking Zone Review – Questionnaire for Completion

In May 2022, the Council implemented the South-West Twickenham Controlled Parking Zone (CPZ), Zone CR, operating 10am to 4.30pm, Monday to Friday - see attached map.

Since its implementation, the Council has received some feedback from residents and businesses concerning this zone’s operation.

We are now carrying out a consultation with all properties in the CPZ on how the scheme has worked. This includes seeking views on whether the CPZ’s operational hours/days are about right or need to be changed. The current operational hours/days for the CPZ (10am to 4.30pm, Monday to Friday) are in Tier-2 as shown in the table below. The table indicates the new permit costs which are to be applied from 1 July 2024 and how these could alter if the CPZ operational hours/days were changed.

Tier	Operational Hours	Operational Days	Annual Residents' Permit Charge	Annual Business Permit Charge	Daily Resident Visitor Permit charge
1	4hrs or less	Mon - Fri/Sat/Sun	£63.80	£213.40	£1.65
2	Between 4hrs and 10.5hrs	Mon - Fri/Sat	£108.50	£360.70	£3.30
	Between 4hrs and 6.5hrs	Mon - Sun	£108.50	£360.70	£3.30
3	More than 6.5hrs	Mon - Sun	£143.20	£480.50	£6.60
	More than 10.5hrs	Mon - Fri/Sat/Sun	£143.20	£480.50	£6.60

Resident and Business permits

The above resident permit prices are for the first permit issued per household for one year. Based on the first permit price, subsequent resident permits purchased per year are approximately 100% more for the second permit and 200% more for the third permit issued.

The prices for subsequent business permits purchased per business each year are under review. Current prices can be viewed on our website, details of which are provided at the end of this letter.

Resident visitor permits

Resident visitor permits (scratch cards) are available at half the standard price to the over 60s. These permits must be validated for the relevant time period and each one allows parking in Zone CR for half a day so two permits are required to allow all day parking.

Please note that all parking charges are reviewed annually.

There are two ways of providing your response:

Online survey

To respond to the online survey, please visit:

<https://haveyoursay.citizenspace.com/richmondcs/zone-crreview-24>

You can also access the online survey by scanning the QR code below.



If you are unable to complete the survey online and you would like a hard copy of the questionnaire, please call 020 8871 8929 leaving your name and address and quoting reference 'Zone CR Review' and one will be posted out to you with a postage paid return envelope.

As we review this zone, we are also consulting roads in the nearby Leeson and Fulwell Park Estates on whether they wish to have a CPZ introduced. This is also shown on the map attached.

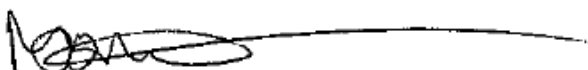
Please ensure we have received your responses by **Sunday 9 June 2024**. The Council would like to demonstrate that any changes to a CPZ have the support of residents so a good response is very important, although the Council will not base its decision on residents' wishes alone. All feedback, both received to date and in response to this consultation, will be considered by the Council along with all relevant traffic management and other highway factors prior to a decision being made on how the CPZ operates in the future.

Further information on this review and generally on CPZs can be viewed by visiting the webpages below or by calling the Customer Service Centre on 020 8891 1411.

www.richmond.gov.uk/zone_cr_review

www.richmond.gov.uk/controlled_parking_zones

Yours faithfully

A handwritten signature in black ink, appearing to read 'Michael Potter', with a long horizontal line extending to the right.

Michael Potter
Parking Policy Manager